

The 12th Medium Term Management Plan April 2014→March 2017

Best Bank 2020

3 years of value creation

# **Financial Results for FY2014**

May 22, 2015

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## Summary of Financial Results



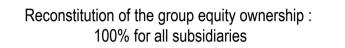
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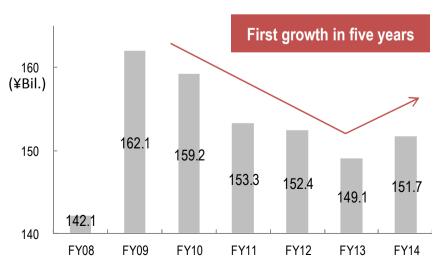
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Consolidated (¥Bil.)	FY13	FY14	Change	From projection		
Ordinary profit	78.2	84.2	6.0	5.2		_
Netincome	46.4	57.0	) 10.5	3.0		
Non-consolidated (¥Bil.)	FY13	FY14	Change	From projection		hest ofit
Gross business profits	149.1	151.7	2.5	0.7		
Net interest income	126.6	126.0	∆ 0.6	0.8	p.4	
Net fees and commissions income	17.8	19.2	1.3	0.4	p.7	
Trading income	1.9	2.6	0.7	0.1		
Prof it f rom other business transactions	2.7	3.8	1.1	∆ 0.6		
Gains (losses) related to bonds	0.9	2.0	1.1	∆ 0.4		
Expenses (-)	82.5	82.6	0.0	∆ 0.3	p.8	
Real net business income	66.5	69.1	2.5	1.1		
Core net business income	65.6	67.0	1.4	1.5		
Net transfer to general allowance for loan losses (-)	-	-	-	-	p.9	
Net business income	66.5	69.1	2.5	1.1		
Non-recurrent income and losses	3.8	5.0	1.2	2.5		
Disposal of non-performing loans (-)	0.9	△ 0.3	⊿ 1.3	∆ 1.8	p.9	
Gains (losses) related to stocks, etc.	0.9	1.2	0.2	0.1		
Ordinary profit	70.3	74.1	3.8	3.6		
Extraordinary income (loss)	∆ 0.9	∆ 1.1	∆ 0.1	0.1		
Netincome	43.2	45.8	2.6	1.8		
Net credit cost	0.9	∆ 0.3	∆ 1.3	∆ 1.8	p.9	

## Gain on negative goodwill, etc. was recorded



Gain on negative goodwill, etc.					
Ordinary profit (Equity in earnings of affiliates)	+ ¥1.8 Bil.				
Extraordinary income (Gain on negative goodwill)	+ ¥5.1 Bil.				
Total	+ ¥7.0 Bil.				



### Gross business profits

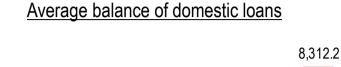
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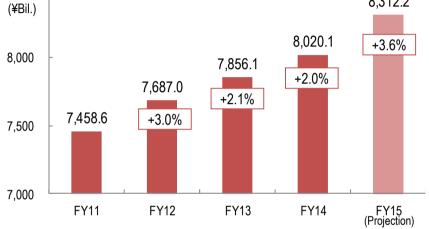
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First growth in seven	years in net interest income

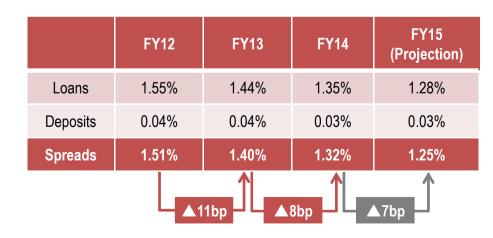
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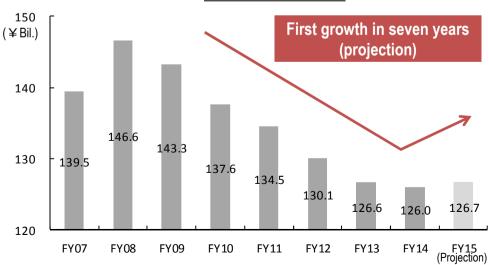
				Original proje	Bil.	
	(¥Bil.)	FY13	Change	FY14	Change	FY15 (Projection)
Net intere	estincome	126.6	∆ 3.4	126.0	• △ 0.6	(126.7)
Dome	estic	122.1	∆ 4.2	120.0	∆ 2.0	120.5
Lo	oans and deposits	109.5	∆ 5.5	105.0	⊿ 4.5	103.1
	Loans	113.6	∆ 5.7	108.8	∆ 4.8	106.6
	Deposits	4.0	∆ 0.1	3.8	∆ 0.2	3.4
Se	ecurities	13.6	0.0	15.7	2.0	17.0
Intern	ational	4.5	0.7	5.9	1.4	6.1





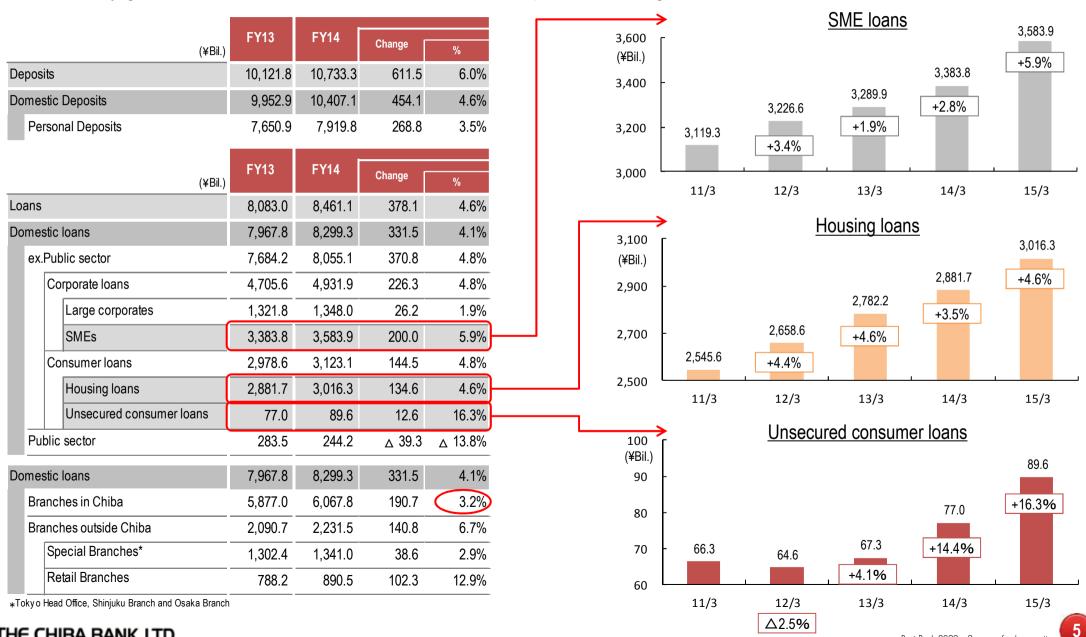
#### Domestic loans / deposits spreads





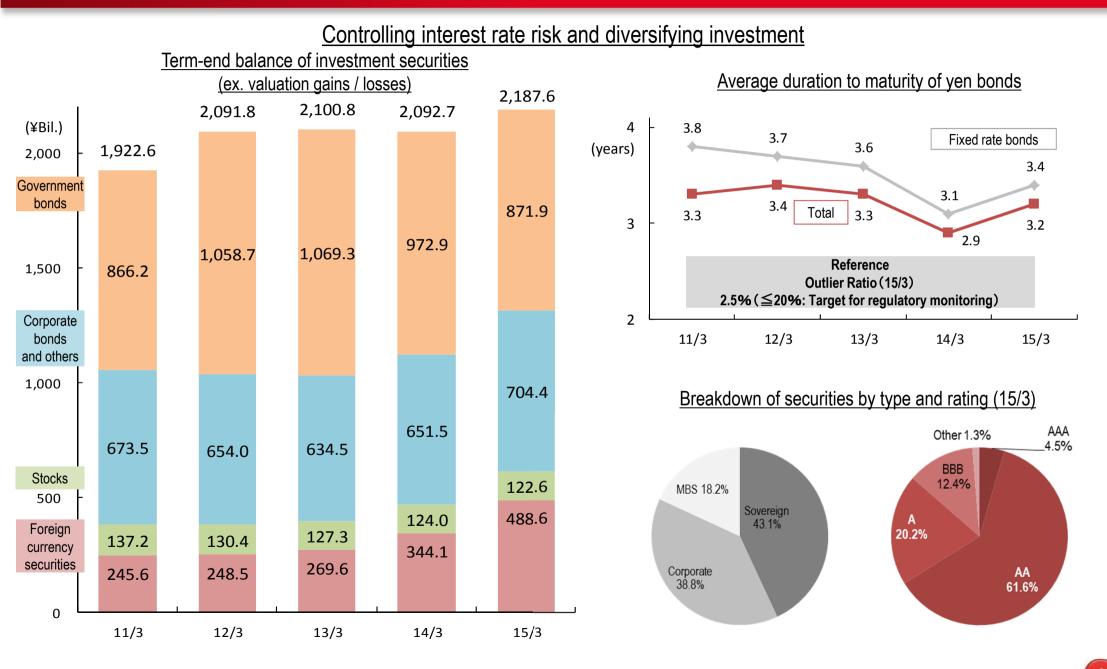
#### Net interest income

## Steady growth of SME loans within and outside Chiba prefecture, large increase in unsecured consumer loans



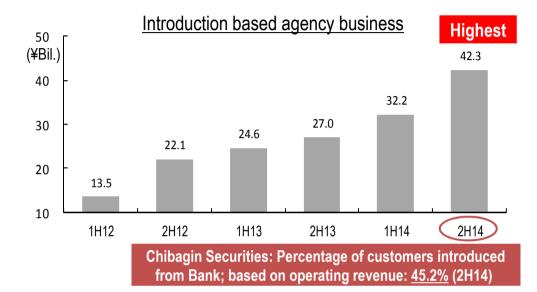
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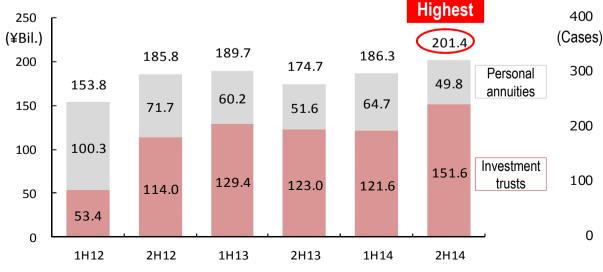


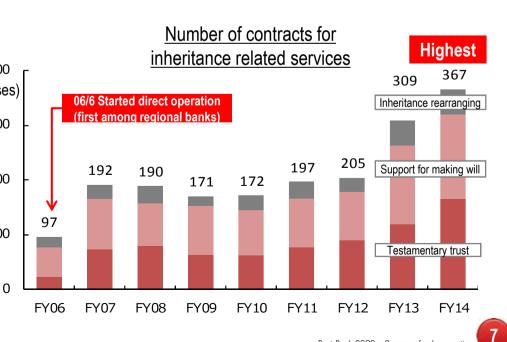
				•
	(¥B	il.) FY13	FY14	Change
Net fees ar	nd commissions income	17.8	19.2	1.3
Fees a	and commissions income	36.0	38.1	2.1
Inv	estment trusts and personal annuities	10.3	12.4	2.1
	Investment trusts	6.8	7.8	0.9
	Personal annuities	3.4	4.6	1.1
Ind	lemnity-type insurance	1.0	0.8	∆ 0.1
Co	orporate customers	1.6	1.7	0.1
Feesa	and commissions payments	18.1	18.9	0.7
Gu	uarantee charges and group insurance cost	s 11.4	12.0	0.5

## Stable sales of investment-type financial products, rapid increase in inheritance related services



## Sales of investment-type financial products Highes





**Expenses** 

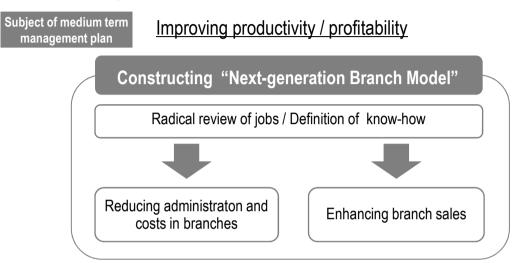
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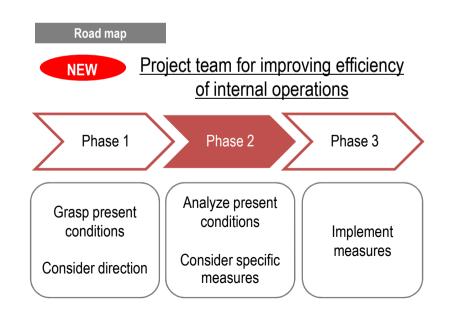
## Further improving job efficiency and controlling expenses

			_		FY15	
	(¥Bil.)	FY13	FY14	Change	(Projection)	Change
Ex	penses	82.5	82.6	0.0	82.0	∆ 0.6
	Personnel	41.7	41.6	∆ 0.0	41.8	0.1
	Non-personnel	36.6	36.3	∆ 0.2	35.0	∆ 1.3
	Tax	4.2	4.6	0.4	5.2	0.5

#### Main increase / decrease factors in expenses

(¥Bil.)		FY14		FY15 (Projection)
		Bonus (+0.2)		Base up (+0.3)
Personnel	∆ 0.0	Extra payments (+0.0)	0.1	Extra payments (-0.1)
		Retirement benefit costs (-0.2)		Retirement benefit costs (-0.1)
		Depreciation of Nihonbashi bldg (+0.5)		Cooperation on Mainframe System (+0.4)
Non-	△ 0.2	Office work outsourcing costs (-0.3)	△ 1.3	Investment / costs for new measures (+0.4)
personnel	Δ 0.2	Rental fees for Nihonbashi Bldg (-0.3)	Δ 1.5	Promotion of unsecured consumer loans (+0.3)
		Depreciation of software (-0.2)		Deposit insurance (-2.5)
Тах	+ 0.4	Consumption tax (+0.4)	0.5	Pro forma standared taxation (+0.4)





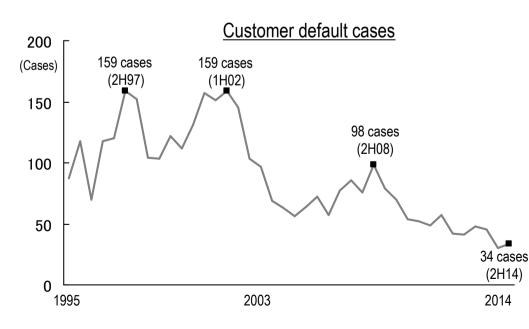
Net credit costs remair	I IOW TO	or the	time being
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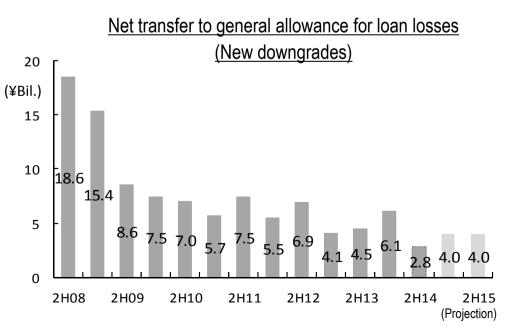
	FY13	FY14		FY15		
(¥Bil		F114	Change	(Projection)	Change	
Net credit costs	0.9	∆ 0.3	∆ 1.3	3.0	3.4	
Net transfer to general allowance for loan losses	∆ 2.5	∆ 1.4	1.1	∆ 1.5	∆ 0.1	
Disposal of non-performing loans	3.5	1.0	∆ 2.5	4.5	3.5	
Write-offs / allowances, etc.	6.3	4.8	∆ 1.4	6.5	1.7	
New downgrades	8.6	9.0	0.3	8.0	∆ 0.9	
Decreases in collateral value, etc.	0.9	0.8	∆ 0.0	1.0	0.2	
Collections, etc.	∆ 3.5	∆ 4.7	∆ 1.1	∆ 2.4	2.3	
Recoveries of written-off claims	△ 2.8	∆ 3.8	∆ 1.0	△ 2.0	1.8	
Net credit costs ratio	1bp	∆0bp		3bp		

#### (Note)

The total sum of transfer to allowance for loan losses is expressed as "Reversal of allowance for loan losses", in the case of a reversal.

However, it is indicated separately as Net transfer to general allowance for loan losses and Net transfer to specific allowance for loan losses in the left-hand table to enable comparison with previous figures.





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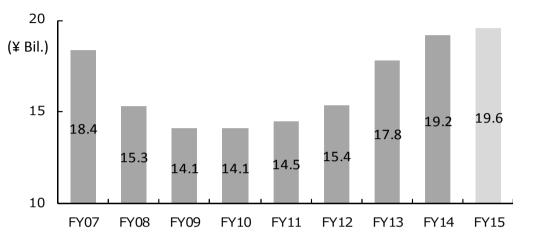
Non-consolidated	FY14	FY15	Change	
(¥Bil.)	454.7	(Projection)		
Gross business profits	151.7	152.0	0.2	
Net interest income	126.0	126.7	0.6	
Net fees and commissions income	19.2	19.6	0.3	
Trading income	2.6	2.5	∆ 0.1	
Prof it f rom other business transactions	3.8	3.2	∆ 0.6	
Gains (losses) related to bonds	2.0	1.0	∆ 1.0	
Expenses (-)	82.6	82.0	∆ 0.6	
Real net business income	69.1	70.0	0.8	
Core net business income	67.0	69.0	1.9	
Net transfer to general allowance for loan losses (-)	-	-	-	
Net business income	69.1	70.0	0.8	
Non-recurring income and losses	5.0	3.0	△ 2.0	
Disposal of non-performing loans (-)	∆ 0.3	3.0	3.3	
Gains (losses) related to stocks, etc.	1.2	2.0	0.7	
Ordinary profit	74.1	73.0	⊿ 1.1	
Extraordinary income (loss)	∆ 1.1	∆ 1.0	0.1	
Netincome	45.8	49.0	3.1	
Net credit costs (-)	∆ 0.3	3.0	3.3	
Consolidated (¥Bil.)	FY14	FY15 (Projection)	Change	
Ordinary profit	84.2	80.5	∆ 3.7	
Difference from non-consolidated ordinary profit	10.0	7.5	∆ 2.5	
Net income attribute to equity of parent	57.0	53.0	> △ 4.0	

11.2

4.0

∆ 7.2

#### Net fees and commissions income



#### Net income attributable to equity of parent

Growing for seven successive fiscal years excluding ¥7.0 Bil. of negative goodwill (FY14) 57.0 ¥7.0 Bil. of negative goodwill, etc. 53 50.0 46.4 45.9 44.1 40.6 40.7 37.5 FY11 FY15 FY07 FY08 FY09 FY10 FY12 FY13 FY14

60 (¥ Bil.)

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30

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Difference from non-consolidated net income

(Projection)

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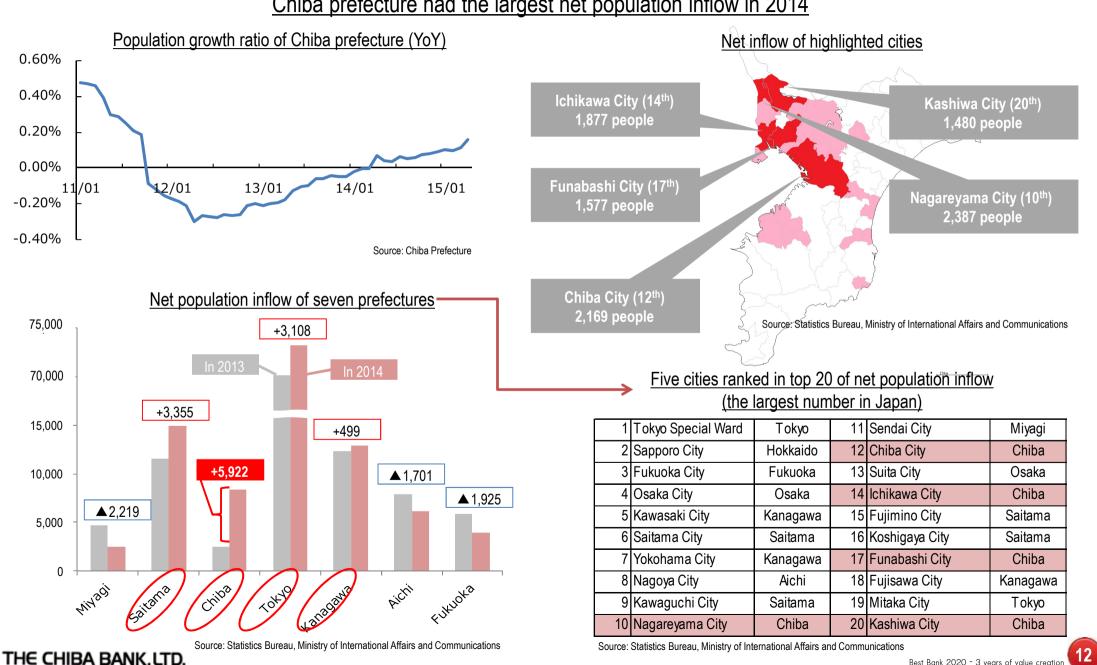
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## **Business Strategy**



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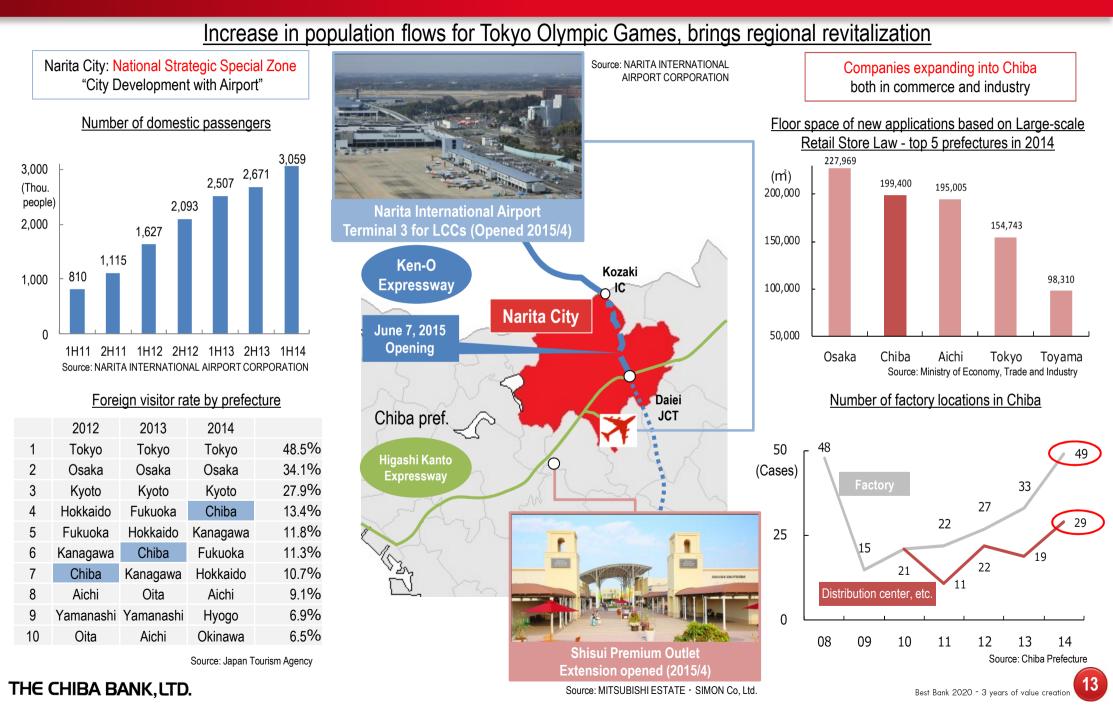


### Chiba prefecture had the largest net population inflow in 2014

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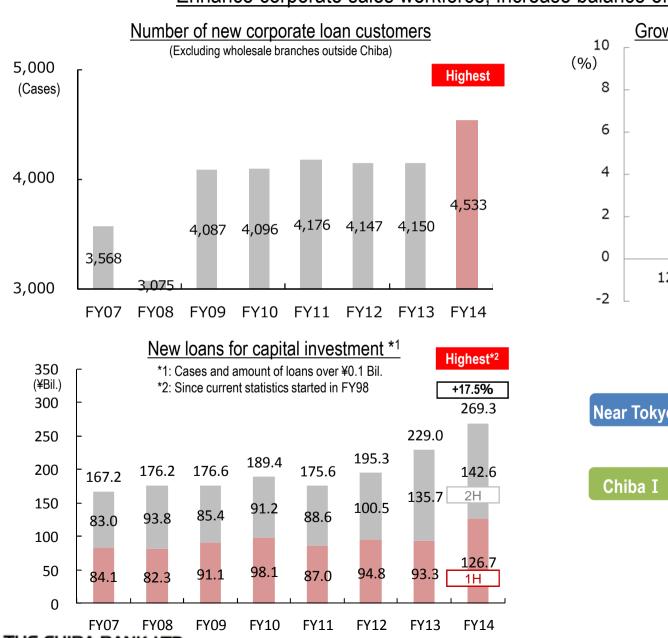
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	Previous Plan			Currer	it Plan	Visions as o	of year 2020 (¥Bil.)	
	2014/3	2015/3	Progress (Target for the term)	2017/3 [Target]	Change from 2014/3	2020/3 [Reference]	Change from 2017/3	
Balance of loans	8,083.0	8,461.1	<b>41.2%</b> (33.3%)	9,000.0	+917.0	10,000.0	+1,000.0	
Balance of loans for SMEs	3,383.8	3,583.9	<b>92.5%</b> (33.3%)	3,600.0	+216.2	3,900.0	+300.0	P. 1
Number of new corporate loan customers	4,150	<b>4,533</b> For annual target	<b>103.0%</b> (100.0%)	4,400	+250	5,000	+600	P.1
Balance of housing loans	2,881.7	3,016.3	<b>42.3%</b> (33.3%)	3,200.0	+318.3	3,600.0	+400.0	P. 1
Balance of unsecured loans	77.0	89.6	<b>29.1%</b> (33.3%)	120.0	+43.0	150.0	+30.0	P. 2
Balance of deposits	10,121.8	10,733.3	<b>69.6%</b> (33.3%)	11,000.0	+878.2	12,000.0	+1,000.0	
Group total balance of financial products	1,966.2	2,096.8	<b>30.1%</b> (33.3%)	2,400.0	+433.8	3,000.0	+600.0	P. 2
Consolidated net income attributable to equities of parent	46.4	57.0	114.0%	50.0	+3.5	60.0	+10.0	
Net fees and commissions income	17.8	<b>19.2</b> For annual target	<b>103.9%</b> (100.0%)	18.5	+0.6	20.0	+1.5	
<b>Consolidated ROE</b> (excluding gain on negative goodwill, etc.)	6.27%	<b>7.07%</b> (6.20%)		In 6% range	±0	Around 7%	Around +1%	

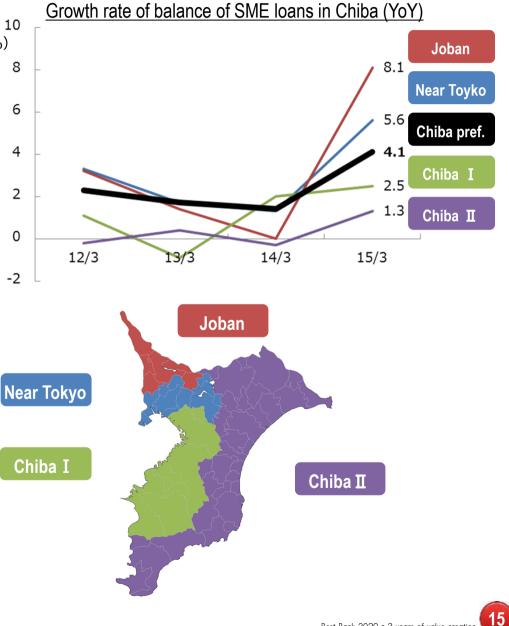
#### **Corporate Loans** I

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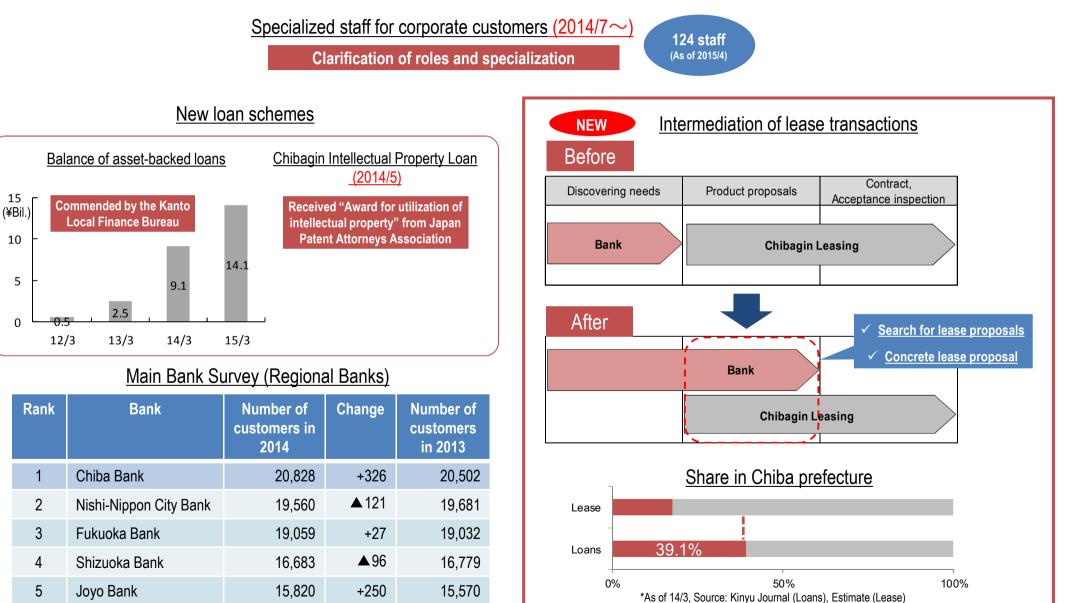






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## Specialized staff for corporate customers; provide high added value services exercising consulting functions



Source: Teikoku Databank

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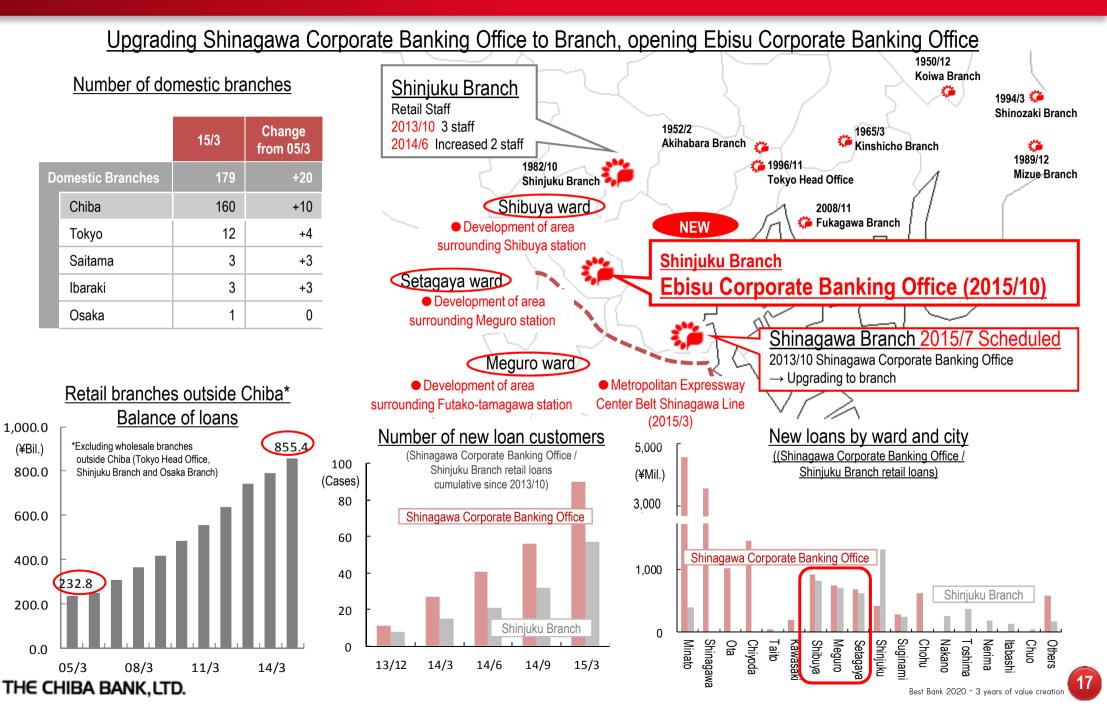
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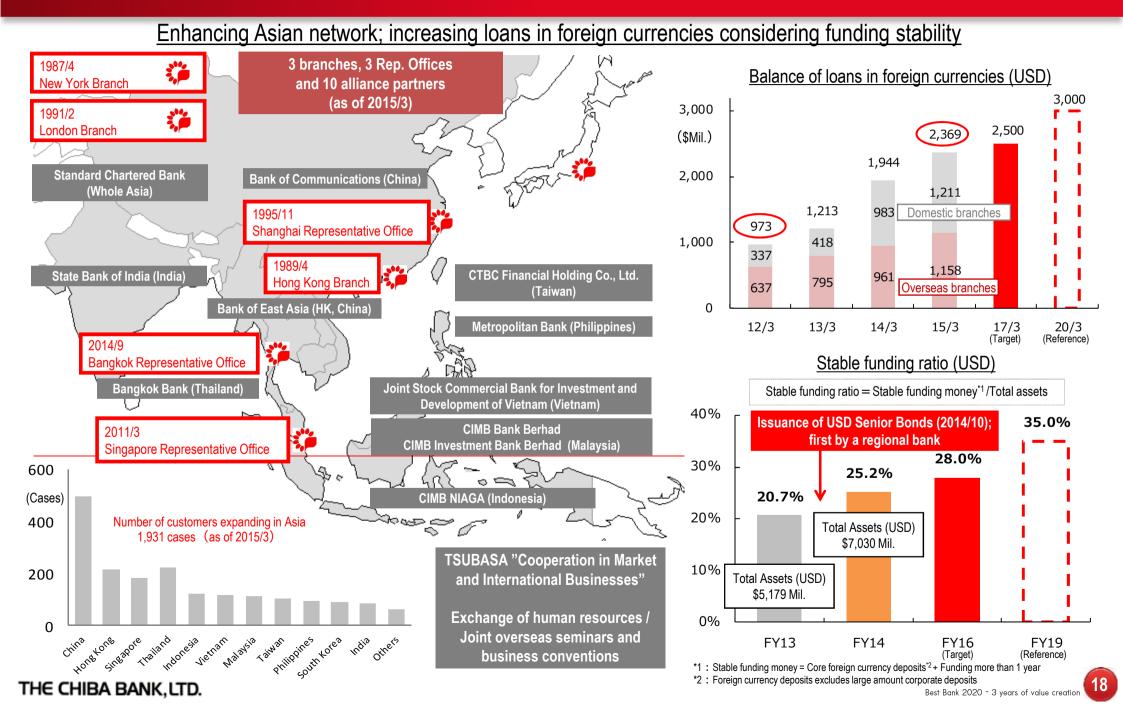
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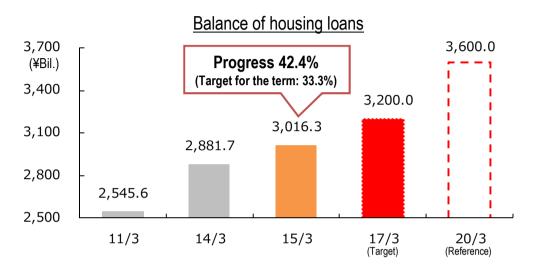
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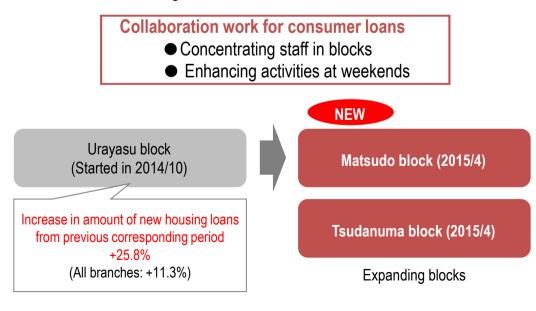
## **Housing Loans**

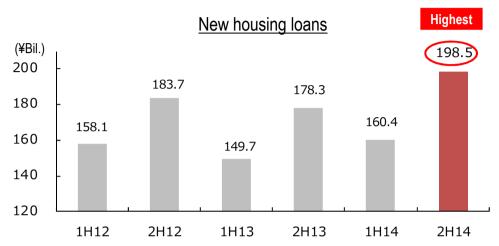
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Steady increase in balance after consumption tax boost; highest amount of new housing loans

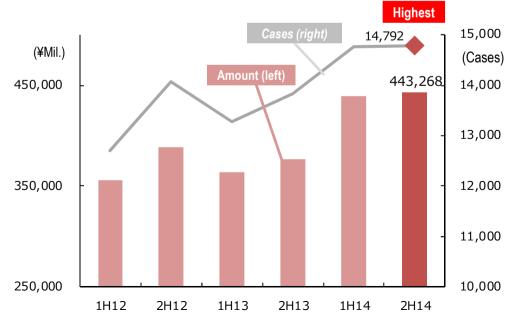


#### Enhancing collaboration work for consumer loans





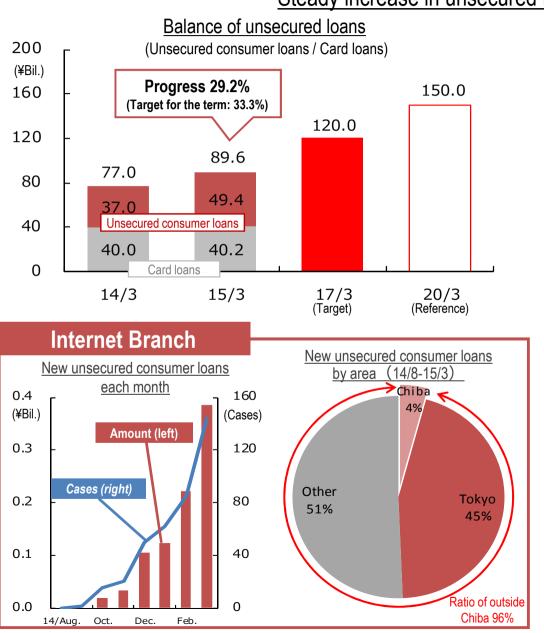
#### Pre-applications of housing loans



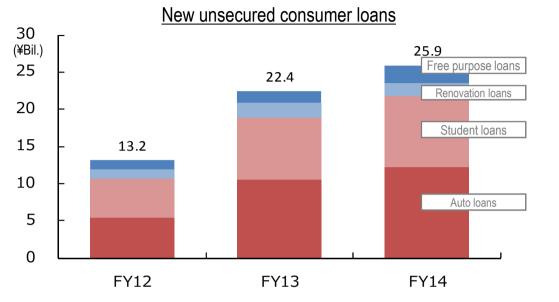
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Steady increase in unsecured loans, utilizing direct channels



## Quick Power

Chibagin Card Loan "Quick Power <Advance>" Chibagin Free Loan "Quick Power <Advance>"

NEW

#### Started "Complete Web Service" (2015/4)

- $\checkmark\,$  Early use of loans on the same day as customer applies
- ✓ No need to go to branch or post documents
- ✓ Quick response to urgent funding needs
- Enhancing advertising, focusing on Web promotions

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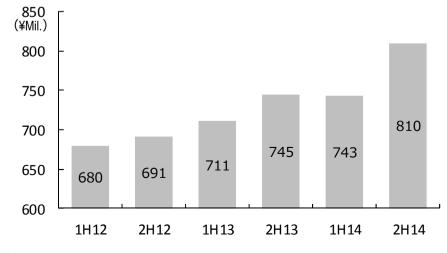
## **Credit Card Business**

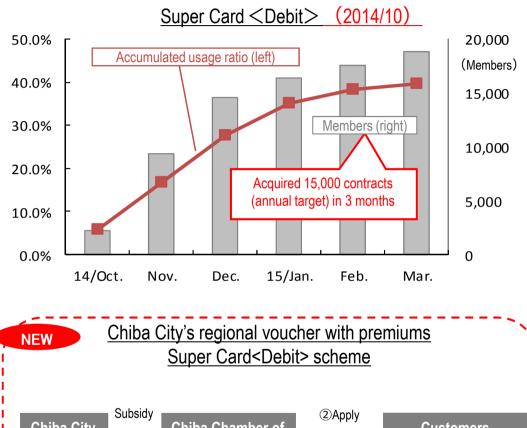
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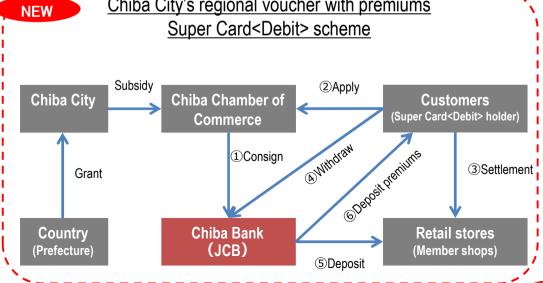
### Debit card scheme for Chiba City's regional voucher with premiums - the first in Japan; Contributing to the revitalization of the region

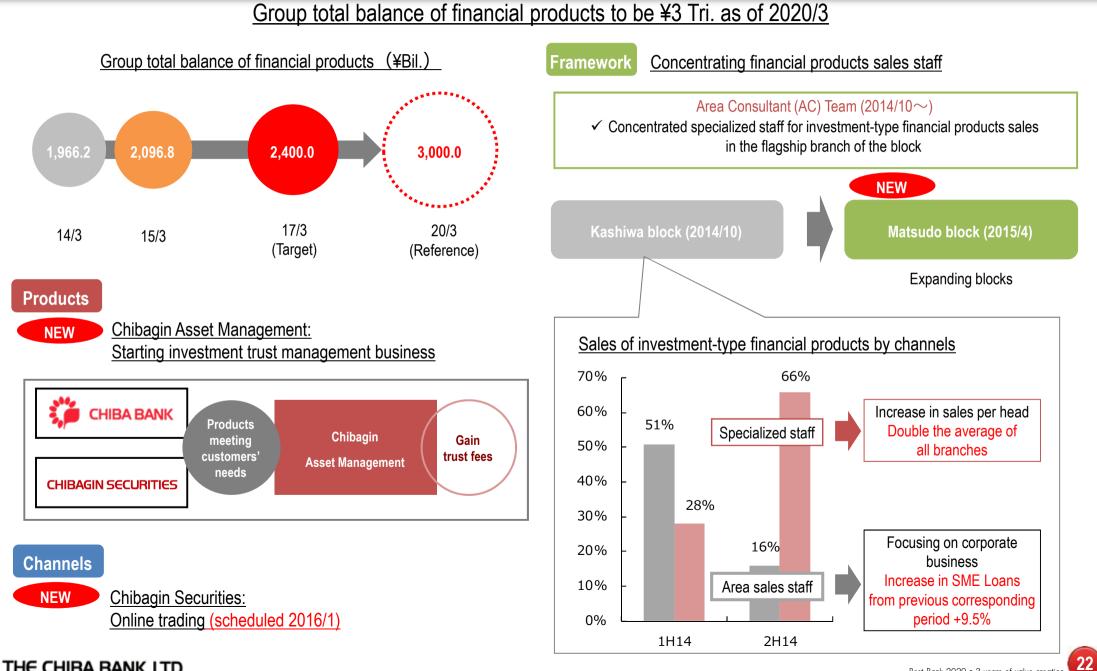


Revenue related to credit card business

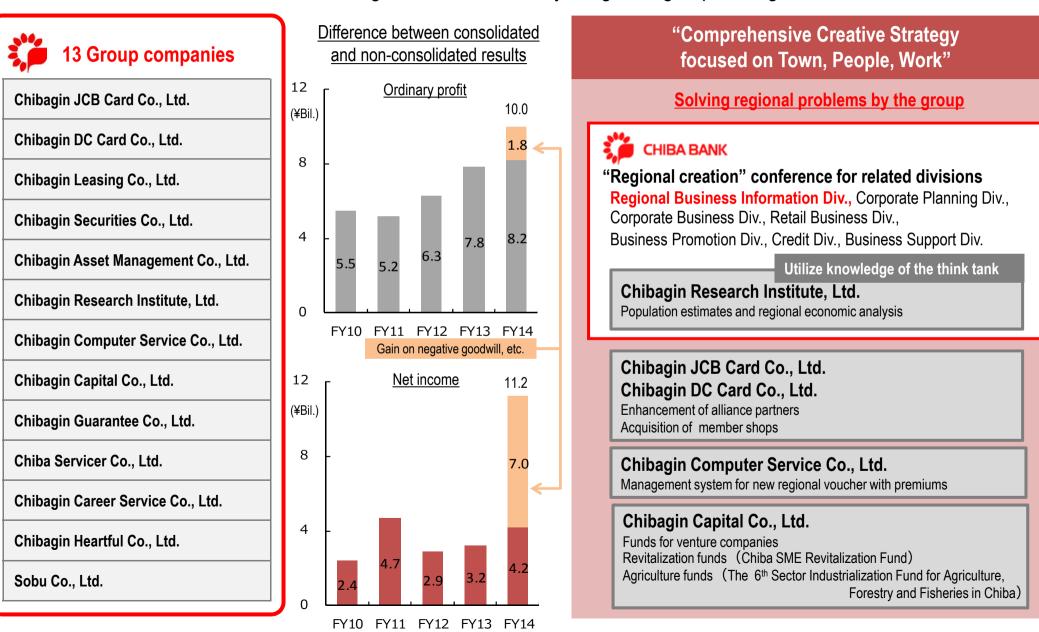






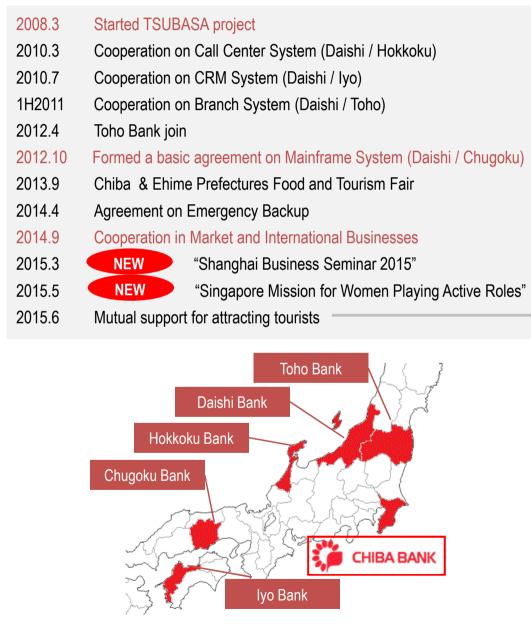


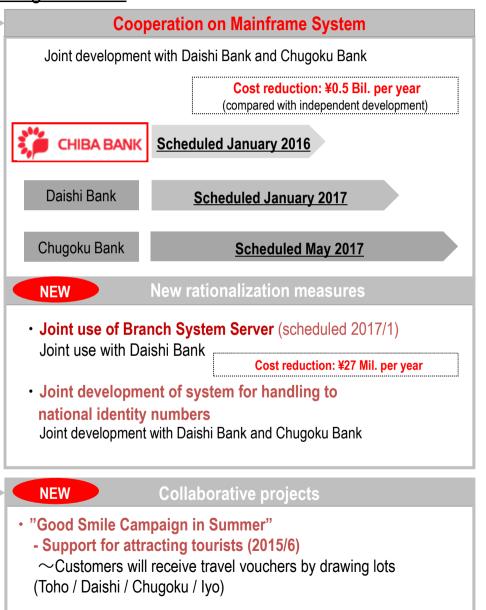
## Efforts towards regional revitalization by integrated group management



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## Proactive cooperation in wide range of fields





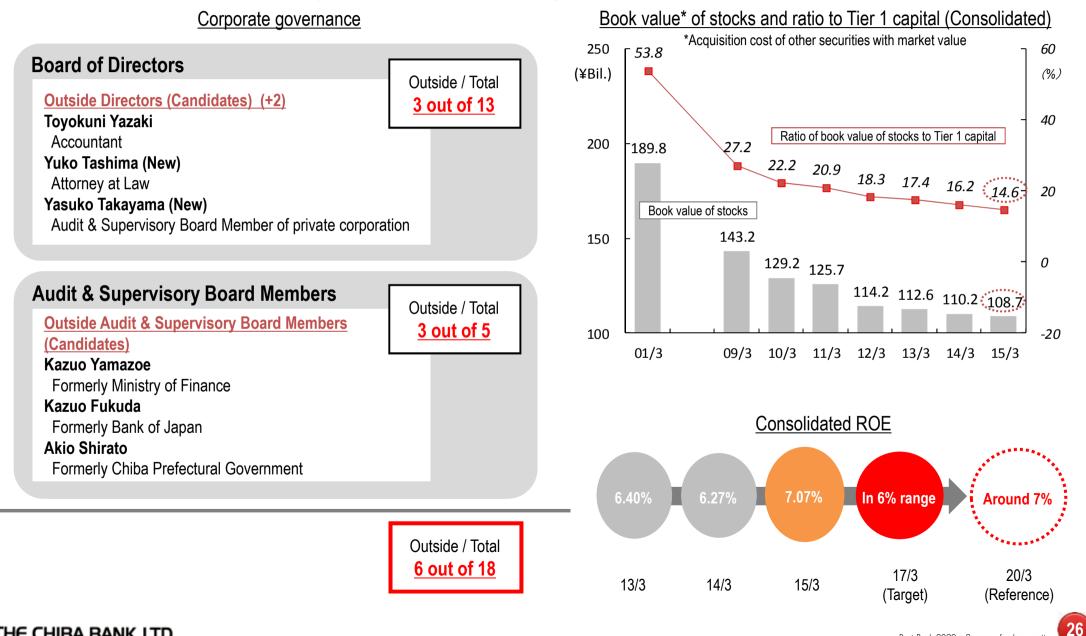
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## Governance / Capital Policy

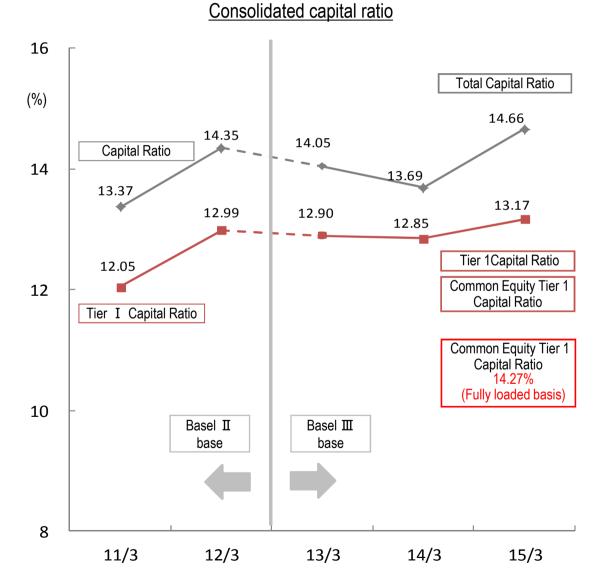


## Raising corporate value by making use of opinions from outside



## **Capital Base**

## Solid capital base in quality and quantity, complies with new indicators of Basel III



#### Capital and risk-weighted assets (Consolidated)

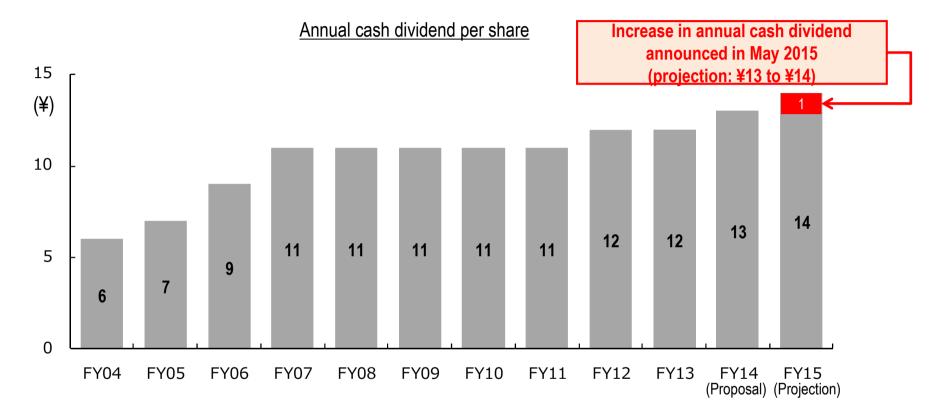
	(¥Bil.)	14/3	15/3	Change
То	tal Capital	724.8	824.1	99.2
	Tier 1 Capital	680.4	740.0	59.6
	Common Equity Tier 1 Capital	680.4	740.0	59.6
То	tal Risk-weighted Assets	5,292.3	5,618.1	325.8
	Credit Risk	4,830.6	5,209.0	378.3
	Market Risk	73.8	69.2	∆ 4.6
	Operational Risk	297.9	297.3	∆ 0.6

#### Other BIS regulations

	15/3	Reference
	5.54%	Not less than 3% (Basel Committee guidance)
Leverage ratio 5.54%		Final standard from 2018
Liquidity coverage	172%	Not less than 60% (phase-in applying)
ratio (LCR)	17270	(Final standard from 2019: Not less than 100%)
Net stable funding	123%	Not less than 100%
ratio (NSFR)	123%	from FY17

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Effective use of capital for our development, steady increase in dividend keeping stable dividend policy



(¥Bil.)	FY04	FY05	FY06	FY07	FY08	FY09	FY10	FY11	FY12	FY13	FY14	
Annual cash dividend (a)	5.0	6.1	8.0	9.8	9.8	9.8	9.7	9.6	10.3	10.2	10.8	Кеер
Acquisition of own shares (b)	-	-	-	-	-	-	5.0	5.8	9.4	9.9	9.9	proactive
Shareholder returns (c)=(a)+(b)	5.0	6.1	8.0	9.8	9.8	9.8	14.8	15.4	19.8	20.2	20.8	approach toward
Non-consolidated net income (d)	34.3	46.7	50.1	44.6	11.3	36.2	38.1	36.0	41.2	43.2	45.8	shareholder
Payout ratio (a)/(d)*100	14.7%	13.0%	16.0%	22.0%	86.8%	27.1%	25.6%	26.7%	23.5%	23.6%	23.6%	returns
Shareholder return ratio (c)/(d)*100	14.7%	13.0%	16.0%	22.0%	86.8%	27.1%	38.9%	42.9%	48.0%	46.8%	45.4%	

## Memo
