

DX Strategy, Sustainability, Outside Director Discussion Meeting

April 11, 2022 THE CHIBA BANK, LTD.

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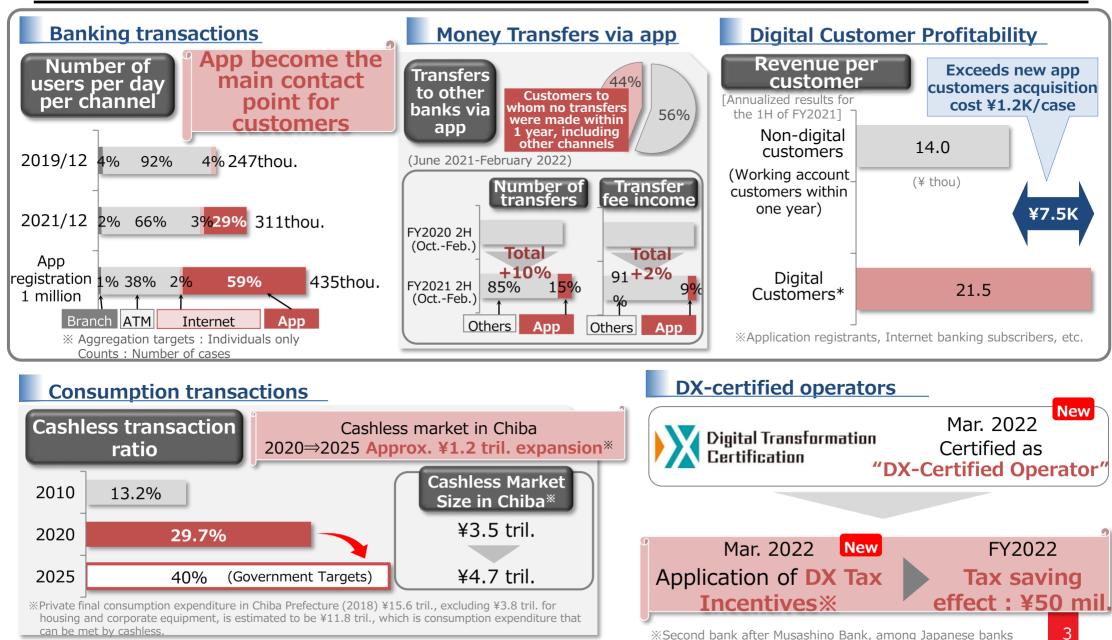
Outside Director D	iscussion Meeting

Profile of Outside Dire	ctors
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DX Strategy

Accelerated progress in digitization due to the impact of the COVID-19



Source: Ministry of Economy, Trade and Industry

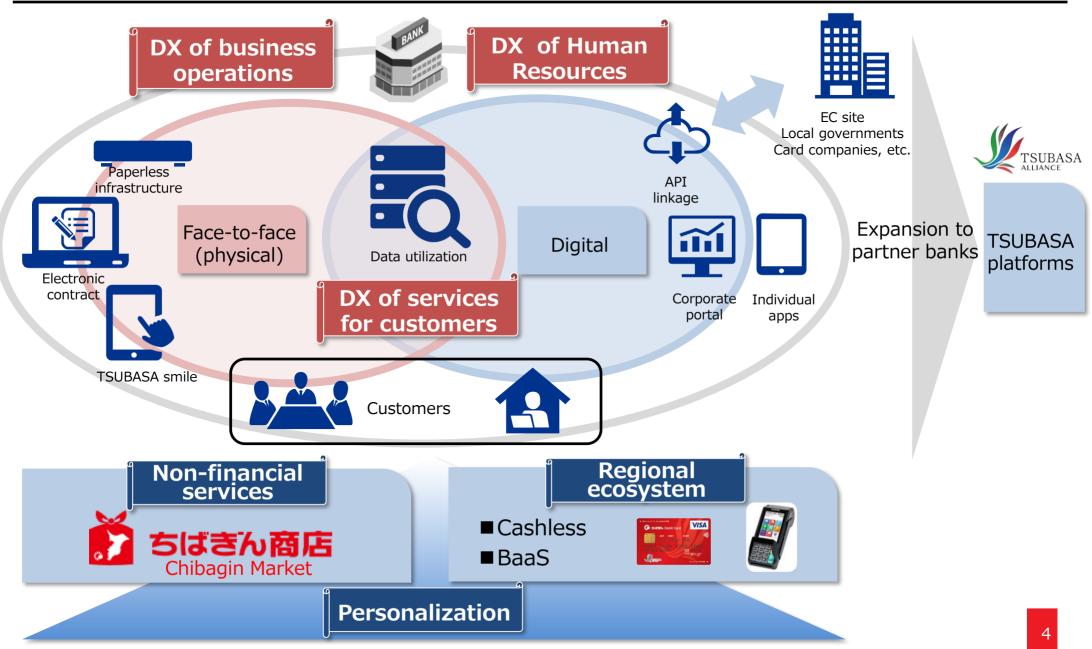
Overview of DX Strategy

The 14th Medium Term Management Plan

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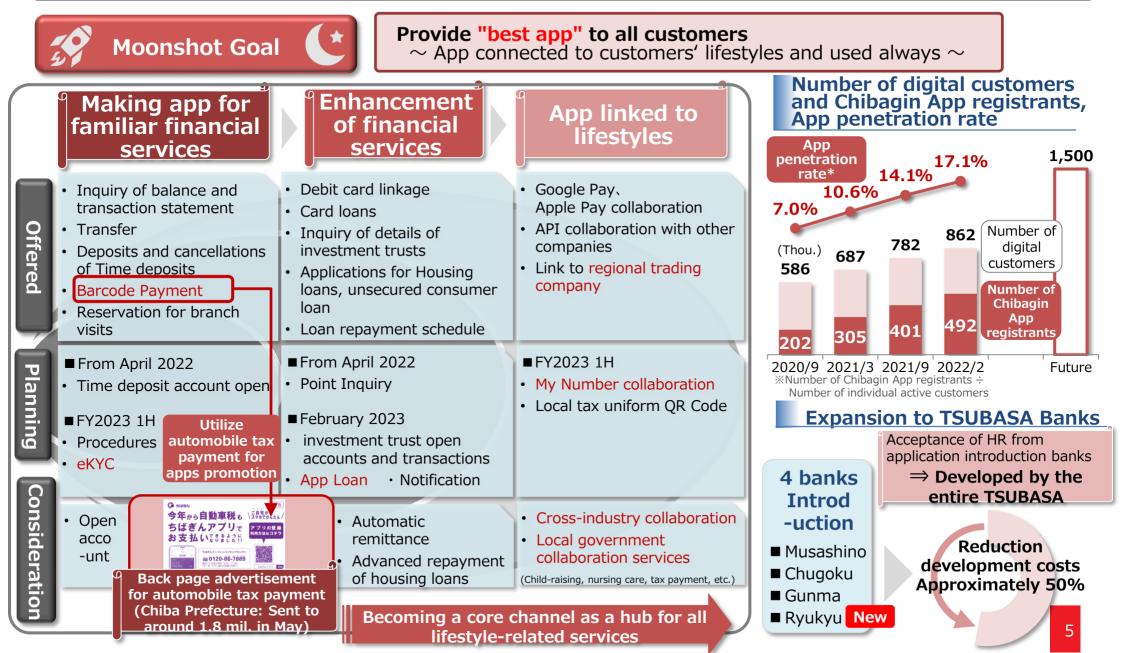
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Reform the bank itself through DX



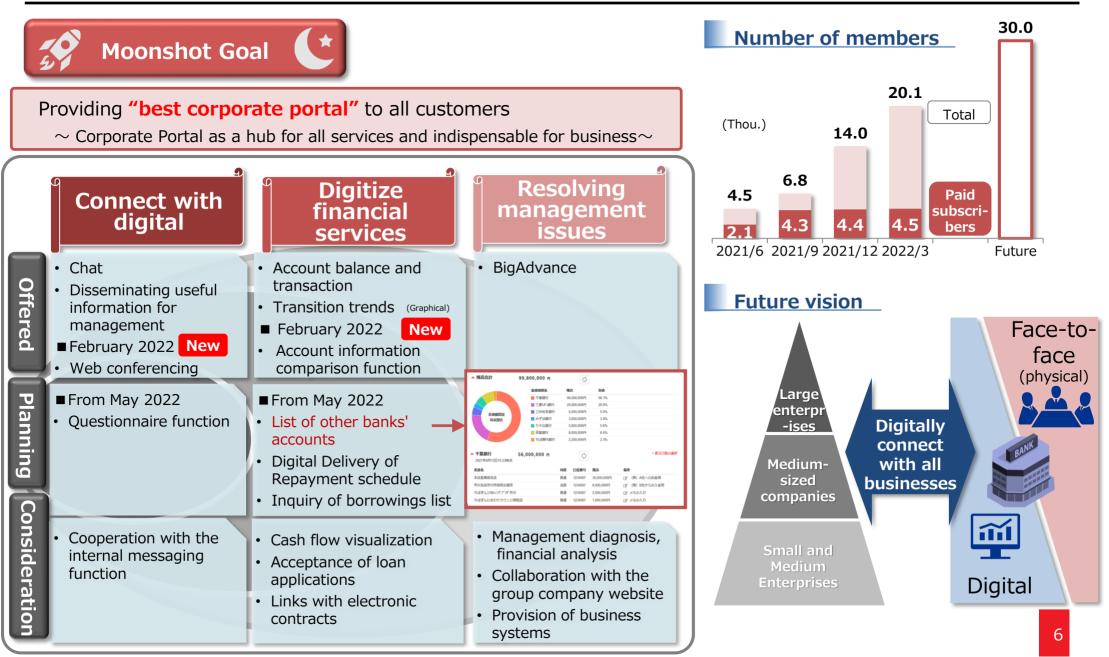
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Continue upgrading for "app linked to lifestyles"



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Digital channel that will serve as a hub for all services linking corporate customers and the Bank

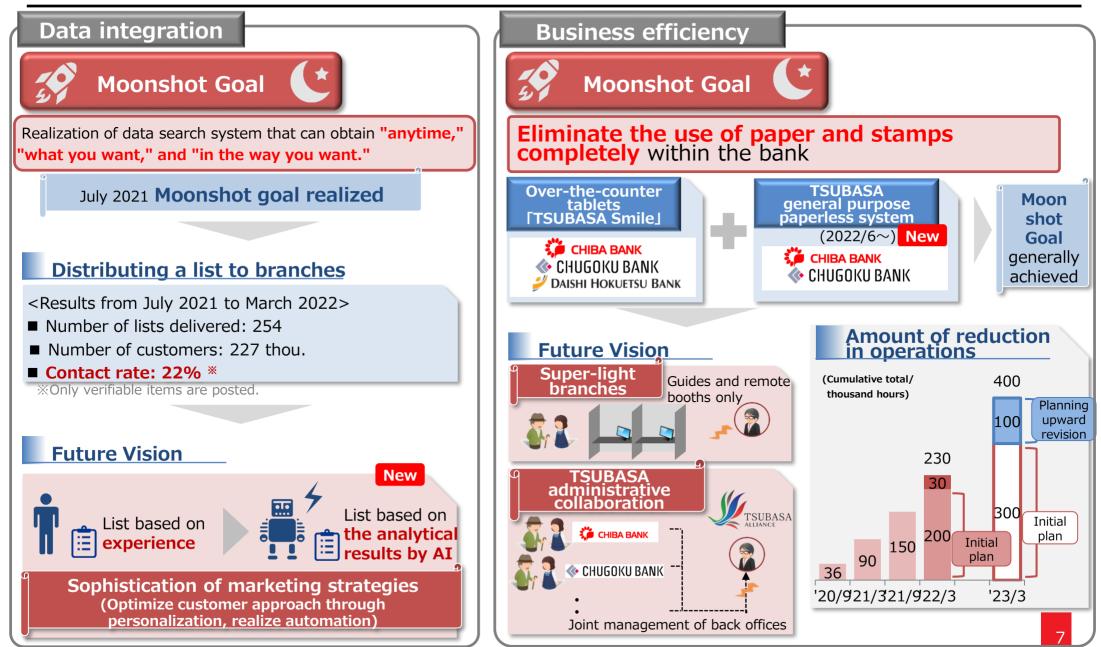


Moonshot Goal \sim Data Integration \cdot Business Efficiency \sim

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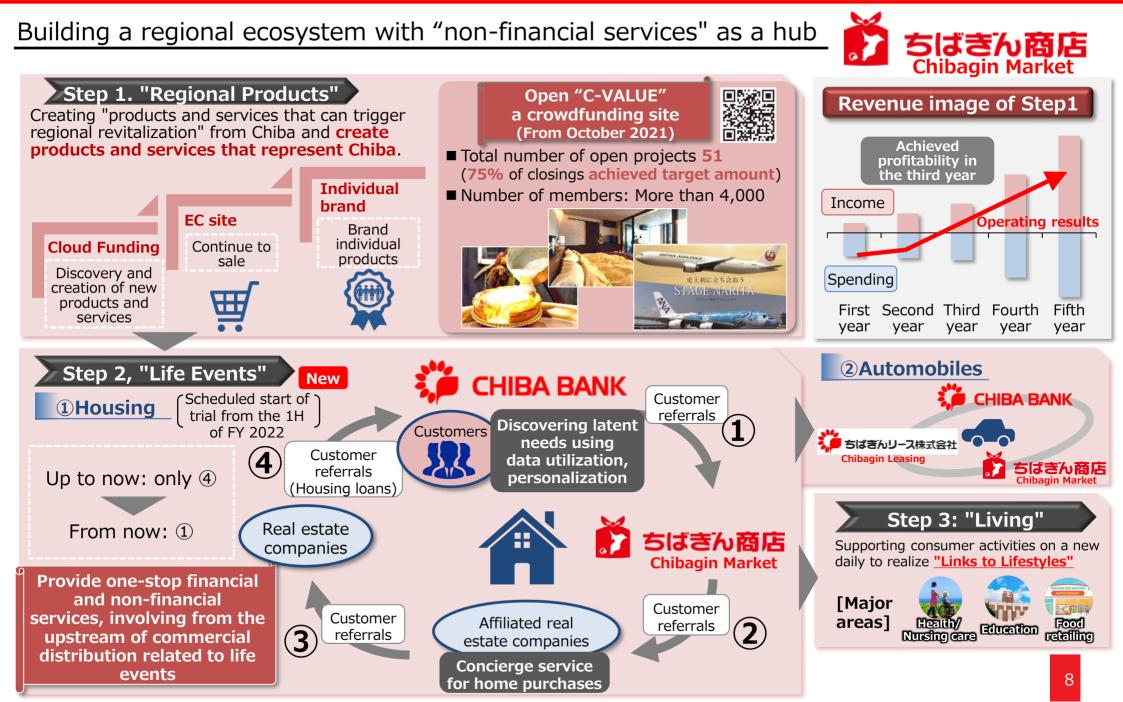
Realize moonshot goals \Rightarrow Go to the next step



Non-financial Services ~ Regional Trading Company ~

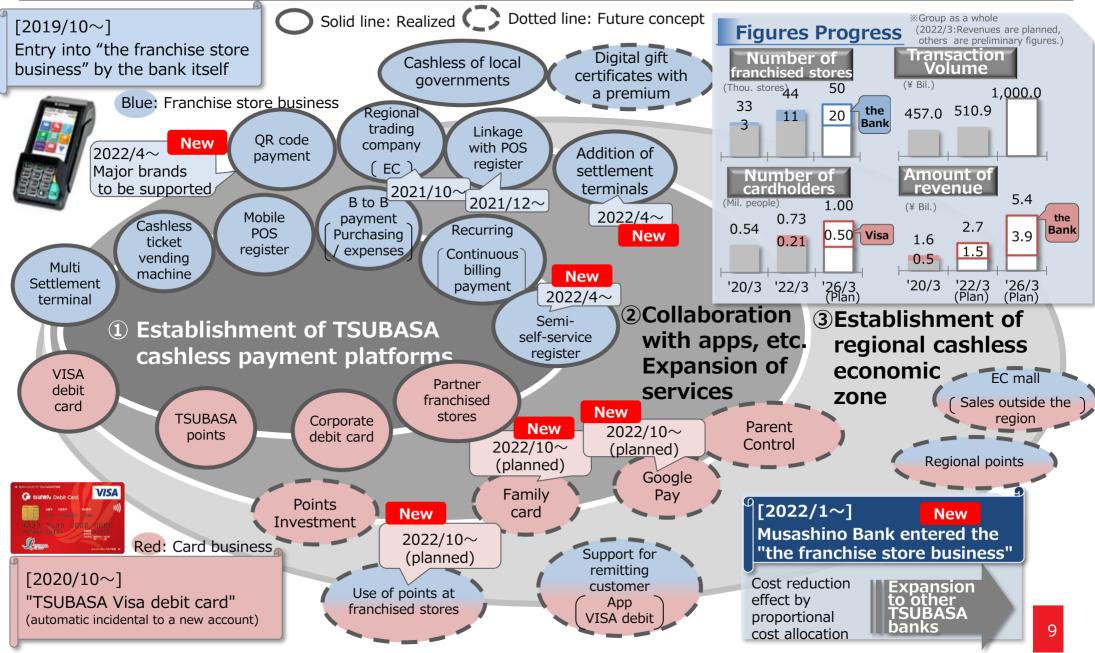
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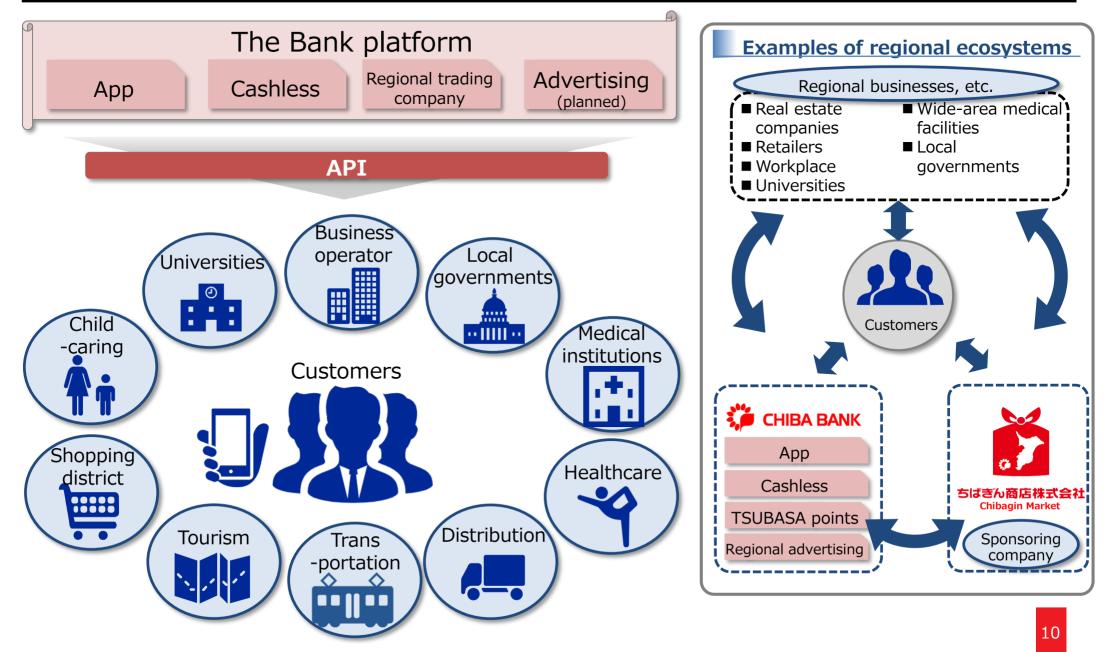
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Establishment of a regional ecosystem



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Providing the Bank platform as "BaaS" and building regional ecosystem

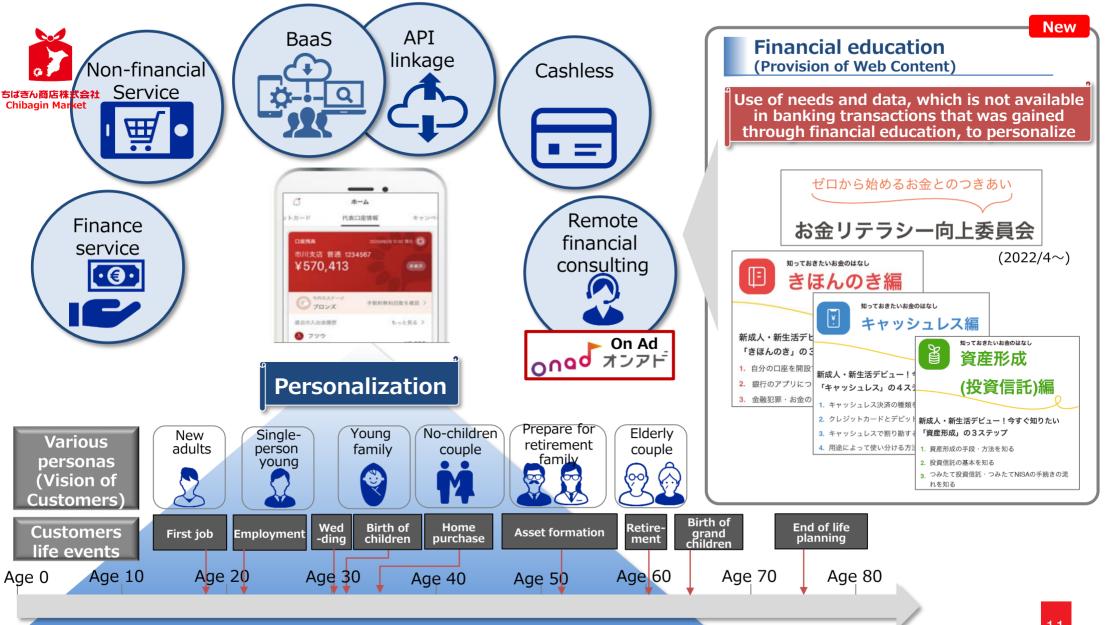


Personalization

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Identify latent needs based on data analysis and make precise proposals tailored to persona and life events

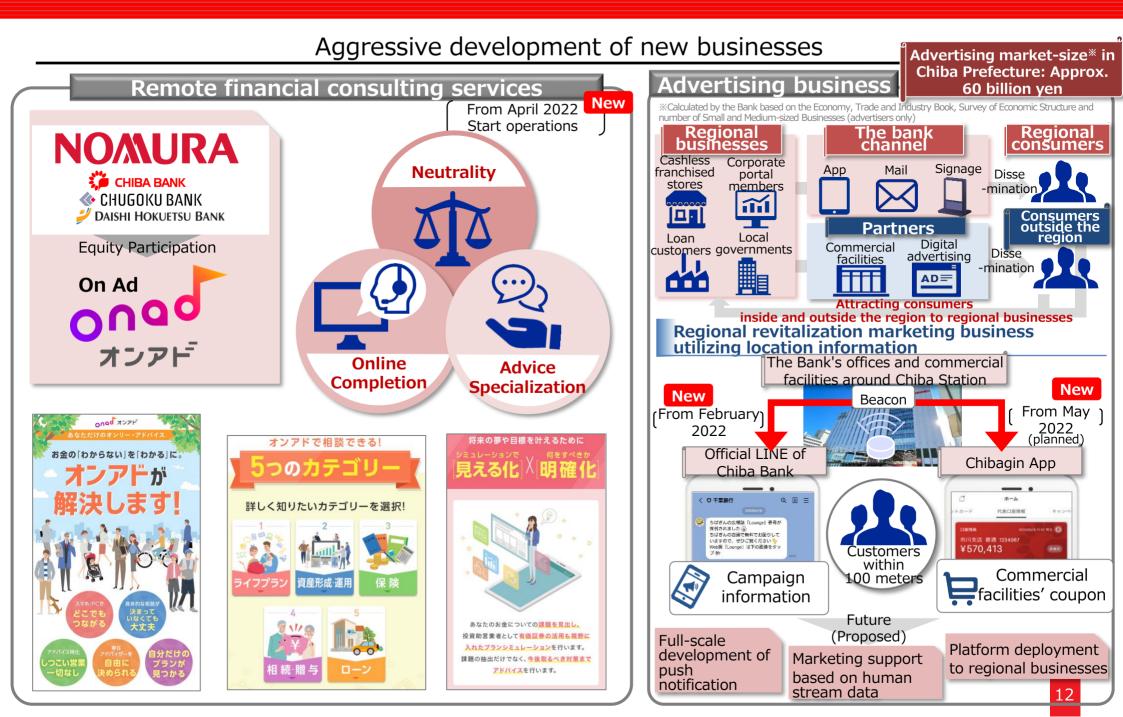


New Businesses \sim Remote Financial Consulting Service \cdot Advertising Business \sim

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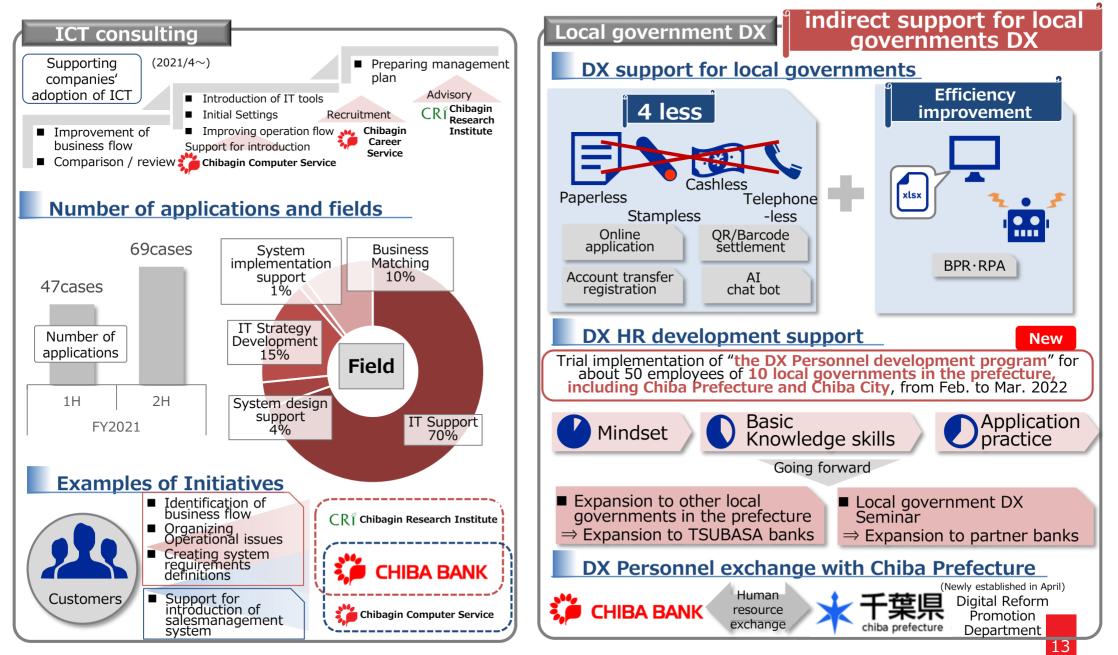


ICT Consulting · Local Government DX

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Support DX in Chiba Prefecture as a whole

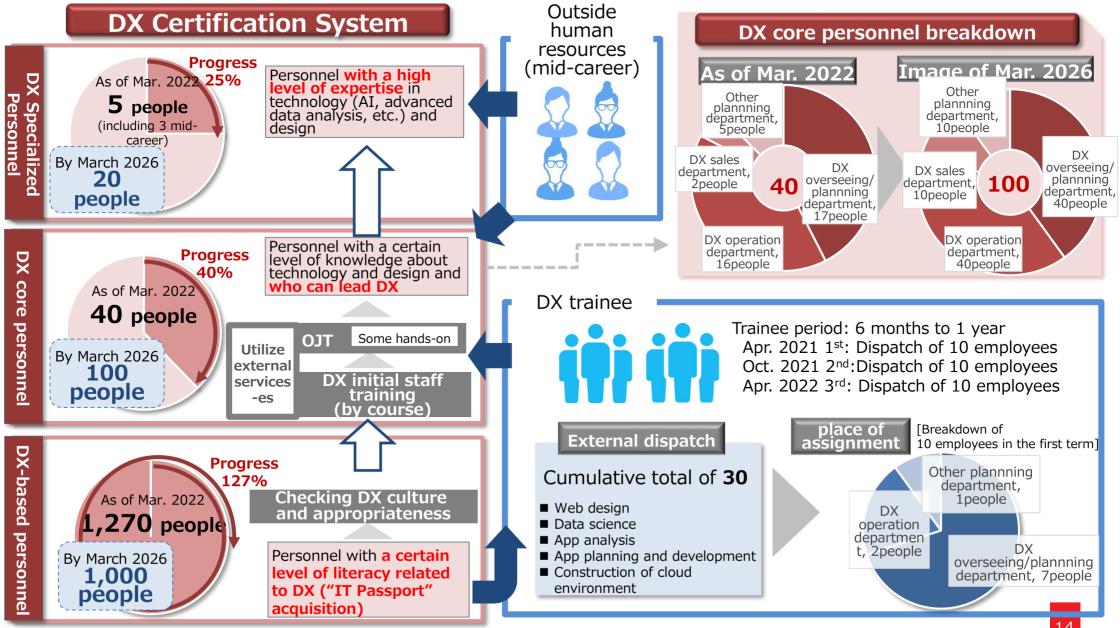


DX Personnel

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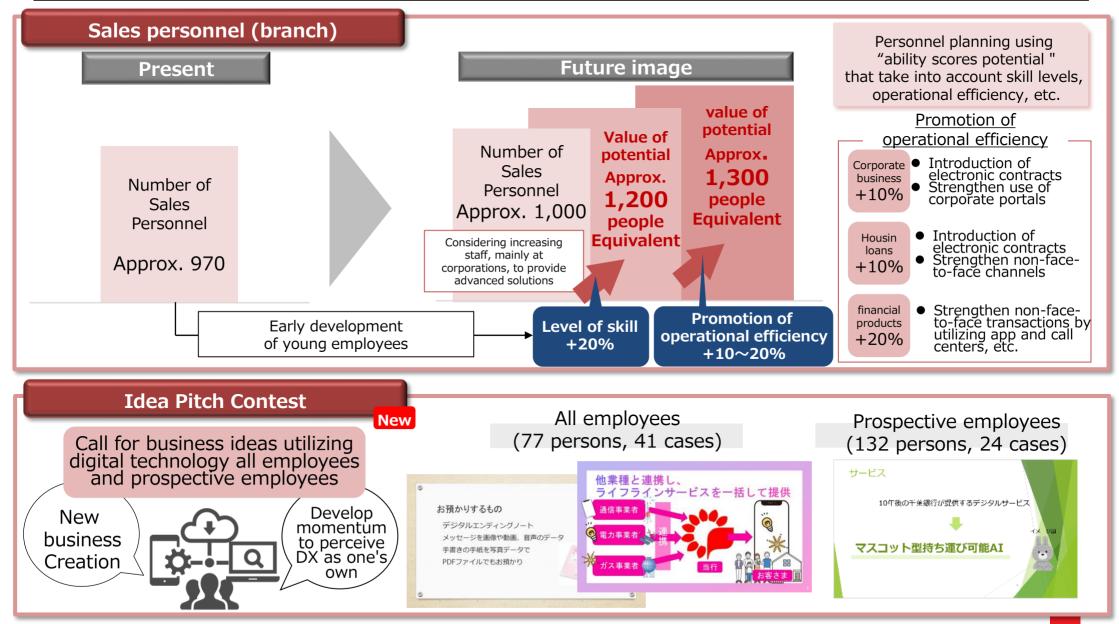
Dividing DX personnel into three levels and establishing certification requirements for each category



%Number of employees: 4,070 (as of March 2022)

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Aiming to build an optimal portfolio of personnel utilizing ability scores

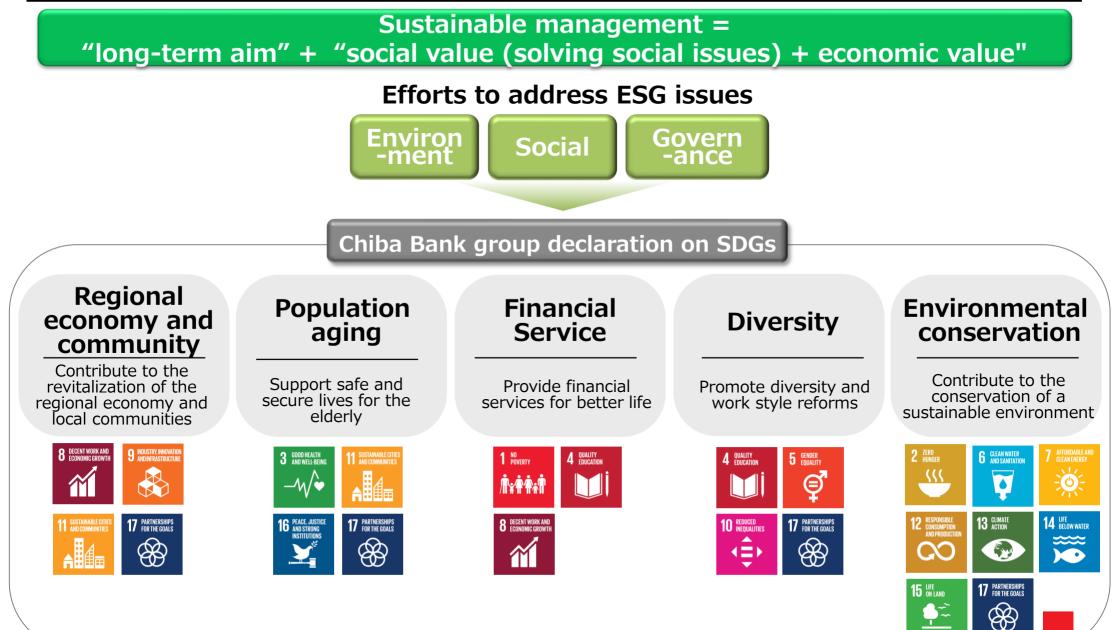


Sustainability

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Efforts to Date · External Evaluation

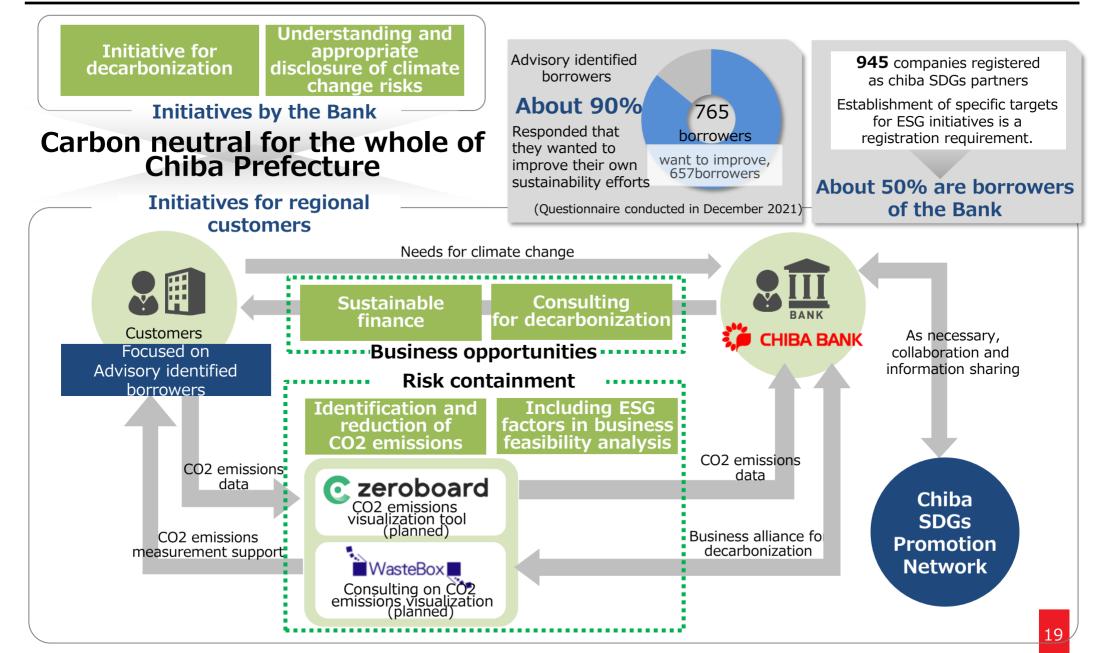
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~2018	2019	2020	2021	2022
• 2017 Structure, ESG Promotion Committee established	 Declaration on SDGs established Sustainability Policy established Integrated report publicated 		 SDGs Promotion Office established 	
Enviro -nment	 Announcement of endorsement of TCFD recommendations Loan policy revision 	 Environmental Policy established Disclosure of climate change information CO2 emissions targets 	 Establishment of sustainable financial targets 	 Re-setting of CO2 emissions targets (2030 Carbon neutral) GX League Basic Concept endorsed
 2015:Talent bank for regional banks 2016:Donation-type private placement bonds 	• ESG index investment trust structuring and selling	 Human Rights Policy established Collaborative agreement with food banks etc. 	 Introduction of TFT Introduction of Corporate Code of Conduct (Revision of Corporate Philosophy) 	 TSUBASA Diversity & Inclusion Declaration established
Gover-nance • 2015:Management Advisory Committee is established 2018:Introduction of CxO system, Raised outside director ratio to 1/3 or more	 Policy on Corporate Governance established 		 Introduction of restricted stock remuneration plans 	

External Evaluation							
CDP score for climate change		Regional Banks	Major banks, etc.	l	MSCI ESG R	ating	2021
Received "A-" rating, the highest level for a		<mark>Chiba</mark> Fukuoka FG Hachijuni	Mizuho FG MUFG SMFG Resona HD	G	Received "A" rating, the same level as the three	2022 CONSTITUENT MSCI JAPAN EMPOWERING WOMEN INDEX (WIN) 2022 CONSTITUENT MSCI JAPAN ESG SELECT LEADERS INDEX	Sompo Sustainability Index S&P/JPX カーボン エフィシェント
Japanese bank ◆ Global average :[B-]	С	1 company 1 company Numerous (Unansw	1 company 2 companies vered companies)		mega banks	Ltd. in the MSCI Index or the use of the MSCI index name does not mean that MSCI or its affiliates ie The Chiba Bank, Ltd. The MSCI Index is the exclusive property of SCI and the MSCI Index are trademarks or service marks of MSCI or	18

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Promoting efforts for the Bank and regional customers to achieve carbon neutral for Chiba Prefecture as a whole



Loans by Purpose

Housing loans

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Providing financing solutions tailored to customers



地球環境への取組み

現に向け、環境に配慮した

購入される場合、金利を引き下げします!!

F葉銀行は脱炭素社会の

Car Loan

Home Renovation loan

Sustainable housing loans 環境配慮車(ハイブリッド・

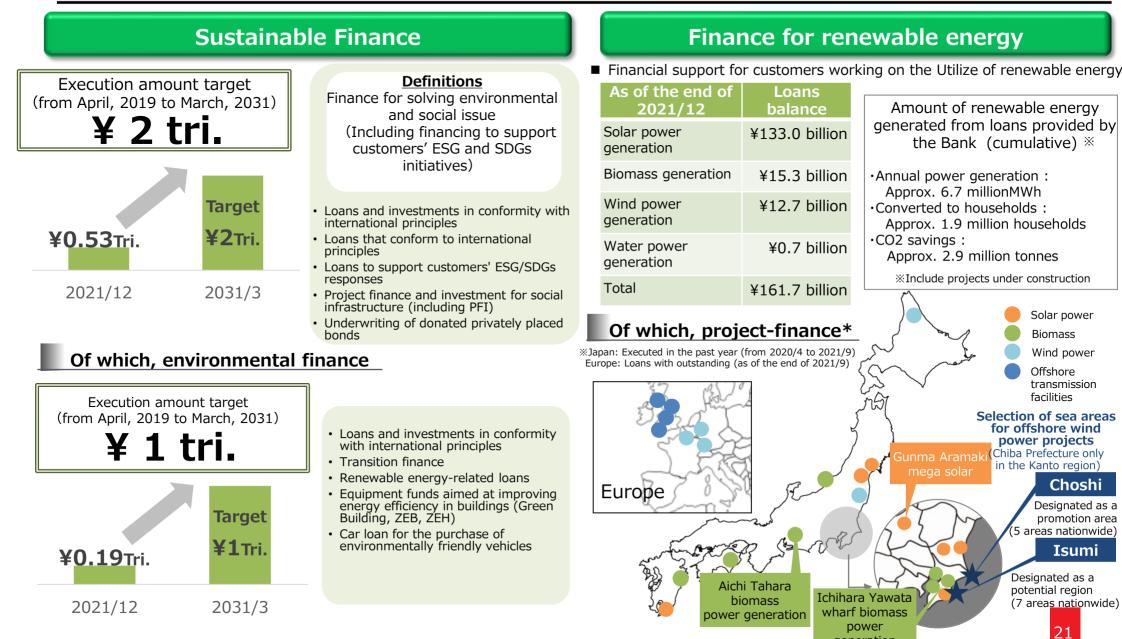
FY2021

FY2020

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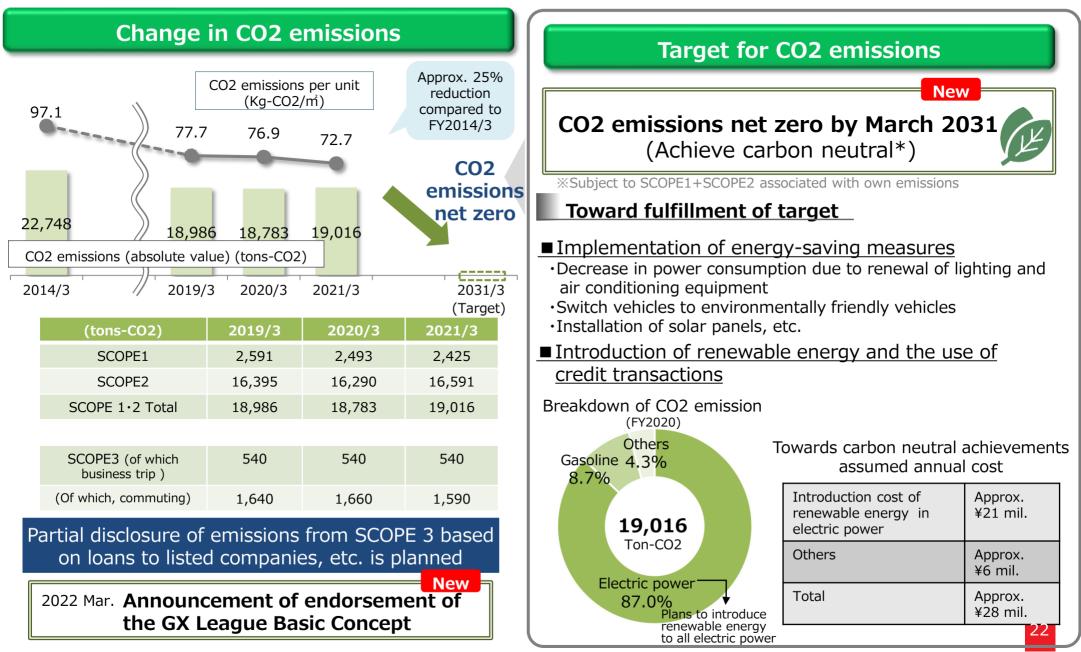
generation

Proactively Promoting Sustainable Finance



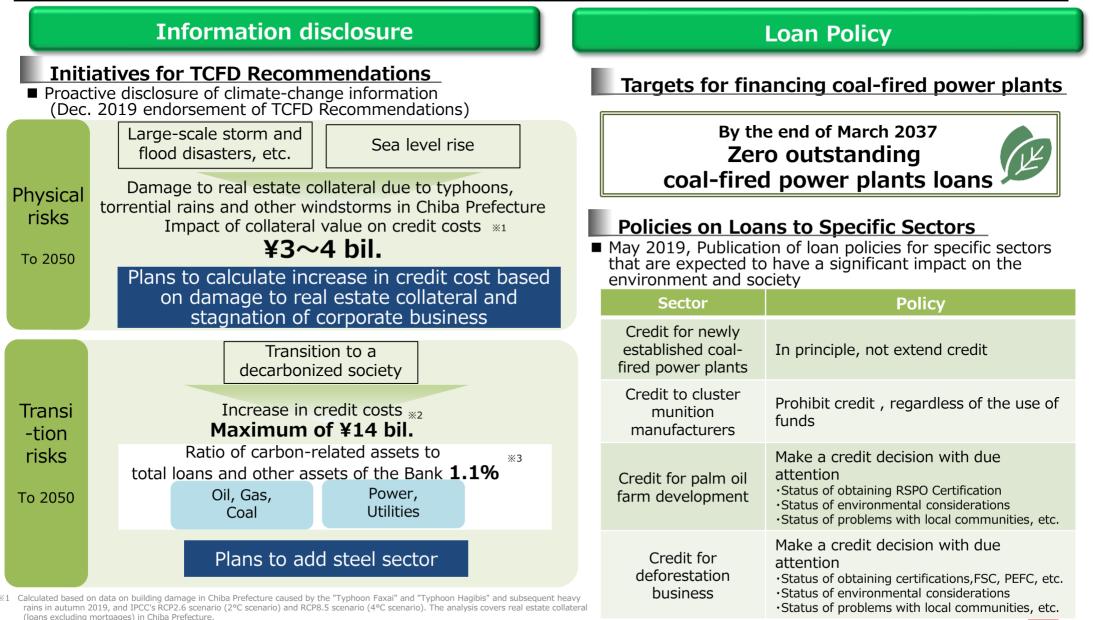
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Establish targets for CO2 emissions and strengthen efforts to de-carbon



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Expanding Disclosures on Climate Change



%2 Calculated based on the IEA SDS scenario.

**3 Total loans, Acceptances and guarantees, foreign exchange, and private placed bond to the energy and utility sectors as of March 31, 2021, based on the definition recommended by the TCFD recommendations. However, water supply and renewable energy generation projects are excluded.

Utilization of diverse personnel

Promotion of diversity · Numerical targets				
	FY2020	FY2021	Target in 2026 July	
Percentage of leadership positions held by women (No. of persons)%	24.4% (453) As of April 1, 2021	25.4% (465) As of April 1, 2022	30%	
Percentage of employees taking paid leave	70%	-	80%	
Percentage of men taking child-care leave	112.7%	-	100% Continued	
*Staff with subordinates and staff	in equivalent positi	ons, such as brancl	n manager, who	

are responsible for organizational management as responsible for operations.

External Evaluation



ALLIANCE

Promotion the active participation of people with disabilities

156 employees with disabilities

% Figures for calculating the Group's employment rate of people with disabilities in FY 2021

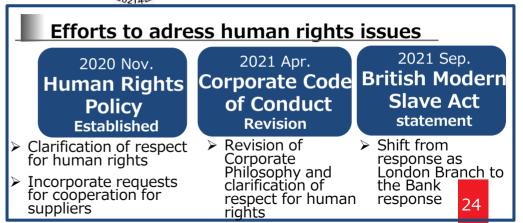


■ Established in 2006 to promote employment of people with disabilities.

Acquisition of "Monisu certification" (Ministry of Health, Labour and Welfare)



First banking subsidiary in **East Japan and Kanto** region to be certified



S \sim Regional Revitalization \sim

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Supporting customers in the COVID-19 pandemic and contributing to regional communities

Response to the COVID-19

Providing the Chiba Bank Training Center as a temporary medical facility and overnight treatment facility for the COVID-19

■ Indoor: 110 beds for short-term hospitalization ■ Outdoor: 50 prefabricated residential treatment facilities





Donations



Nov. 2021 Chiba University Hospital ECMO-car donation (Donated ¥10 million for purchase)



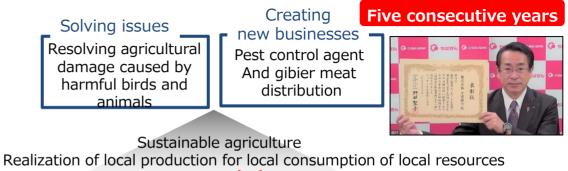
May 2020 Chiba University Hospital 8,000 sets of face shield donation

Contribution to regional communities

SDGs Private placement bonds

Miraihagumi type	٦	Cumulative total (to Dec. 2021)	
Sports support type		Number of issues	793 cases
		Issuance amount	¥79.4 bil.
Medical support type		Amount of donations	¥132 mil.
Environmentally friendly type	Dona Resto	tions to Chiba Environmental ration Fund or organizations engaged vironmental conservation activities	d Apr. 2022
Project Support type	Crow proje	dfunding for dedicated cts in C-Value	∫ Newly added

FY2021 Unique Example of a Financial Institution, etc. **Providing Funding for Regional Revitalization**



CHIBA BANK

Support for the establishment of schemes

Support for expansion of sales channels

ちはさん簡店

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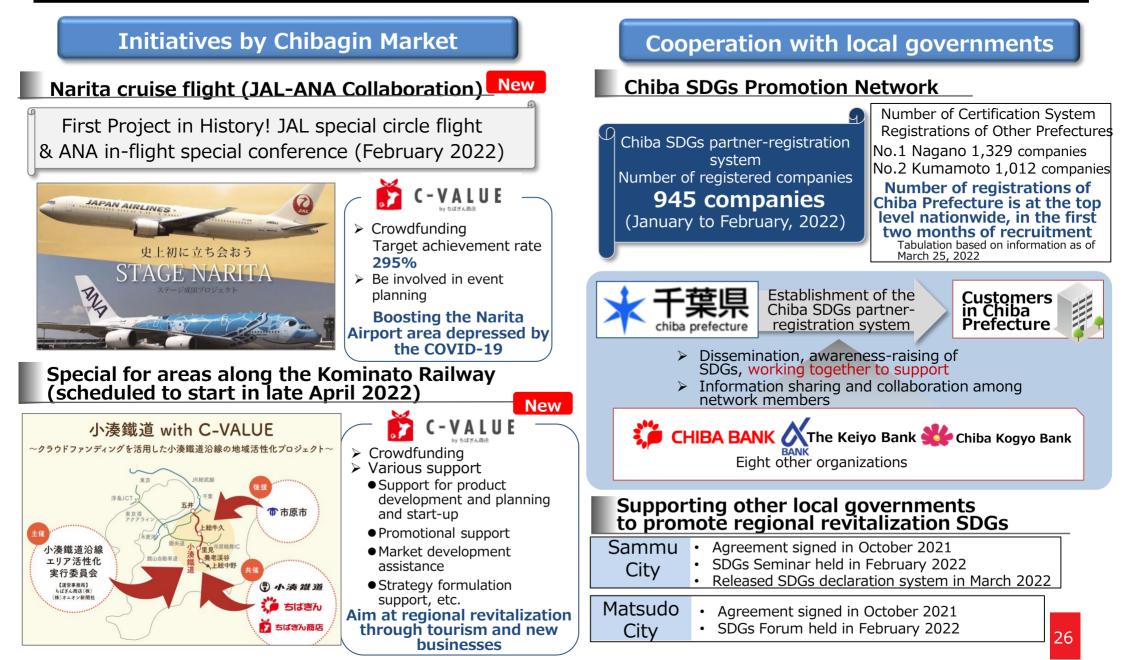
S ~ Regional Trading Company \cdot Cooperation with Local Governments ~

The 14th Medium Term Management Plan

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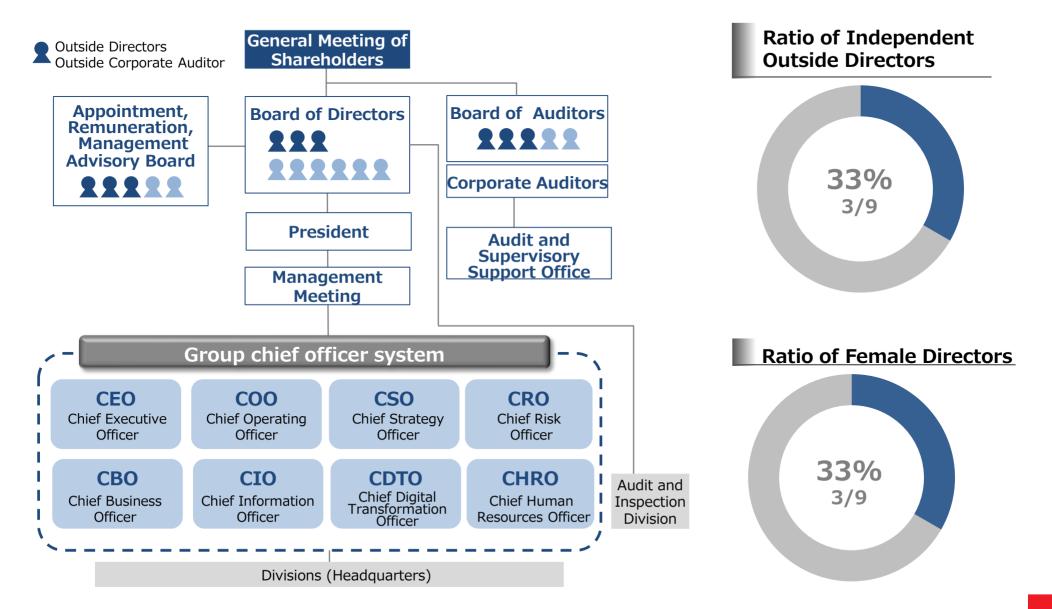
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Regional revitalization through Chibagin Market and collaboration with local governments



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Sophistication of Group Governance



Outside Director Discussion Meeting

Profile of Outside Directors

The 14th Medium Term Management Plan

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Yuko Tashima



Yasuko Takayama



Takahide Kiuchi

Apr. 1992	Registered as Attorney at Law, Tokyo Bar Association Attorney at Law, Sawayaka Law Office
Jul. 2006	Outside Director, Meiji Yasuda Life Insurance Company
Jun. 2015	Outside Director, the Bank
Oct. 2015	Outside Company Auditor, Kyushu Financial Group Inc.
Jun. 2016	Outside Audit & Supervisory Board Member, Tokio Marine & Nichido Life Insurance Co., Ltd.

Apr. 1979 Prosecutor, Tokyo District Public

Prosecutors Office

%Red: Current position

- Apr. 1980 Joined Shiseido Co., Ltd.
- Apr. 2006 General Manager, Consumer Information Center, Shiseido Co., Ltd.
- Oct. 2008 General Manager, Consumer Relations Department, Shiseido Co., Ltd.
- Apr. 2009 General Manager, Social Affairs and Consumer Relations Department, Shiseido Co., Ltd.
- Apr. 2010 General Manager, Corporate Social Responsibility Department, Shiseido Co., Ltd.
- Jun. 2011 Audit & Supervisory Board Member (standing), Shiseido Co., Ltd.
- Jun. 2015 Advisor, Shiseido Co., Ltd.
- Jun. 2015 Outside Director, the Bank
- Jun. 2015 Outside Director, Nippon Soda Co., Ltd.
- Jun. 2016 Outside Audit & Supervisory Board Member, Mitsubishi Corporation Jun. 2017 Audit & Supervisory Board Member,
- Yokogawa Electric Corporation
- Jun. 2019 Outside Director (Audit and Supervisory Committee Member), Cosmo Energy Holdings Co., Ltd.

- Jun. 2002 Head, Japanese Economic Research Unit, Economic Research Department, Nomura Research Institute, Ltd.
- Jun. 2004 Deputy Head, Economic Research Department and Head, Japanese Economic Research Section, Financial & Economic Research Center, Nomura Securities Co., Ltd.

Apr. 1987 Joined Nomura Research Institute, Ltd.

- Jun. 2007 Managing Director, Head, Economic Research Department and Chief Economist, Financial & Economic Research Center, Nomura Securities Co., Ltd.
- Jul. 2012 Member of the Policy Board, the Bank of Japan
- Jul. 2017 Executive Economist, Nomura Research Institute, Ltd.
- Jun. 2020 Outside Director, the Bank

Theme of opening remarks



%Diversity Equity & Inclusion

Governance

Responding to changes in the financial environment

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Inquiries related to this presentation should be addressed to:

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