

The 12th Medium Term Management Plan April 2014 → March 2017

Best Bank 2020

3 years of value creation

Financial Results for FY2013

May 2014

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The 12th Medium Term Management Plan "Best Bank 2020 - 3 years of value creation"

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The 12th Medium Term Management Plan

Best Bank 2020 3 years of value creation

Summary of Financial Results

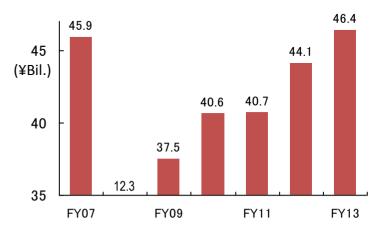


Consolidated (¥Bil.)	FY12	FY13	Change	From Projection
Ordinary profit	72.7	78.2	5.4	2.7
Netincome	44.1	46.4	2.2	1.4

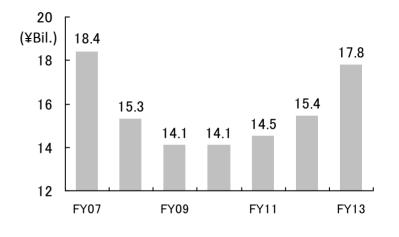
Non-consolidated (¥Bil.)	FY12	FY13	Change	From Projection	
Gross business profits	152.4	149.1	(3.2)	(0.8)	p.
Net interest income	130.1	126.6	(3.4)	0.6	р
Net fees and commissions income	15.4	17.8	2.3	0.3	
Trading income	1.3	1.9	0.6	0.4	
Profit from other business transactions	5.4	2.7	(2.7)	(2.2)	
Gains (losses) related to bonds	3.8	0.9	(2.9)	(2.0)	
Expenses (-)	81.8	82.5	0.7	0.0	p
Real net business income	70.6	66.5	(4.0)	(0.9)	
Core net business income	66.7	65.6	(1.1)	1.1	
Net transfer to general allowance for loan losses (-)	(2.7)	-	2.7	2.2	p
Net business income	73.3	66.5	(6.7)	(3.1)	
Non-recurrent income and losses	(6.9)	3.8	10.7	4.0	
Disposal of non-performing loans (-)	11.7	0.9	(10.7)	(4.2)	p
Gains (losses) related to stocks, etc.	0.9	0.9	0.0	0.1	
Ordinary profit	66.4	70.3	3.9	0.8	
Extrordinary income (loss)	(0.5)	(0.9)	(0.4)	0.0	
Netincome	41.2	43.2	1.9	1.2	
Net credit costs (-)	8.9	0.9	(8.0)	(2.0)	_ r
CHIBA BANK, LTD.					

Consolidated net income: ¥46.4 Bil.

- Exceeded the projection and increased for five successive fiscal years



Net fees and commissions income: ¥17.8 Bil. - At the highest level since FY07



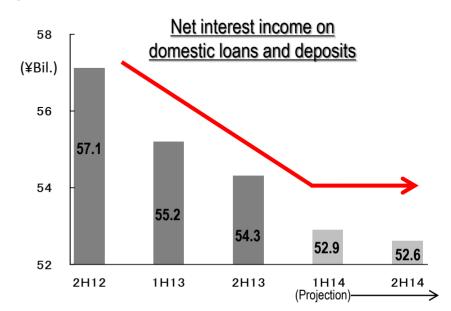
Best Bank 2020 - 3 years of value creation

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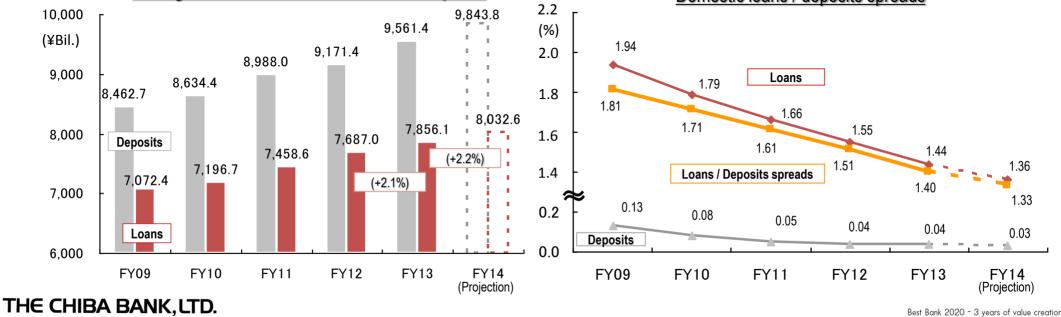
Net interest income bottoms out and spread tightening slows down; average balance of domestic loans and deposits increasing

		(¥Bil.)	FY12	FY13	Change
Net	int	erestincome	130.1	126.6	(3.4)
	Do	mestic	126.3	122.1	(4.2)
		Loans and deposits	115.1	109.5	(5.5)
		Loans	119.3	113.6	(5.7)
		Deposits	4.2	4.0	(0.1)
		Securities	13.5	13.6	0.0
	Inte	ernational	3.7	4.5	0.7

Average balance of domestic loans and deposits



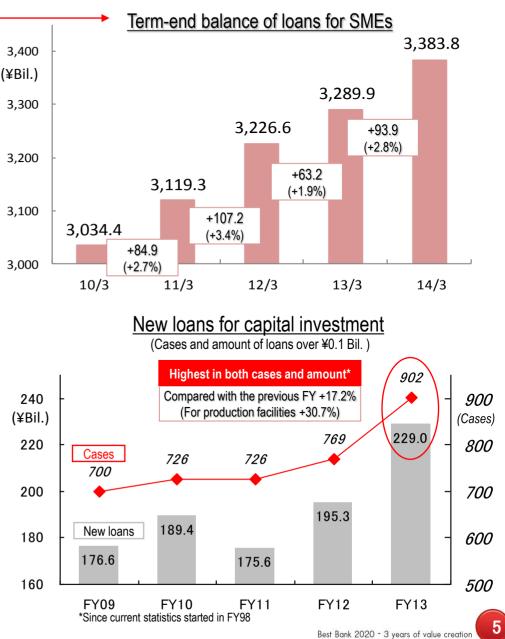
Domestic loans / deposits spreads



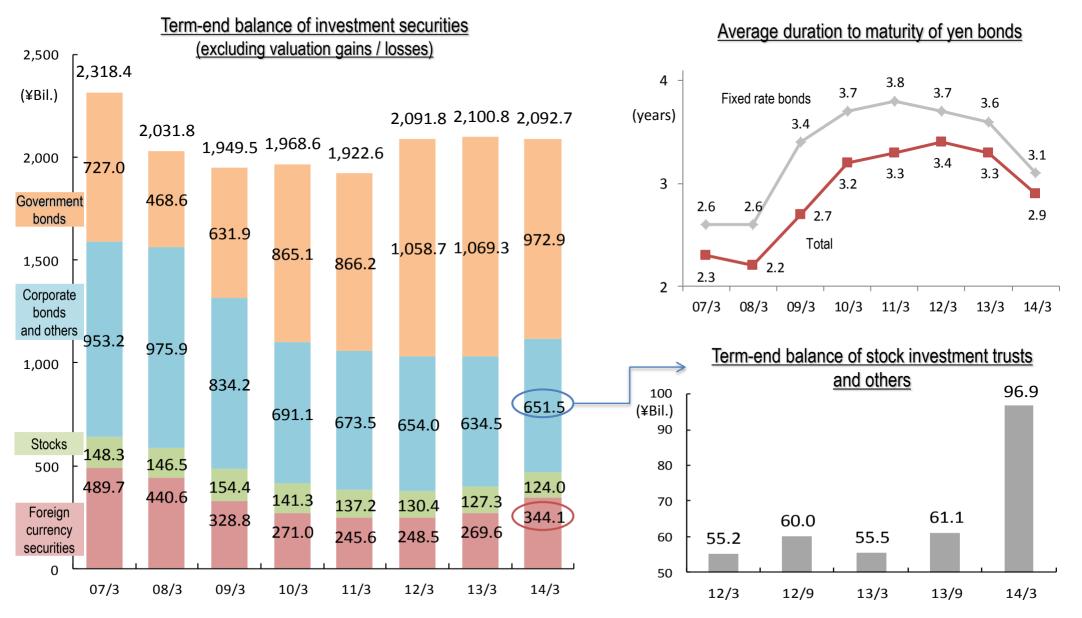
	Steady growth o	f domes	tic loans	and a	<u>ccelerat</u>	<u>ing tr</u>	rends
	(¥Bil.)	13/3	14/3	Change	%		2.4
Depo	osits	9,636.8	10,121.8	485.0	5.0%		3,4 (¥Bi
Dome	estic deposits	9,537.2	9,952.9	415.7	4.3%		3,3
Pe	ersonal deposits	7,401.9	7,650.9	248.9	3.3%		5,5
	(¥Bil.)	13/3	14/3	Change	%		3,2
Loan	S	7,912.1	8,083.0	170.9	2.1%		3,1
Dome	estic loans	7,811.3	7,967.8	156.5	2.0%		
ex	k. Public sector	7,497.5	7,684.2	186.7	2.4%		3,0
	Corporate loans	4,624.5	4,705.6	81.1	1.7%		
	Large corporates	1,334.6	1,321.8	(12.8)	△0.9%		
	SMEs	3,289.9	3,383.8	93.9	2.8%	>	
	Consumer loans	2,873.0	2,978.6	105.6	3.6%		
	Housing loans	2,782.2	2,881.7	99.4	3.5%		2 (¥
Ρι	ublic sector	313.7	283.5	(30.2)	△9.6%		2
Dome	estic loans	7,811.3	7,967.8	156.5	2.0%		
Br	ranches in Chiba	5,806.5	5,877.0	70.5	1.2%		2
Br	ranches outside Chiba	2,004.8	2,090.7	85.9	4.2%		1
	Wholesale branches*	1,262.5	1,302.4	39.9	3.1%		
	Retail branches	742.2	788.2	46.0	6.1%		1

Steady growth of domestic loans and accelerating trends surrounding SMEs and capital investment

* Tokyo Head Office, Shinjuku branch and Osaka branch

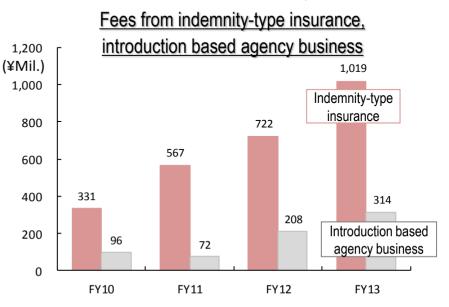


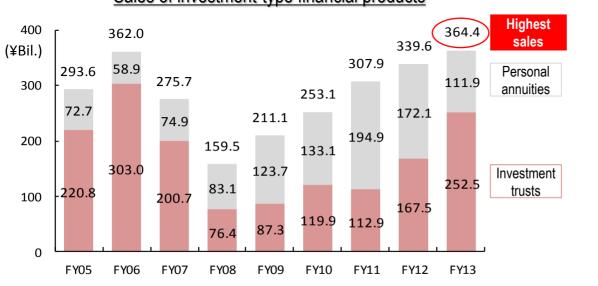
Controlling interest rate risk and diversifying investment

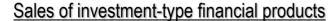


Favorable growth in the sales of investment trusts; Net fees and commissions income steady

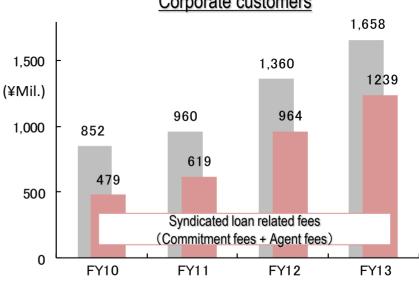
		(¥Bil.)	FY12	FY13	Change
Net fees and commissions income				15.4	17.8	2.3
Fee	es a	nd commissions income		33.5	36.0	2.4
	Inv	estment trusts and personal annuities		9.3	10.3	0.9
		Investment trusts		5.2	6.8	1.6
		Personal annuities		4.1	3.4	(0.6)
	Ind	emnity-type insurance		0.7	1.0	0.2
	Со	rporate customers		1.3	1.6	0.2
Fee	es a	nd commissions payments		18.1	18.1	0.0
	Gu	arantee charges and group insurance c	osts	11.2	11.4	0.1







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Corporate customers

Expenses

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Aggressive	investment a	and control	of expenses

		FY12	FY13			
	(¥Bil.)	(Actual)	(Actual)	Change	From Projection	
Ex	penses	81.8	82.5	0.7	0.0	
	Personnel	41.1	41.7	0.6	0.5	
	Non-personnel	36.6	36.6	0.0	(0.2)	-
	Tax	4.1	4.2	0.1	(0.1)	-

FY14 (Projection)	Change
83.0	0.4
41.3	(0.4)
36.7	0.0
5.0	0.7



productivity /

profitability

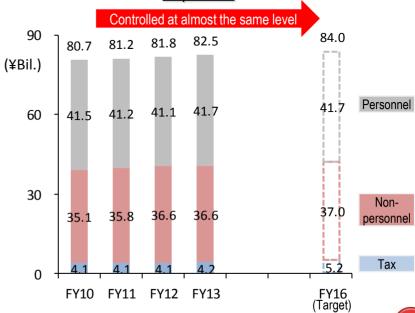


Corporate Loans / Consumer Loans Investment-type financial products / CRM

Main increase / decrease factors in expenses

(¥Bil.)		FY13 (Actual)		FY14 (Projection)
Personnel	+ 0.6	Social insurance (+0.3) Overtime pay (+0.6) Retirement benefit costs (-0.1) Salary (-0.2) Bonus (-0.1)	-0.4	Directly employed senior staff (+0.4) Job efficiencies (-0.4) Retirement benefit costs (-0.2)
Non- personnel	+ 0.0	Branch IT systems (-0.9) Opening and relocating branches (+0.4) Deposit insurance (+0.1) Other new investments (+0.3)	0.0	Branch IT systems (-0.4) Opening and relocating branches (+0.4) Deposit insurance (+0.2) Directly employed senior staff (-0.3)
Tax	+ 0.1	Consumption tax (+0.1)	0.7	Consumption tax (+0.8)

Expenses



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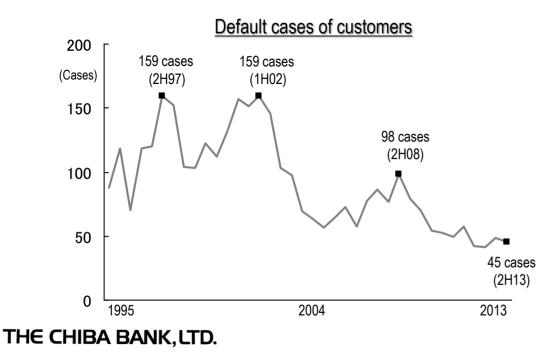
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(¥Bil.)	FY11 (Actual)	FY12 (Actual)	FY13 (Actual)	Change	FY14 (Projection)	Change
Net credit costs	2.2	8.9	0.9	(8.0)	1.5	0.5
Net transfer to general allowance for loan losses	(7.9)	(2.7)	(2.5)	0.1	(1.8)	0.7
Disposal of non-performing loans	10.2	11.7	3.5	(8.2)	3.3	(0.1)
Write-offs / allowances, etc.	13.4	15.3	6.3	(8.9)	6.0	0.3
New downgrades	13.3	12.5	8.6	(3.8)	8.0	(0.6)
Decreases in collateral value, etc.	1.0	1.5	0.9	(0.6)	1.0	0.1
Collections, etc.	(1.8)	(2.8)	(3.5)	(0.6)	(3.0)	0.5
Recoveries of written-off claims	(3.2)	(3.5)	(2.8)	0.7	(2.7)	0.1
Net credit costs ratio	2bp	11bp	1bp	(10bp)	1bp	0bp

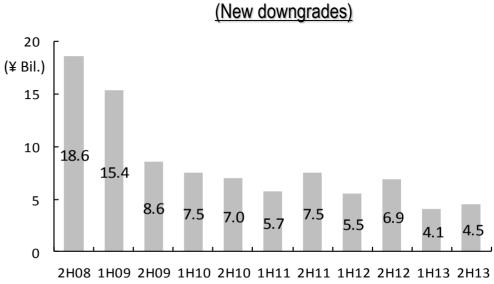
(Note)

The total sum of transfer to allowance for loan losses is expressed as "Reversal of allowance for loan losses", in the case of a reversal.

However, it is indicated separately as Net transfer to general allowance for loan losses and Net transfer to specific allowance for loan losses in the left-hand table to enable comparison with previous figures.



Net transfer to general allowance for loan losses



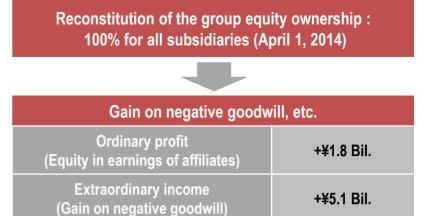
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+¥7.0 Bil.

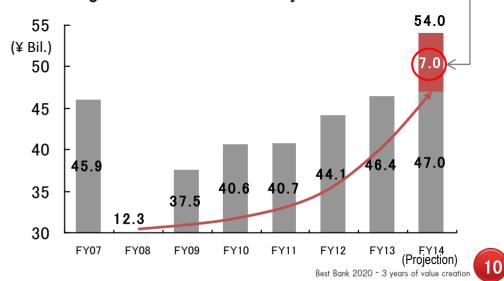
Non-	consolidated	(¥Bil.)	FY13	FY14	Change
Gross b	Gross business profits		149.1	149.5	0.4
Net	interest income		126.6	124.5	(2.1)
Net	fees and commissions incom	e	17.8	18.0	0.1
Trac	ding income		1.9	2.2	0.2
Prof	it from other business transac	ctions	2.7	4.8	2.1
	Gains (losses) related to bond	S	0.9	2.5	1.5
Expense	es (-)		82.5	83.0	0.4
Real ne	t business income		66.5	66.5	0.0
Core ne	Core net business income		65.6	64.0	(1.6)
Nettrans	fer to general allowance for loan los	sses (-)	-	-	-
Net business income			66.5	66.5	0.0
Non-rec	Non-recurrent income and losses		3.8	1.5	(2.3)
Disp	osal of non-performing loans	(-)	0.9	1.5	0.5
Gair	ns (losses) related to stocks, e	tc.	0.9	-	(0.9)
Ordinar	Ordinary profit		70.3	68.0	(2.2)
Extraordinary income (loss)			(0.9)	(1.0)	(0.0)
Netincome			43.2	44.0	0.7
Net credit costs (-)			0.9	1.5	0.5
Со	nsolidated	(¥Bil.)			
Ordinary profit			78.2	76.0	(2.2)
Difference from non-consolidated ordinary profit		ry profit	7.8	8.0	0.1
Net income		46.4	54.0	7.5	
	ence from non-consolidated net inc	come	3.2	10.0	6.7

Increased the shareholding ratio of group companies to 100% Gain on negative goodwill, etc. will be recorded in 1Q14



Projected Consolidated net income: ¥54.0 Bil. - Growing for six successive fiscal years

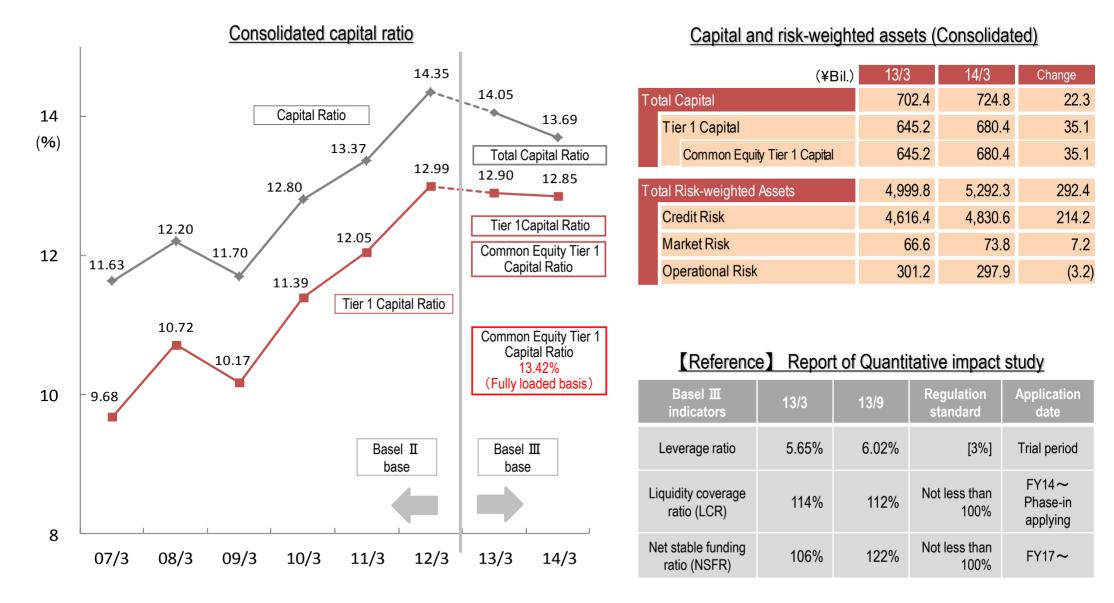
Total



Capital Base

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Solid capital base in quality and quantity, complies with new indicators of Basel III



The 12th Medium Term Management Plan

Best Bank 2020 3 years of value creation

Summary of the 12th Medium Term Management Plan

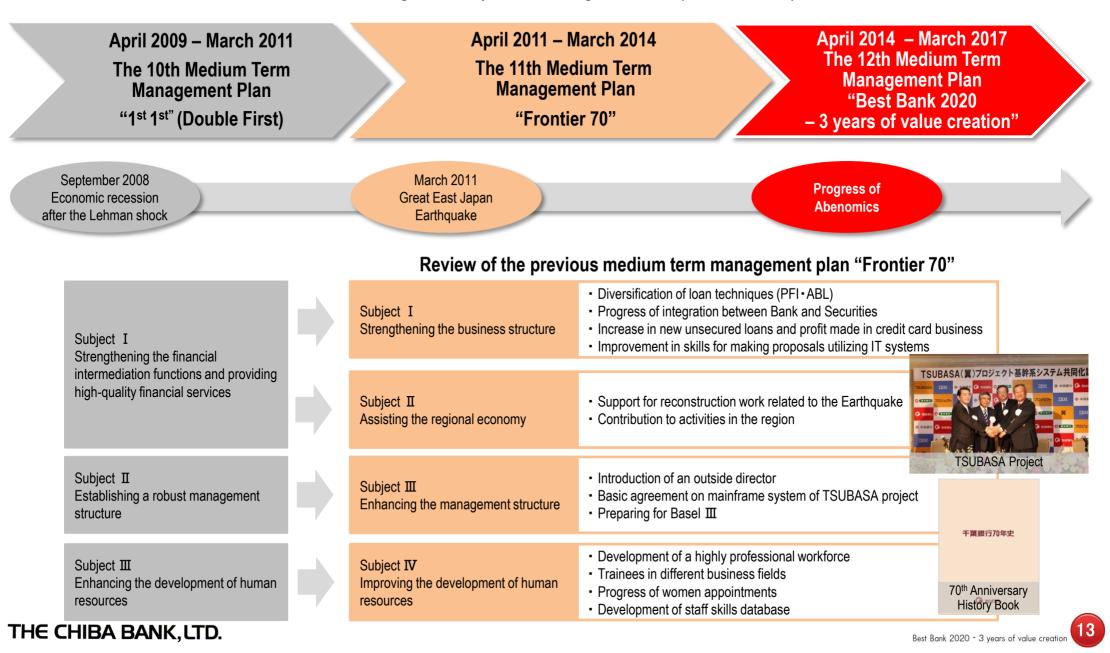


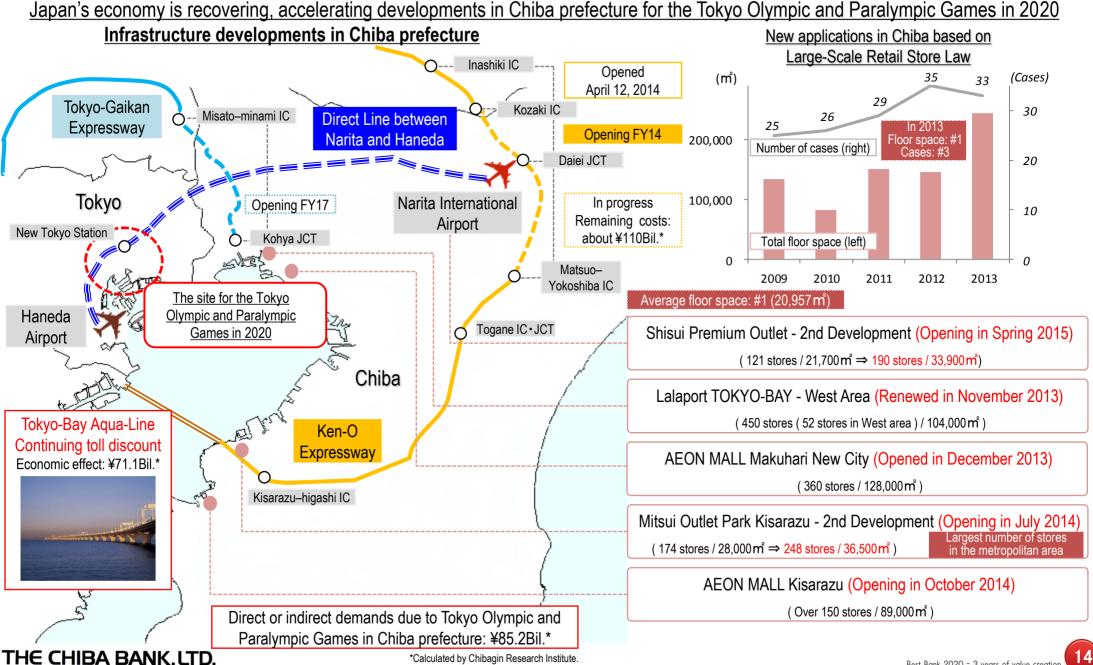
The 12th Medium Term Management Plan

Best Bank 2020

3 years of value creation

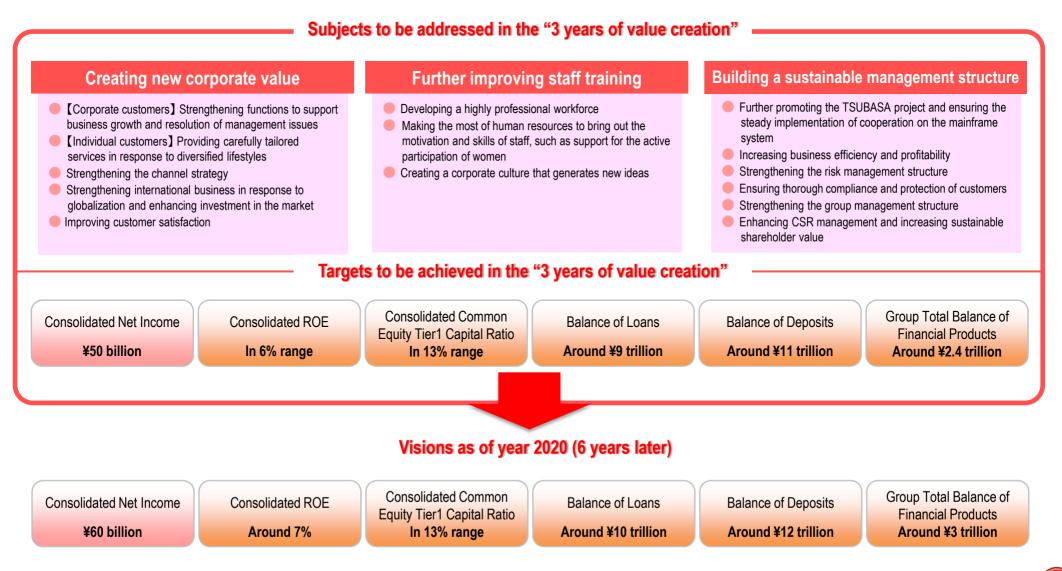
Established a robust management system through "1st 1st" (Double First), "Frontier 70"





The 12th Medium Term Management Plan Best Bank 2020 - 3 years of value creation April 1, 2014 -> March 31, 2017 (3 years)

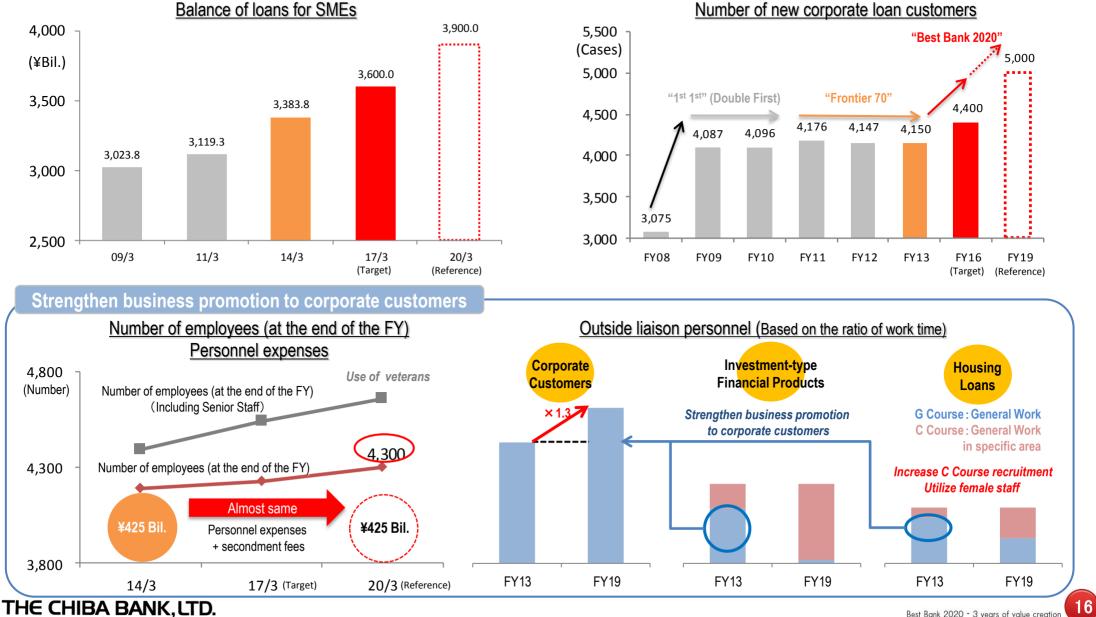
We shall aim to be a "best retail" banking group, providing first-class value with the implementation of a "customer first policy", and pursuing business vigorously.



Corporate Customers I - Increasing Loans

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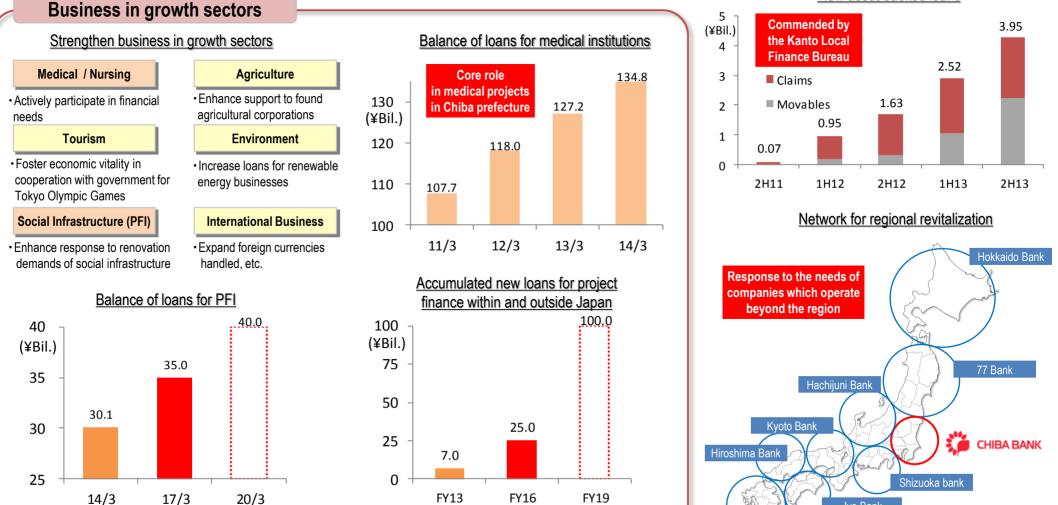
Increase the number of staff by 100 to 4,300, strengthen business promotion to corporate customers



Increase loans for business in growth sectors with various loan techniques

Strengthen consulting function for business in growth sectors and enhance responses to financial demands.

Increase new loans and net fees and commissions income, providing various loan techniques such as ABL. Intellectual property financing (14/5) and Syndicated loans. etc.



(Target)

(Reference)

New asset-backed loans

Ivo Bank

Fukuoka Bank

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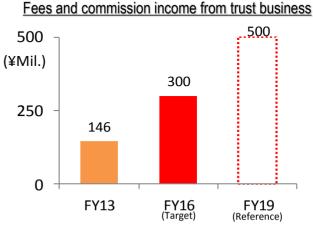
(Target)

(Reference)

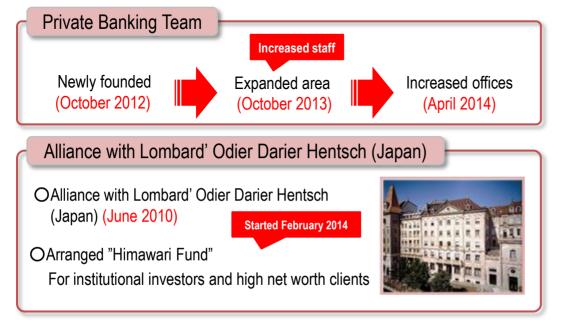
Expand transactions with high net worth clients, integrating Bank and Securities, enhancing services related to succession and inheritance

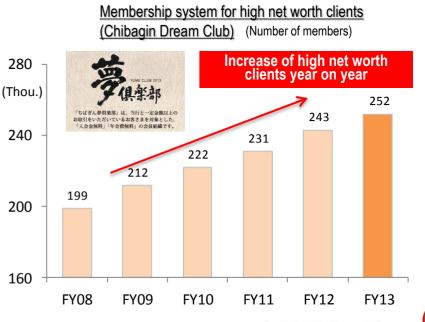
- Strengthen functions of planning and promoting services related to succession and inheritance for high net worth clients, landowners and business owners
- Expand services related to inheritance utilizing trust functions, such as testamentary trust and property management





Expand transactions with high net worth clients, enhancing lineup of financial products (Bank, Securities, Trust and Insurance) and proposal skills



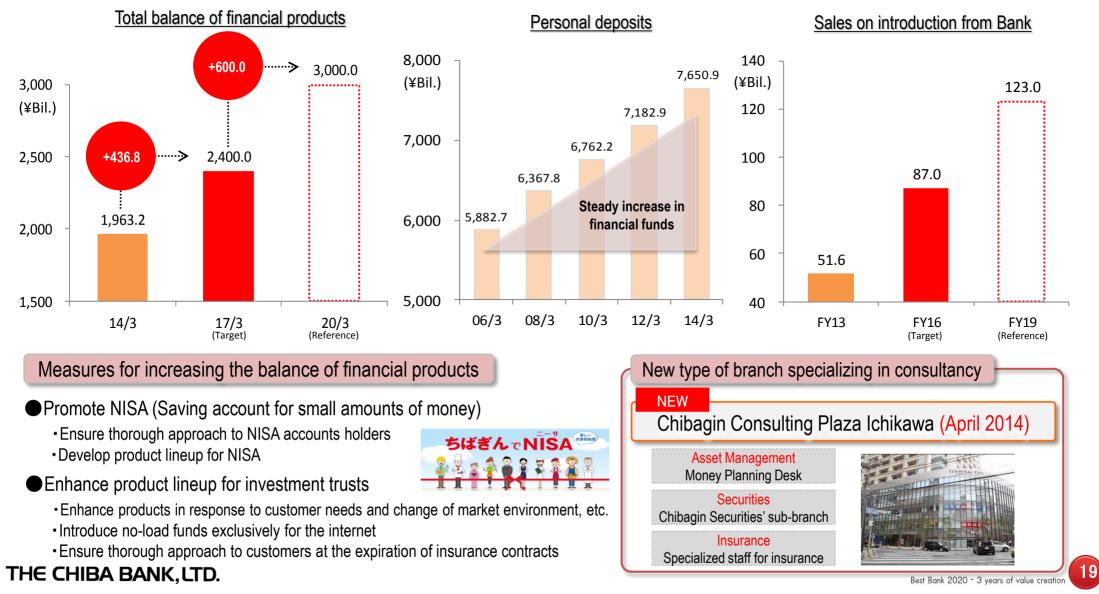


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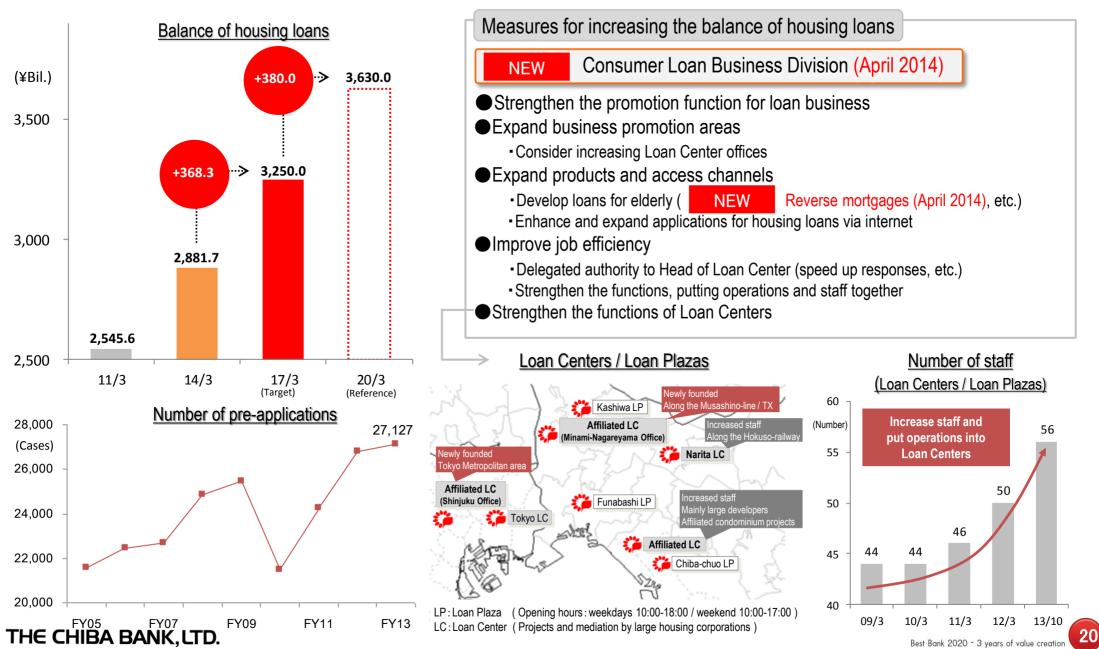
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Increase the total group balance of financial products to around ¥3 trillion as of 6 years later, promoting a range of financial assets

- Increase the total group balance of financial products, through expansion of individual investors, utilizing NISA, etc.
- Improve proposal skills and attractiveness of asset management products, enhancing integration between Bank and Securities, etc.

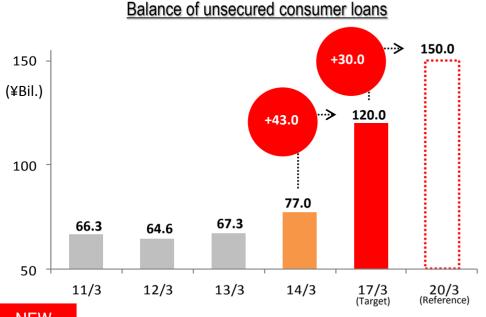


Increase the balance of housing loans, strengthening the functions of Loan Centers, etc.



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3 years of value creation



Increase balance of unsecured consumer loans to ¥150 billion as of 6 years later

NEW

Internet Branch (Scheduled July 2014)

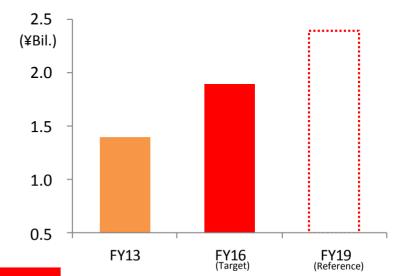
- Begin with Tokyo, Chiba, Saitama and Ibaraki \Rightarrow All over Japan
- Pursue business model focused on unsecured consumer loans
- Enhance internet banking functions, newly introducing "Application for opening accounts" and "Web bankbook", etc.

Control and a second s

Measures for enhancing unsecured consumer loans

- Utilize internet channel and call center
- Develop new loan products / Enhance cross-selling
- Increase approval ratio with secondary guarantee (JACCS)

Profit related to group credit card business



NEW

Branded Debit Card (Scheduled October 2014)

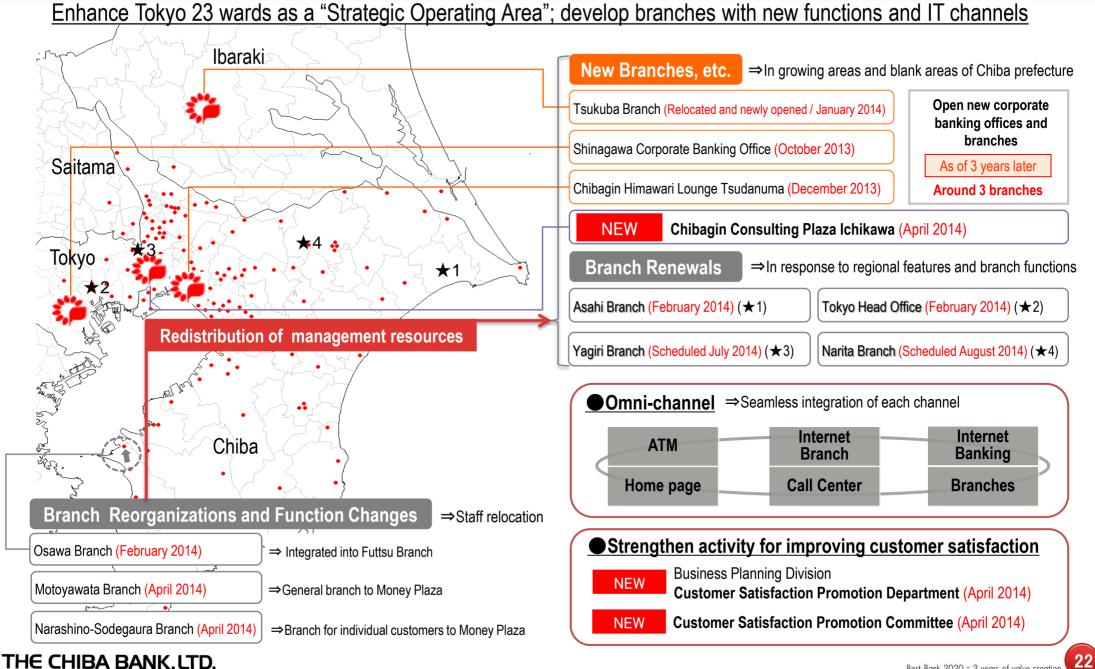
- Issue card in cooperation with JCB
- Mainly target "Seniors", "Minors", "Housewives" and "customers who do not like credit cards"

Features (1) Spot payment (2) No joining appraisal (3) High convenience (4) Withdrawals possible at overseas ATMs

Measures for enhancing credit card business

- Increase number of online applicants
- Provide card type transaction products in response to changes in the environment
- Reduce operating costs

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Strengthening International Business / Enhancing Investment in the Market

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Expand overseas branches and banking alliance partners mainly in Asia Increase overseas staff \Rightarrow Increase loans (¥5-10 Bil. each term) Loans in foreign currency (USD) 300 Increase in loans (¥Bil.) London Brancl in foreign currencies Shanghai Rep New York Branch 200 Overseas branches Office Domestic branches **Head Office** 100 Hong Kong Branch Singapore Rep. 10/311/312/313/314/317/320/3Office (Target) (Reference) Enhance foreign currency funding (Increase "Stable Funding Money") Stable funding ratio (USD) 40% Gradual increase in Country, Area Alliance partners Timina Country, Area Trainee partner stable funding ratio Stable funding ratio =Stable funding monev*1 Bangkok Bank Thai 30% Bank of Communications China Aug. 2008 /Total assets China Japanese megabank Bangkok Bank Aug. 2008 Thai Japanese megabank Standard Chartered Bank Jun. 2011 Asia Singapore 20% *1: Stable funding money =Core foreign currency deposits*2 +Funding more than 1 year Japanese megabank USA **CIMB NIAGA** Apr. 2012 Indonesia *2: Foreign deposits excluding large amount corporate deposits **JETRO** State Bank of India Vietnam 10% Mar. 2013 India Metropolitan Bank Trust Jul. 2013 Philippines Company

0%

13/12

17/3

(Target)

Further expand overseas network, increase foreign assets mainly in loans

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Nov. 2013

HK. Chiba

Bank of East Asia



20/3

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Increase loans in foreign currencies including overseas infrastructure projects

TSUBASA Project

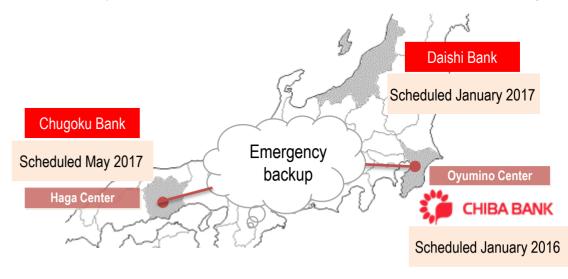
Steady implementation of cooperation on the mainframe system and further promotion of the TSUBASA project

TSUBASA cooperation on mainframe system

- Construct a stable system which works for a long time
- Reduce IT costs
- Mutual support and development of IT staff
- Speed up product development and provision of services
- Enhance the emergency backup

TSUBASA Business Planning Sub-Committee

- Product & Service Working Group
- Marketing Working Group
- Channel Working Group

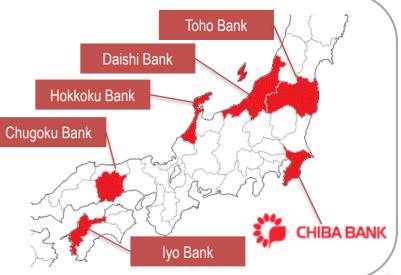


Exchange of human resources with TSUBASA banks

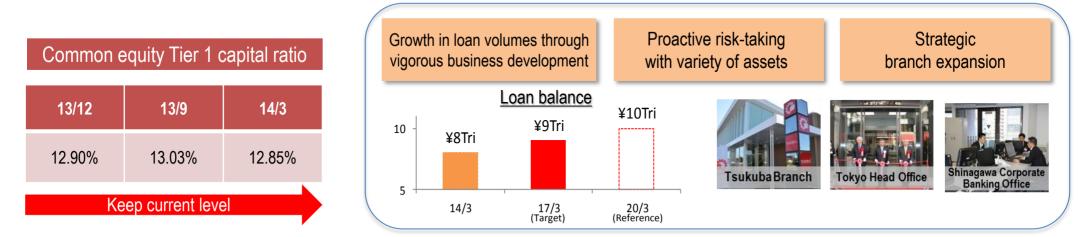
NEW TSUBASA Agreement on Emergency Backup (April 2014)

- Emergency backup in the event of a disaster in each operating area
- ① Customer response support
- (2) Provision and mediation of supplies
- ③ Dispatch of staff





Solid capital base in quality and quantity, effective use of capital for our development



Keep stable dividend policy and flexible approach toward shareholder returns

	FY04	FY05	FY06	FY07	FY08	FY09	FY10	FY11	FY12	FY13 (Projection)
Annual cash dividend per share	¥6	¥7	¥9	¥11	¥11	¥11	¥11	¥11	¥12	¥12
	Keep stable dividend policy									
	Flexible acquisition of own shares									
(¥Bil.)	FY04	FY05	FY06	FY07	FY08	FY09	FY10	FY11	FY12	FY13 (Projection)
Annual cash dividend (a)	5.0	6.1	8.0	9.8	9.8	9.8	9.7	9.6	10.3	10.2
Acquisition of own shares (b)	-	-	-	-	-	_	5.0	5.8	9.4	90
Shareholder returns (c)=(a)+(b)	5.0	6.1	8.0	9.8	9.8	9.8	14.8	15.4	19.8	3 20.2
Non-consolidated net income (d)	34.3	46.7	50.1	44.6	11.3	36.2	38.1	36.0	41.2	43.2
Payout ratio (a)/(d)*100	14.7%	13.0%	16.0%	22.0%	86.8%	27.1%	25.6%	26.7%	23.5%	23.6%
Shareholder return ratio (c)/(d)*100	14.7%	13.0%	16.0%	22.0%	86.8%	27.1%	38.9%	42.9%	48.0%	46.8%

The 12th Medium Term Management Plan

Best Bank 2020 3 years of value creation

Aim to achieve ¥60 billion in Consolidated net income as of 6 years later, enhancing the top line (¥Bil.) Previous medium term New medium term Visions as of management plan management plan 6 years later **FY2013 FY2016** FY2019 (Reference) (Target) Gross business profits 153.0 Net interest income 126.6 129.0 Net fees and commissions income 17.8 18.5 Gains (losses) related to bonds 0.9 1.7 Expenses (-) 82.5 84.0 Personnel (-) 417 41.7 Non-personnel (-) 36.6 37.0 Real net business income 66.5 69.0 Core net business income 65.6 68.0 92.0 70.3 Ordinary profit 70.0 43.2 Net income 45.5 55.0 Consolidated net income 46.4 50.0 60.0 Net credit costs (-) 0.9 4.5 Consolidated ROE 6.12% In 6% range Around 7% Consolidated common equity Tier1 capital ratio 12.85% In 13% range In 13% range

Memo
