The Chiba Bank, Ltd. Chibagin Securities Co., Ltd.

## Submission of Business Improvement Report in accordance with the Administrative Actions issued by Kanto Local Finance Bureau

On June 23, 2023, Chiba Bank, Ltd. (President: Tsutomu Yonemoto) ("Chiba Bank" or "the Bank") was issued with the administrative actions (Business Improvement Order) for situations where a problem related to the investors protection was recognized by the Kanto Local Finance Bureau, pursuant to Article 51, Paragraph 2 of the Financial Instruments and Exchange Act, regarding the financial instruments intermediary business related to the solicitation and sales of structured bonds. In accordance with Article 51 of the Financial Instruments and Exchange Act, Chibagin Securities Co., Ltd. (President: Yukihito Inamura) ("Chibagin Securities") was issued with the administrative actions (Business Improvement Order) from the Kanto Local Finance Bureau regarding business operations that violate the suitabilitly principle for solicitation sales of structured bonds.

Based on each business improvement order mentioned above, Chiba Bank and Chibagin Securities submitted their respective business improvement reports to the Kanto Local Finance Bureau today.

As we are conducting a wide-ranging investigation, we will announce our plans for improvement and the prevention of recurrence, as well as the disciplinary actions to the persons involved in due course.

We deeply regret the fact that we have been ordered to improve our business operations, and we would like to express our sincere apologies for any inconvenience or concern this may have caused for our customers or any related party.

Chiba Bank and Chibagin Securities have accepted this situation with the utmost gravity, and we will continue to make company-wide efforts to improve operations and prevent a recurrence of these issues while striving to rebuild the trust of all our stakeholders, including our customers.