Financial Results for FY2018 ended March 2019

May 22, 2019 THE CHIBA BANK,LTD.

(Tokyo Stock Exchange First Section: 8331)

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ESG and Capital Policy

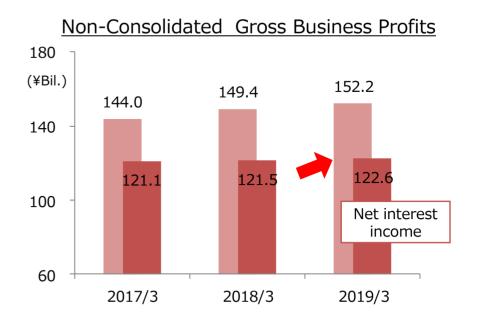
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Summary of Financial Results

Summary of Financial Results

Final Stage - 3 years of value co-creation

Non-consolidated		-		
(¥Bil.)	2018/3	2019/3	YoY	
Gross business profits	149.4	152.2	2.8	
Net interest income	121.5	122.6	1.0	p.4
Net fees and commissions income	23.7	22.4	-1.3	p.7
Trading income	2.0	1.1	-0.8	
Profit from other business transactions	2.1	6.0	3.8	
Gains (losses) related to bonds	-0.5	4.5	5.1	
Expenses (-)	82.8	81.1	-1.7	p.8
Real net business income	66.5	71.1	4.5	
Core net business income	67.1	66.5	-0.5	
Net transfer to general allowance for loan losses (-)	-	2.5	2.5	p.9
Net business income	66.5	68.5	2.0	
Non-recurring income and losses	4.0	-1.4	-5.5	
Disposal of non-performing loans (-)	0.8	8.7	7.9	p.9
Gains (losses) related to stocks, etc.	1.6	1.8	0.2	
Ordinary profit	70.6	67.0	-3.5	
Extraordinary income (loss)	-1.3	-0.2	1.1	
Profit	49.6	48.0	-1.6	
Net credit costs (-)	0.8	11.3	10.5	p.9
Consolidated (¥Bil.)	2018/3	2019/3	ΥοΥ	
Ordinary profit	78.4	72.4	-6.0	
Profit attributable to owners of parent	53.7	50.4	-3.3	



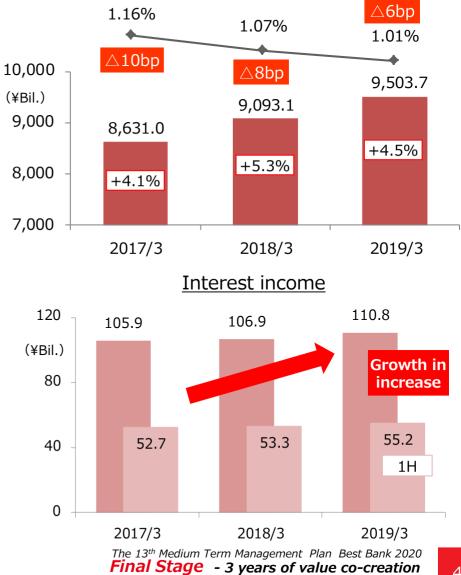
Key Results for FY2018 ended March 2019

- Gross business profits increased by ¥2.8 Bil. YoY, with an increase in net interest income and an improvement in bond-related profit/loss
- Expenses were controlled below target level
- Net credit costs increased, setting preventive reserve for some customers, and conservative increase in allowance for loan losses as well

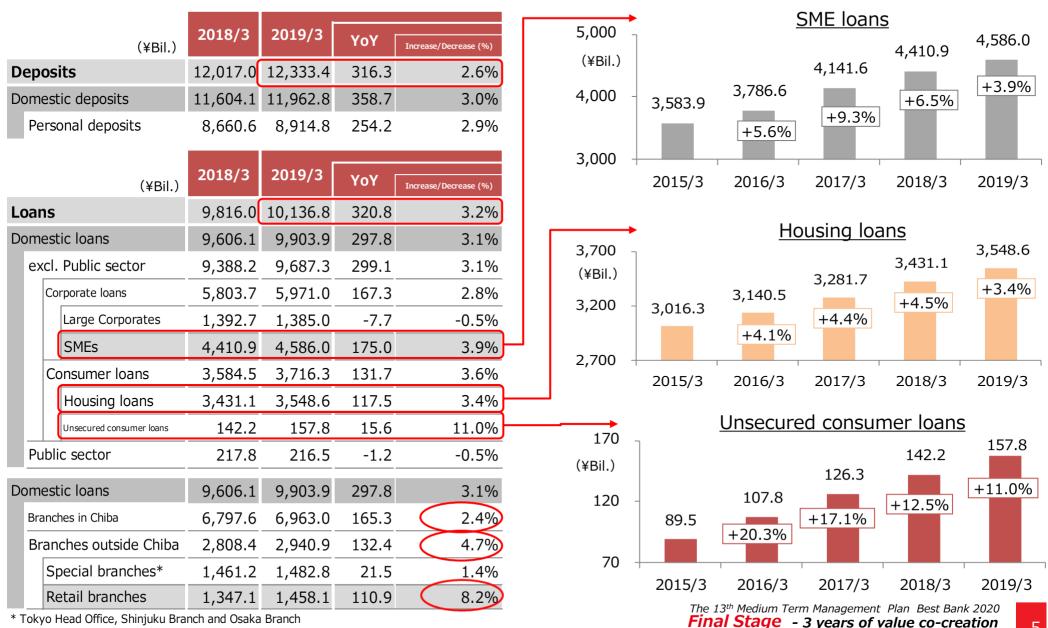
Steady increase in domestic loans, with marginal yield declining at a slower pace

(¥Bil.)	2018/3	2019/3	ΥοΥ
Net interest income	121.5	122.6	1.0
Loans and deposits	101.6	103.1	1.4
Loans	106.9	110.8	3.8
Domestic	98.0	96.7	-1.3
International	8.9	14.1	5.2
Deposits	5.3	7.7	2.4
Domestic	0.9	0.7	-0.1
International	4.3	7.0	2.6
Securities	28.7	31.7	2.9
Bonds	12.8	13.7	0.8
Domestic	3.9	3.3	-0.6
International	8.9	10.3	1.4
Stocks	8.0	9.0	1.0
Investment trusts (dividends)	4.5	5.0	0.5
Investment trusts (sold)	3.3	3.9	0.5
Market operations, procurement etc. (incl. NCD)	-8.9	-12.2	-3.3
Domestic	116.6	115.5	-1.0
International	4.8	7.0	2.1

Average balance and yield of domestic loans

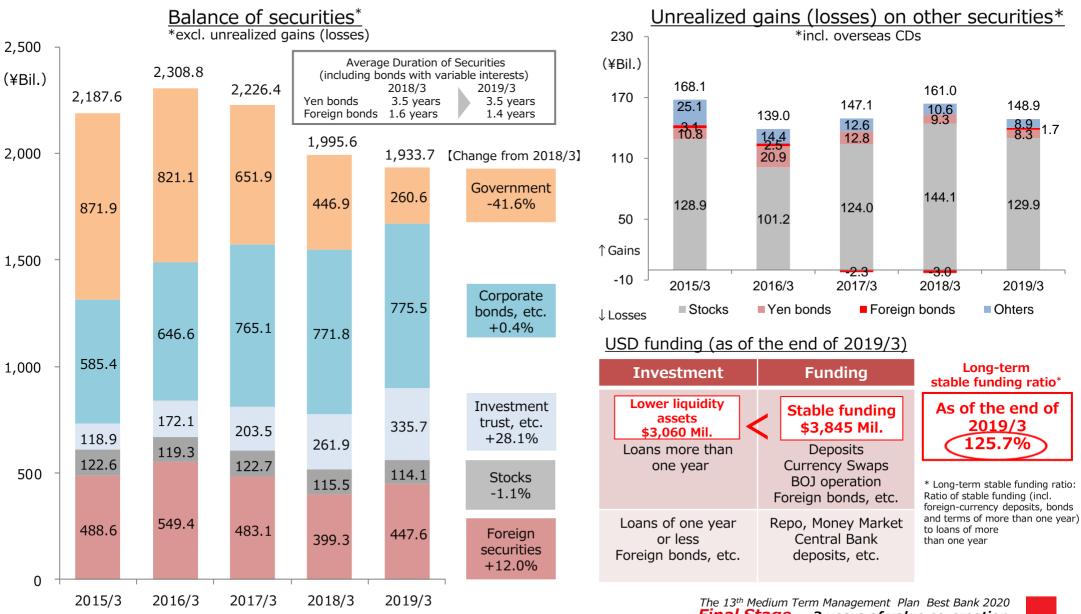


SME loans, housing loans and unsecured consumer loans growth remain strong



rillai Slay

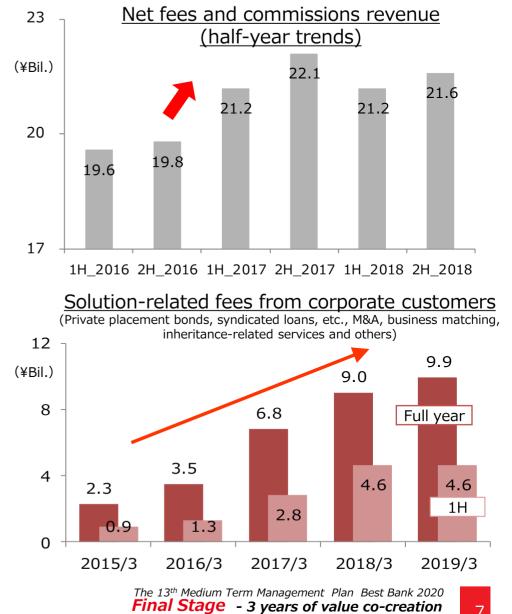
Controlling interest rate risks while diversifying investments



Final Stage - 3 years of value co-creation

Fees and commissions revenue remain high level, mainly solution-related fees from corporate customers

(¥Bil.)	2018/3	2019/3	YoY
Net fees and commissions income	23.7	22.4	-1.3
Fees and commissions revenue	43.4	42.8	-0.6
Fees and commissions payments (-)	19.7	20.4	0.6
<main breakdown=""></main>			
Investment trusts and personal annuities	11.4	9.3	-2.1
Investment trusts	5.1	3.0	-2.1
Annuities and whole life insurance	2.0	2.0	-0.0
Level paying life insurance	3.3	3.5	0.1
Financial instrument intermediary	0.7	0.6	-0.1
Solution-related fees from corporate customers	9.0	9.9	0.8
Private placement bonds	0.6	0.6	-0.0
Syndicated loans	6.0	7.0	1.0
Business Matching	1.3	1.1	-0.1
Inheritance	0.6	0.8	0.2
Payment and settlement transactions	12.2	12.2	0.0
Fee improvement items	1.1	1.6	0.4
Guarantee charges and group insurance costs(-)	12.7	13.5	0.7
(Reference) Other non-recurring income and	loss		
Dividends from group credit life insurance	3.0	2.1	-0.9



Expenses

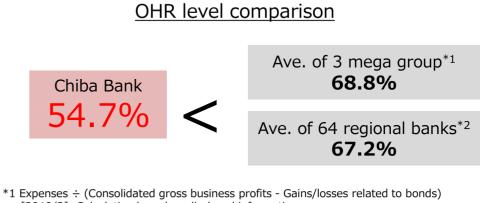
Final Stage - 3 years of value co-creation

Further improvement in operating efficiencies and controlling expenses

					2020/2	
	(¥Bil.)	2018/3	2019/3	ΥοΥ	2020/3 (Projection)	YoY
Ex	xpenses (-)	82.8	81.1	-1.7	82.0	0.8
	Personnel expenses (-)	42.4	41.4	-1.0	40.9	-0.4
	Non-personnel expenses (-)	34.5	34.1	-0.3	34.9	0.7
	Taxes (-)	5.9	5.6	-0.2	6.1	0.5
0	HR	55.26%	54.78%	-0.47%		

Main factors behind increase/decrease in expenses

(¥Bil.)		2019/3 (Actual)	2020/3 (Projection)	
Personnel expenses (-)	-1.0	Overtime reductions etc0.2 Retirement benefit trust -0.2 Personnel reduction -0.3	-0.4	Overtime reductions etc0.2 Retirement benefit trust -0.2
Non- personnel expenses (-)	-0.3	Operational reform and digitalization +0.2 Systems-related expenses etc0.3 Insurance premiums on deposits -0.1	+0.7	Operational reform and digitalization +0.6
Taxes (-)	-0.2	Consumption tax -0.1 Stamp duty -0.1	+0.5	Consumption tax +0.7



[2019/3]: Calculation based on disclosed information *2 Expenses ÷ (Non-consolidated gross business profits - Gains/losses related to bonds)

[2018/9]: Disclosed by Regional Banks Association of Japan

Strategic investment plan

Strategic investment (3 years) Initial plan: ¥ 15.0 billion	¥ 9.9 billion (forecast) after cost reductions through review of system development etc.
Creating shared value with customers	<u>¥7.2 Bil. → ¥3.1 Bil.</u>
Achieving workplace reforms where all staff members can shine	¥2.7 Bil. → ¥1.3 Bil.
Strengthening the management structure for sustained growth	¥5.1 Bil. → ¥5.5 Bil.
	¥15.0 Bil. → ¥9.9 Bil.
2017/4 202	20/3

1995

2000

2005

2010

2015

Maintain a sound loan portfolio through strict credit controls

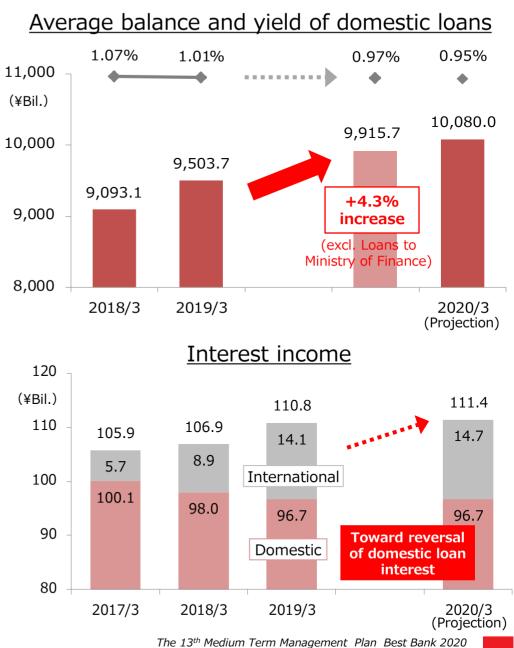
(¥Bil.) 2018/3	2019/3	YoY	2020/3 (Projection)	YoY	
Net credit costs (-)	0.8	11.3	10.5	7.8	-3.5	(Note) The total sum of transfer to allowance for loan losses is expressed as "Reversal of allowance
Net transfer to general allowance for loan losses (-) -3.0	2.5	5.6	0.5	-2.0	for loan losses," in the case of a reversal.
Disposal of non-performing loans (-)	3.9	8.7	4.8	7.3	-1.4	· · · · J· · · · · · · ·
Write-offs / Net transfer to specific allowance, etc.	(-) 5.5	10.2	4.6	8.9	-1.2	loan losses and Net transfer to specific allowance for loan losses in the left hand table to
New downgrades (-)	7.3	10.6	3.3	10.0	-0.6	
Decreases in collateral value, etc. (-)	0.2	0.4	0.2	0.4	-0.0)
Collections etc.	1.9	0.9	-1.0	1.4	0.5	5
Recoverries of written-off claims	1.6	1.4	-0.1	1.6	0.1	Allowance for loan losses to large
Net credit costs ratio (-)	0bp	11bp	10bp	7bp		
200 _ <u>Customer default</u>	<u>cases</u>		20	٦	<u>Dispo</u>	osal of non-performing loans
ases) 159 159 (2H 97) (1H 02) 150 98	8		(¥Bil. 15			<u>(new occurrences)</u>
100 - (2H 50 -		31 (2H 1	.8)	2H 5.5 1H	4.5	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
0 +	I	I	0		2014/3 20)15/3 2016/3 2017/3 2018/3 2019/3 2020/3

(projection)

Earnings Projections

Final Stage - 3 years of value co-creation

Non-consolidated	2019/3	2020/3	
(¥ bil.)	2019/3	(Projection)	YoY
Gross business profits	152.2	152.5	0.2
Net interest income	122.6	119.8	-2.8
Net fees and commissions income	22.4	24.0	1.5
Trading income	1.1	2.8	1.6
Profit from other business transactions	6.0	5.9	-0.1
Gains (losses) related to bonds	4.5	3.4	-1.1
Expenses (-)	81.1	82.0	0.8
Real net business income	71.1	70.5	-0.6
Core net business income	66.5	67.1	0.5
Net transfer to general allowance for loan losses (-)	2.5	0.5	-2.0
Net business income	68.5	70.0	1.4
Non-recurring income and losses	-1.4	0.0	1.4
Disposal of non-performing loans (-)	8.7	7.3	-1.4
Gains (losses) related to stocks, etc.	1.8	2.5	0.6
Ordinary profit	67.0	70.0	2.9
Extraordinary income/losses	-0.2	-2.8	-2.5
Profit	48.0	48.2	0.1
Net credit costs (-)	11.3	7.8	-3.5
Consolidated	2010/2	2020/3	
(¥ bil.)	2019/3	(Projection)	YoY
Consolidated ordinary profit	72.4	76.0	3.5
Profit attributable to owners of parent	50.4	51.0	0.5



Final Stage - 3 years of value co-creation

Medium Term Management Plan

Progress toward Numerical Targets in the Plan

51.0

2020/3

Disclosed projection

for FY2019

+4.3

Income

taxes

decrease,

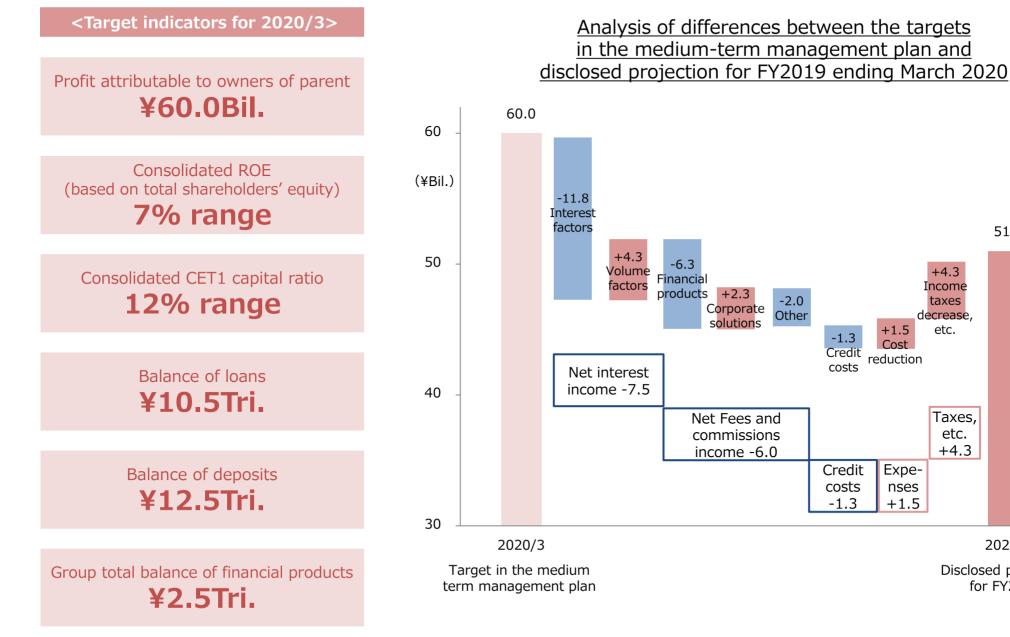
etc.

Taxes.

etc.

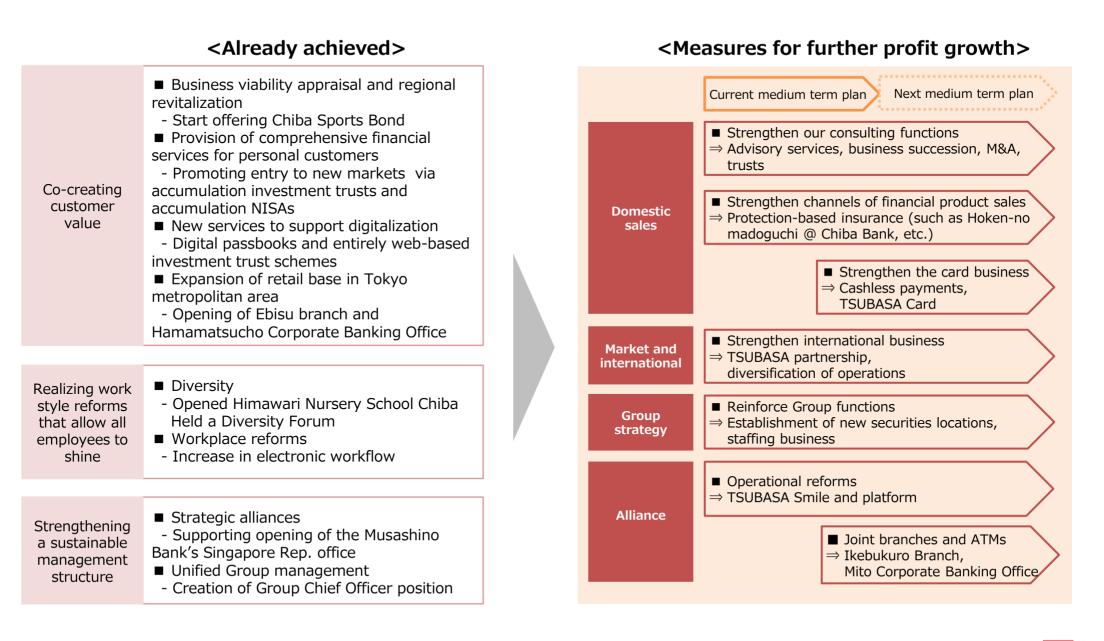
+4.3

Final Stage - 3 years of value co-creation



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Key Measures of the Plan



The 13th Medium Term Management Plan Best Bank 2020

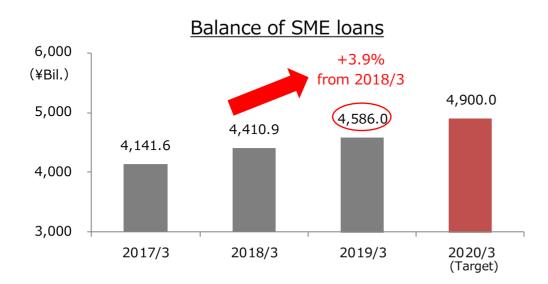
Final Stage - 3 years of value co-creation

Business Strategies

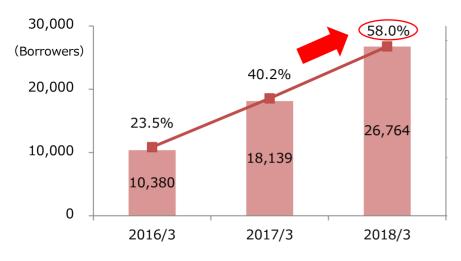
Loans for Corporate Customers (1)

Final Stage - 3 years of value co-creation

Strengthening corporate loans, proactive approach to meet client's needs and provide solutions

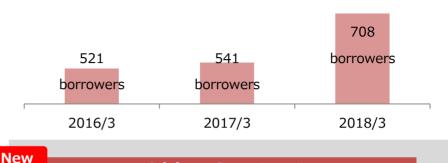


Number and percentage of borrowers for whom loans are based on evaluation of business



Strengthen support functions towards resolving management issues Management issues at Reinforcement of support functions corporate counter-parties Advisory services • Formulating medium-term plans CRISはきん総合研究所 • Formulating business plans Business analysis associated New with fundina Staffing services ちばきんキャリアサービス Labor shortage **Business succession** ack of successor and M&A Business succession needs IIIA 日本Ma Aセンター **BIZREAC**目

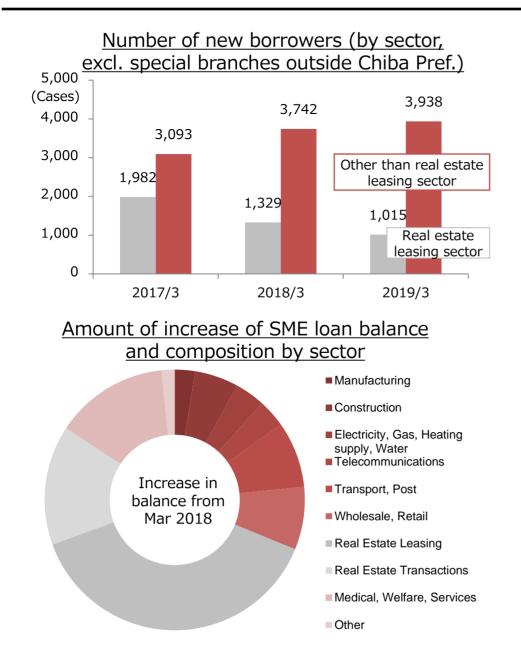
Number of borrowers supported in relation to business succession and M&A

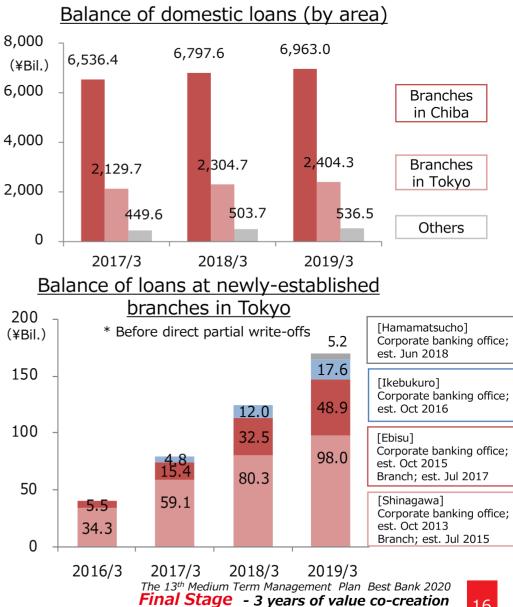


Advisory Department, Corporate Business Division

Promote advisory services and M&A

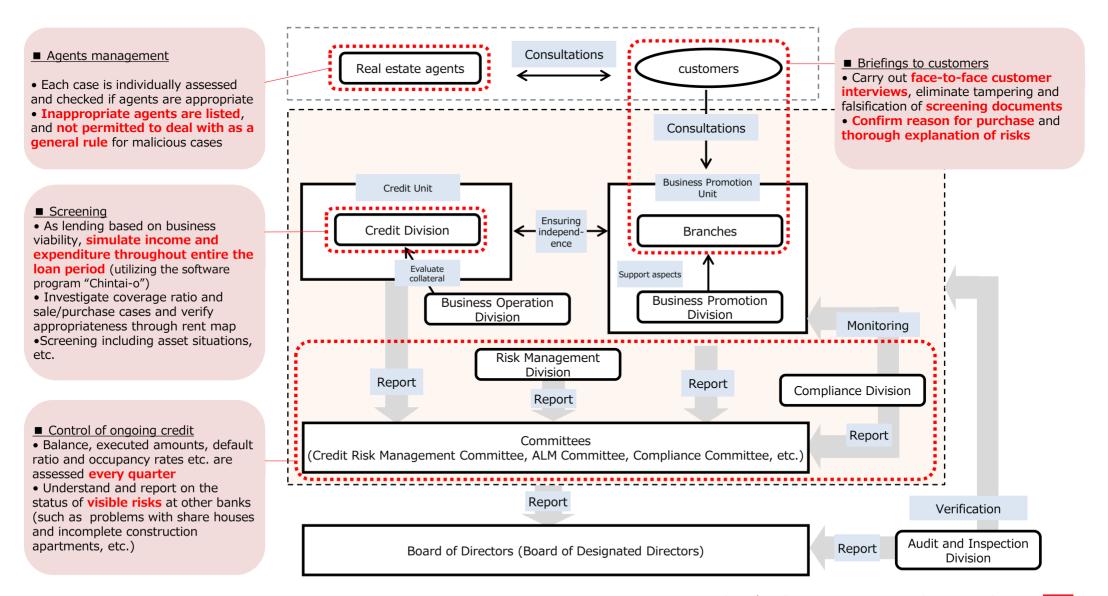
Further expansion of retail bases within and outside Chiba Prefecture

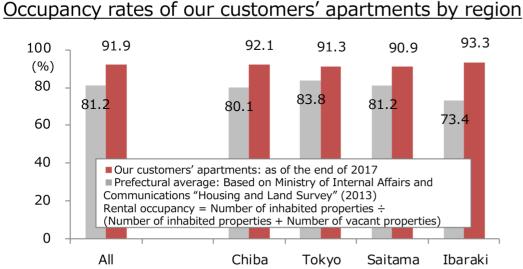




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Response based on strict review, operations flow, and internal controls system





1,200

1,000

800

600

400

200

0

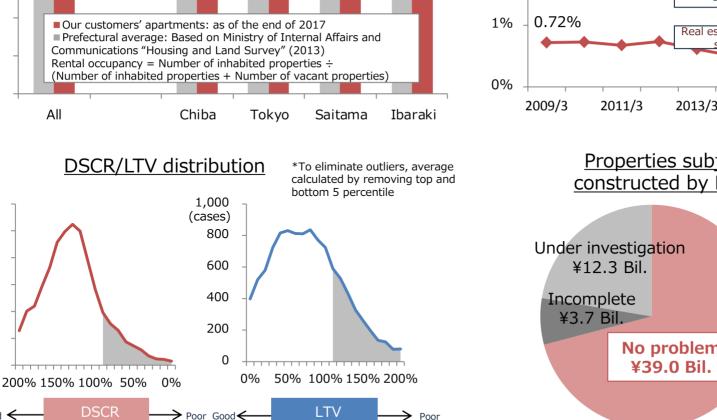
Good <

(cases)

Performing ongoing credit management thoroughly

3%

2.73%

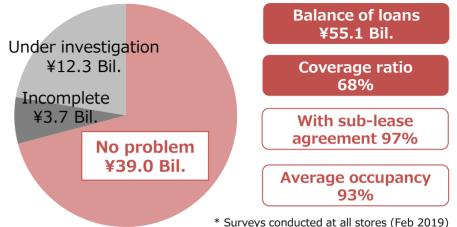


Average* 82%

Default* ratio trend *Default: Downgrade to potentially bankrupt debtors



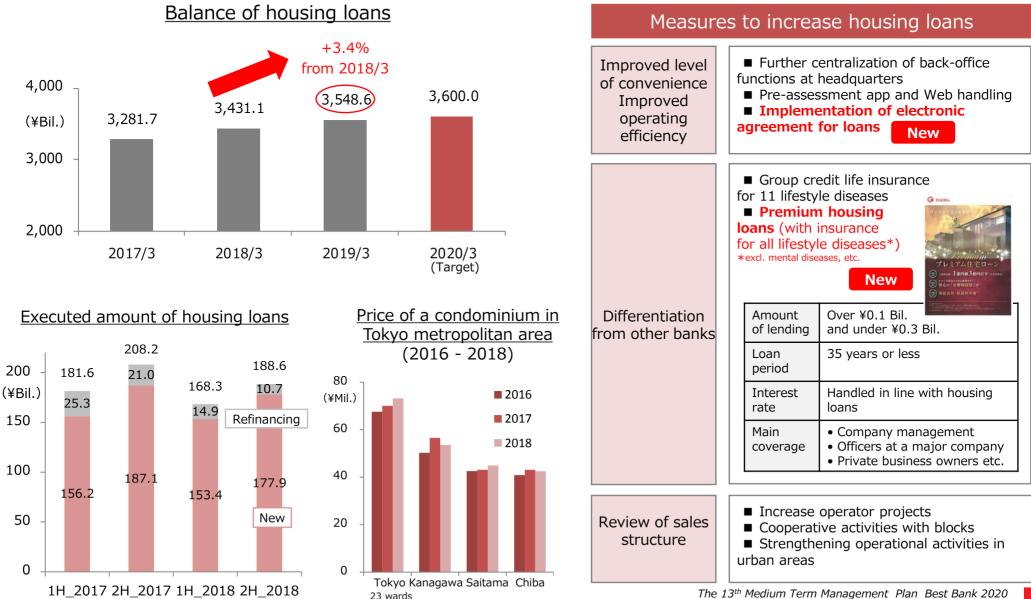
Properties subject to loans which were constructed by Leopalace 21 Corporation



Housing Loans

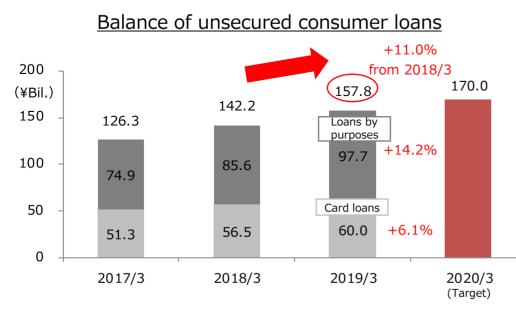
Final Stage - 3 years of value co-creation

Respond proactively to customer needs, improving both convenience and operating efficiency

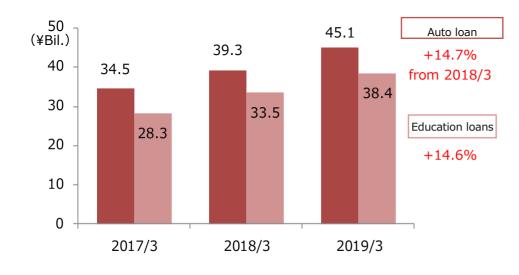


Final Stage - 3 years of value co-creation

Precisely response to customer requirements with appropriate screening systems



Balance of auto loans and education loans

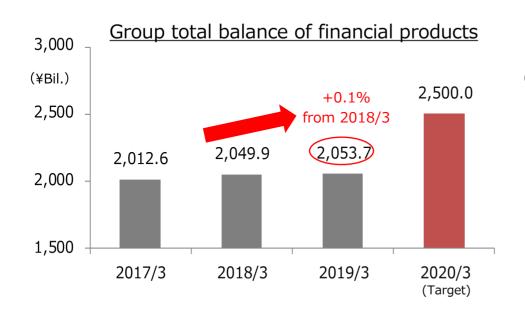


Promotion of loans for different purposes
Reinforcement of non-face-to-face channels
New Entirely web-based schemes (Launch Scheduled for Jul 2019)
Improve product marketability
Promotion of card loans
Cross-selling to housing loan customers
Approach to employees of our business partners

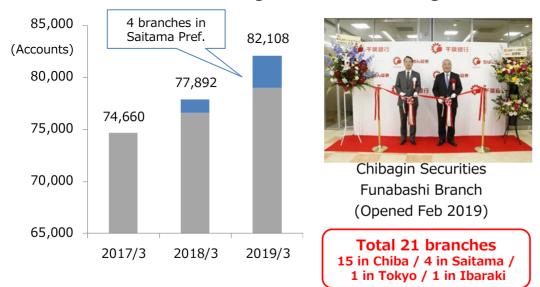
Our actions related to card loans

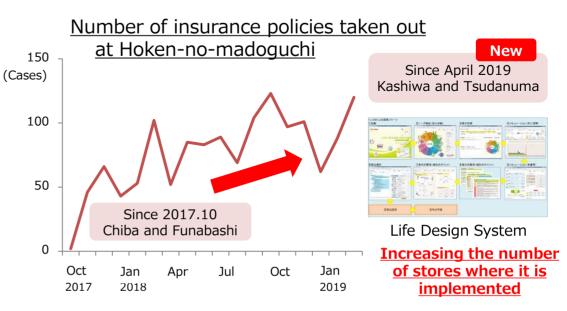
Confirmation of earnings	 Receiving written proof of income if "lending over ¥0.5Mil." (since October 2017). Reinforcement of the web system for convenience (uploading the identification documents, written proof of income, etc.).
Confirmation of repayment ability	• Considering competing debts such as card loans from us and other banks, etc., conduct appropriate screening to prevent over-lending.
Control of ongoing credit	• Regular information exchange with guaranteeing company, and building a system that does not depend solely on guaranteeing companies.

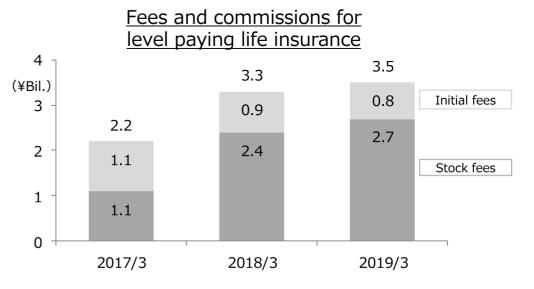
Ensuring "customer-centered" business operations (fiduciary duties)



Number of accounts registered with Chibagin Securities

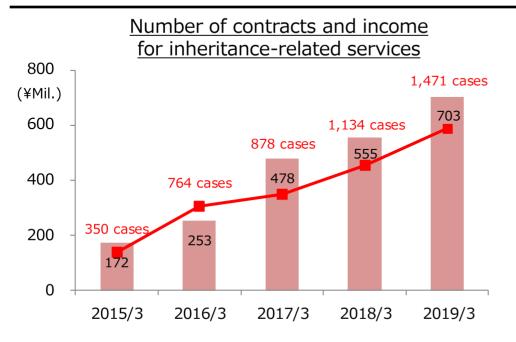






Trust Business and Inheritance-related Services

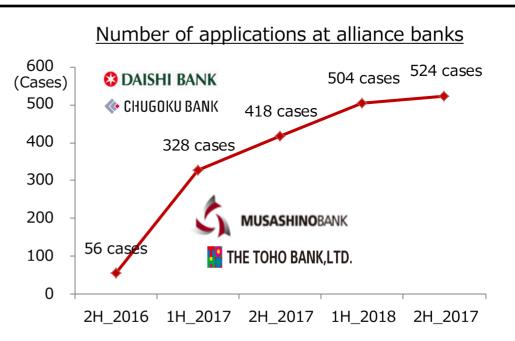
Expande business with alliance banks, broadening products to address aging society



Support for smooth asset succession of high net-worth clients such as landlords and entrepreneurs			
Inheritance-related services	Trust business		

Testamentary trust	Management succession support service	Land trust
Will preparation support service	Family trust support service	public interest trust Specified gift trust
Inheritance sorting service		Guardianship support trust Alternative testamentary trust

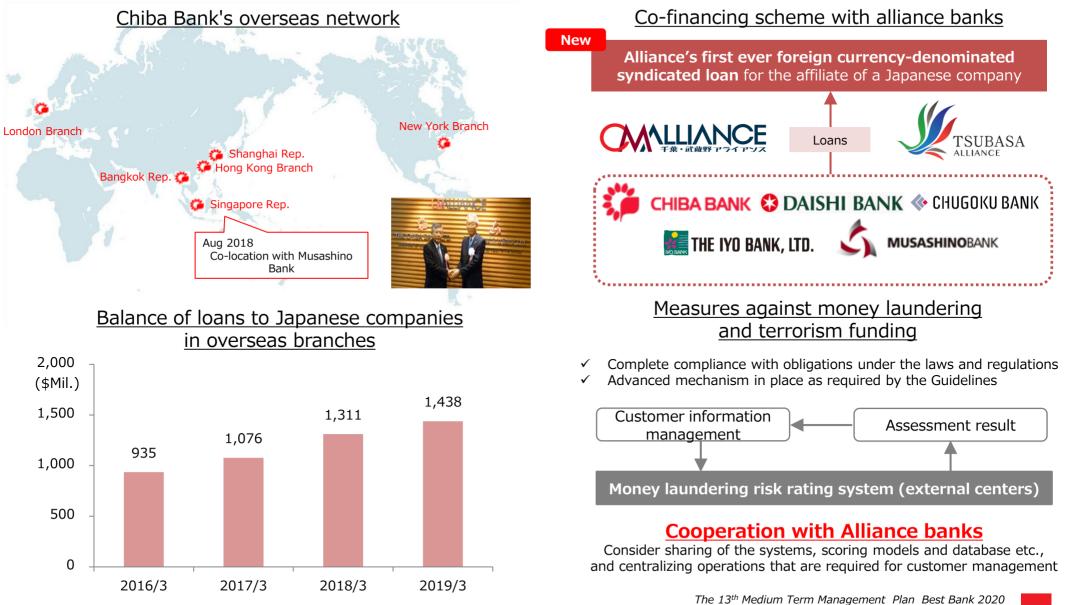
Expand income opportunities through utilization of new support tools and knowhow



	Daishi Bank Since Oct 2016	Musashino Bank Since Apr 2017	Chugoku Bank Since Oct 2016	Toho Bank Since Jun 2017
Tie-up method	(Agency method) Customer-facing operations are contracted out by Chiba Bank		(Contracting out method) Chiba Bank is the subcontractor for administrative tasks such as clerical work	
Advantages for alliance banks	Being able to directly respond to customer inquiries		They can enter the market without needing to have an administrative division	
Advantages for Chiba Bank	Utilization of accumulated operational know-how and access to new business opportunities and increased profitability			

* Applications from April 2019 onwards from Musashino Bank are via the contracting out method

Take advantage of the largest overseas network of regional banks

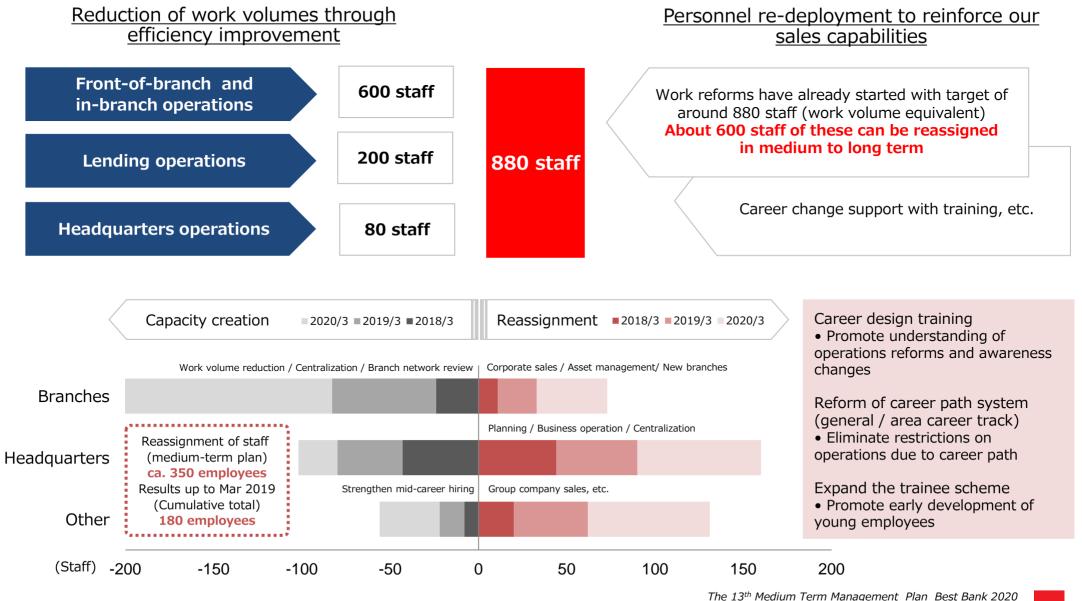


Final Stage - 3 years of value co-creation

The 13th Medium Term Management Plan Best Bank 2020

Final Stage - 3 years of value co-creation

Reassign personnel to growth fields through business reforms

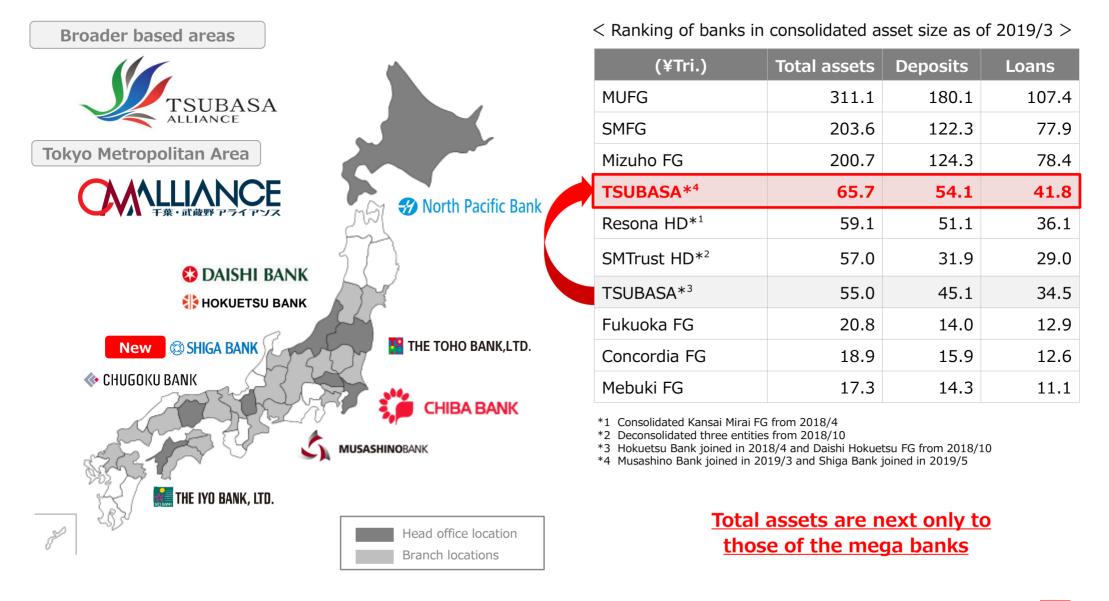


Final Stage - 3 years of value co-creation

Alliance and Channel Strategies

Overview of Alliances

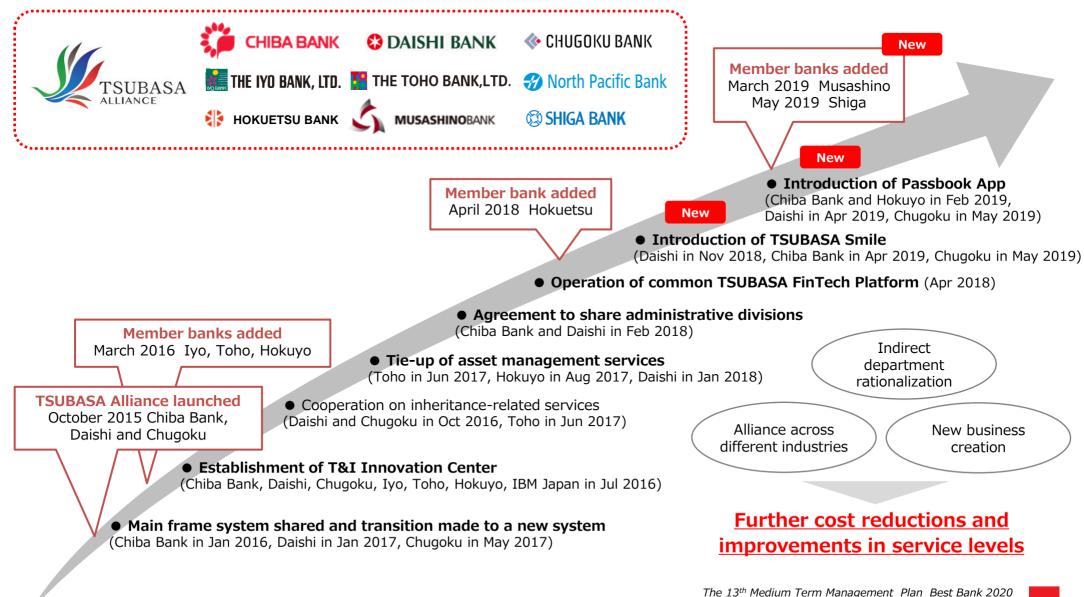
Develop the largest alliance of regional banks, seeking further synergies



TSUBASA Alliance

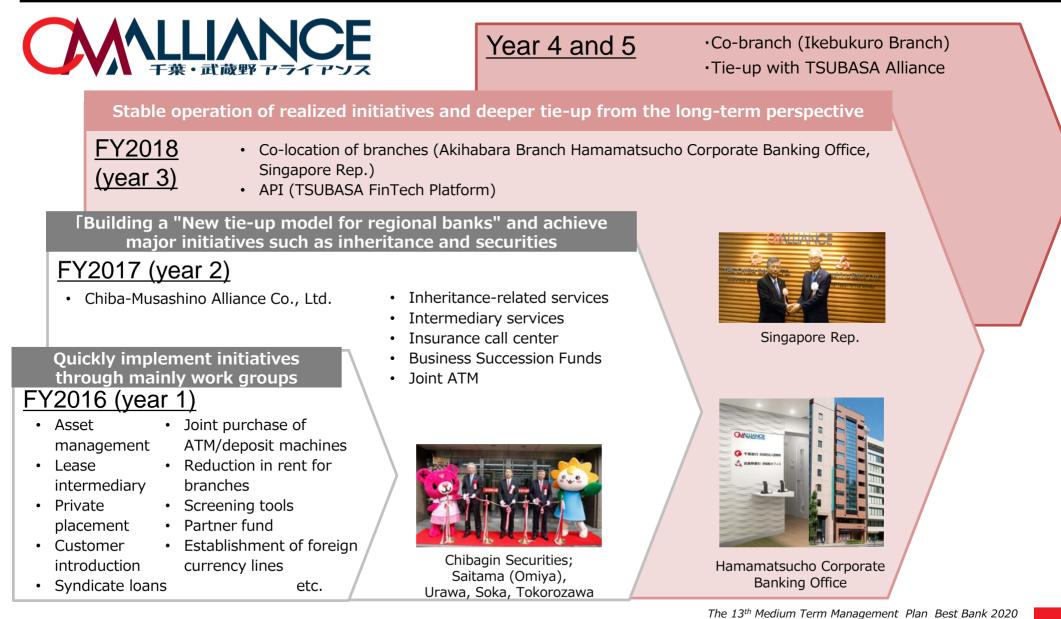
Final Stage - 3 years of value co-creation

Increase effects of initiatives, expanding alliance scale



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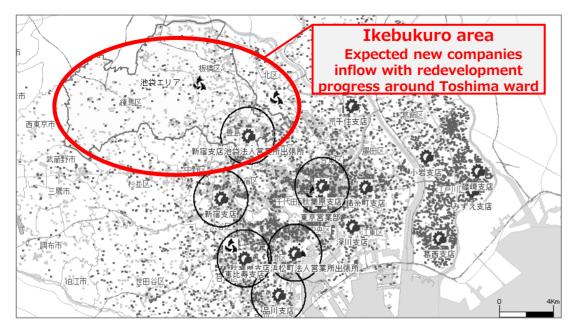
Unique alliance between both banks based in Tokyo metropolitan area

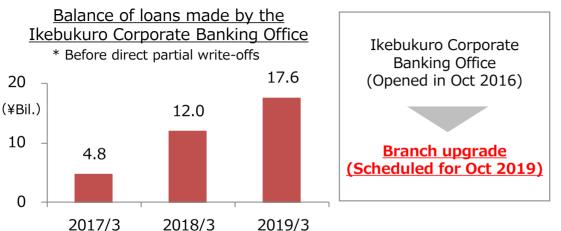


Branch Network Strategy (1)

Collaborate to increase share in Tokyo metropolitan area and streamline the operation of offices

Branch network in Tokyo





New

Open a joint branch with Musashino Bank (Ikebukuro branch)

First ever joint branch for the Alliance



- ✓ Utilization of information and solutions of both banks
- ✓ Response to deregulation
- ✓ Staff reduction and effective utilization of floor space
- ✓ Improve customer convenience

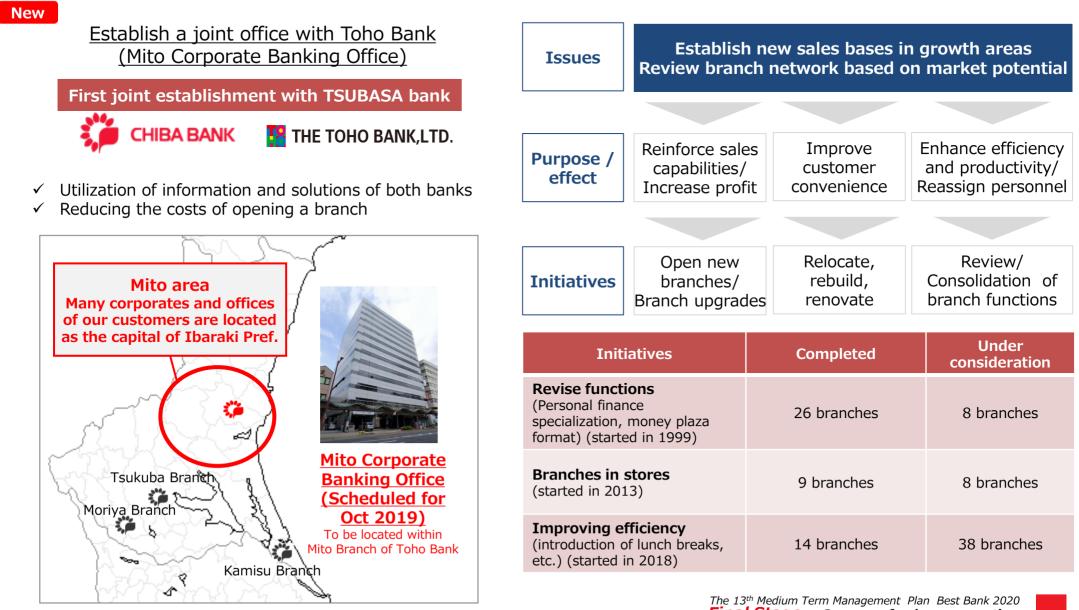
(Roll-out to existing branches in the future)

Reinforce sales capabilities (Tokyo North) Improve Work Efficiency Reduce costs

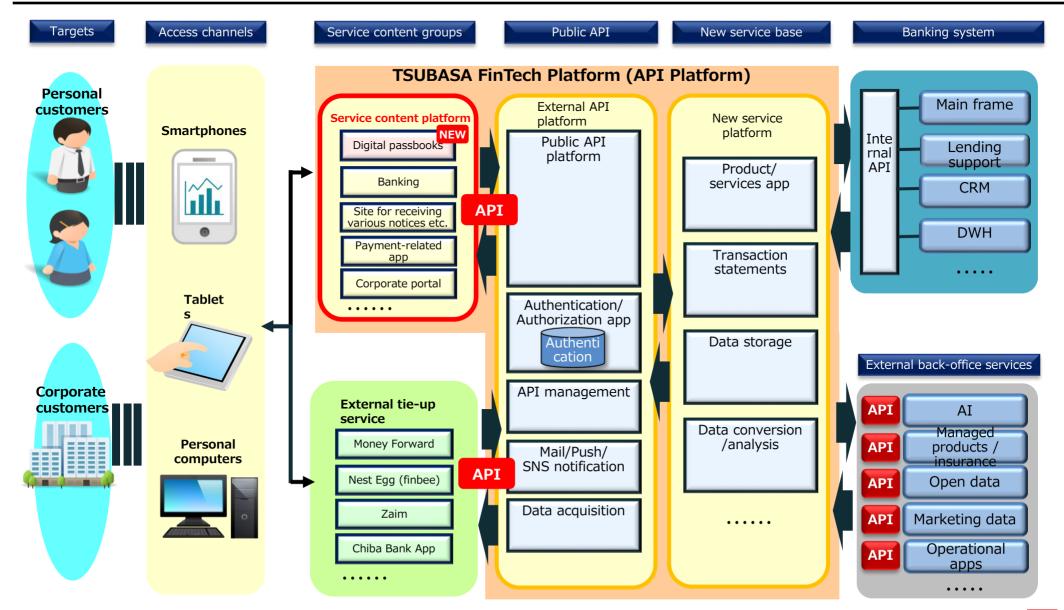
Minimize cost burden & streamline the operation of offices

Collaborate to increase share in Tokyo metropolitan area

Streamline branch operations based on customers' needs



Develop advanced services with T&I Innovation Center



New

Promote digital banking, considering cooperation with external partners



Digital passbooks

<	普通預金			••• E
¥3,778,303				
く 先月 2017年12月				
年月日	お引き出し	お預け入れ	お取り扱い内容	残高
2017/12/27	75,000		振込 ENET1587457リコミ メモ:	3,778,303
2017/12/27	432		振込手数料 メモ:	3,853,303
2017/12/25		265,331	給料振込 カ) カイシャ メモ:	3,853,735
2017/12/24	20,000		カード コンビニBK19SC メモ:	3,588,404

Joint development by Chiba Bank and Hokuyo Bank, utilizing the TSUBASA FinTech Platform

Introduced Chiba and Hokuyo in Feb 2019, Daishi in Apr and Chugoku in May

- ✓ Reinforcement of non-face-to-face channels
- ✓ Cost reduction (stamp duty and passbook issuance costs etc.)
- ✓ More compact ATMs in the future

Phasing in transactions on the API Platform and increasing the range of services that can be completed without the need for face-to-face interactions

Second FinTech Business Contest



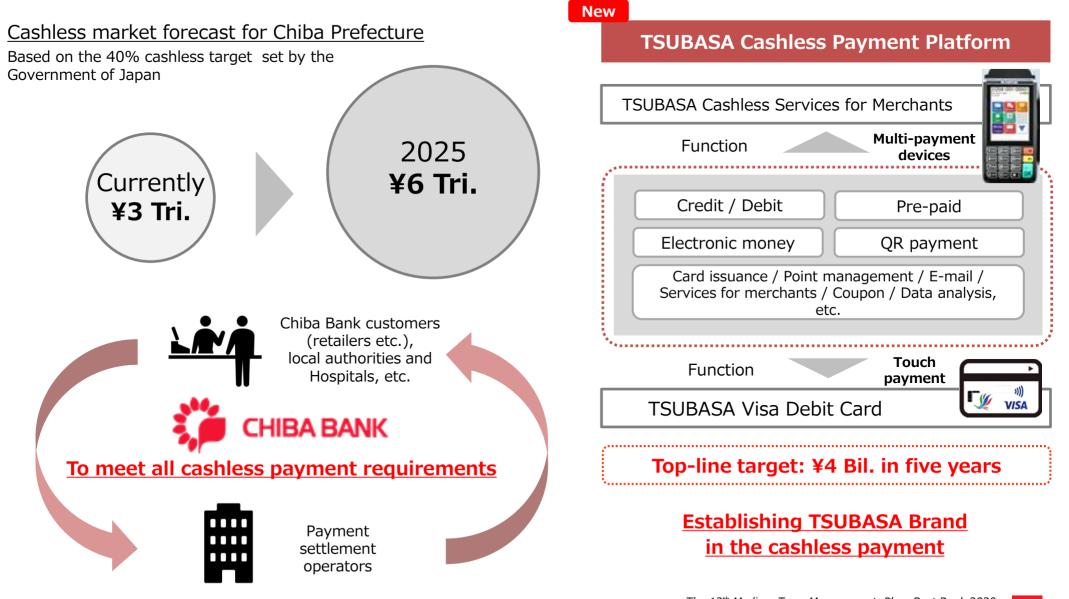
Strengthening the drive force for digital-related initiatives

New

Digital Planning Office, Business Planning Division

(Reorganized FinTech Business Promotion Office, Corporate Planning Division)

Comprehensive coverage of projects including digital banking, FinTech, EB/IB, payment transactions, inter-sectorial collaborations, etc. Aim to provide our own comprehensive payment solutions, building the platform

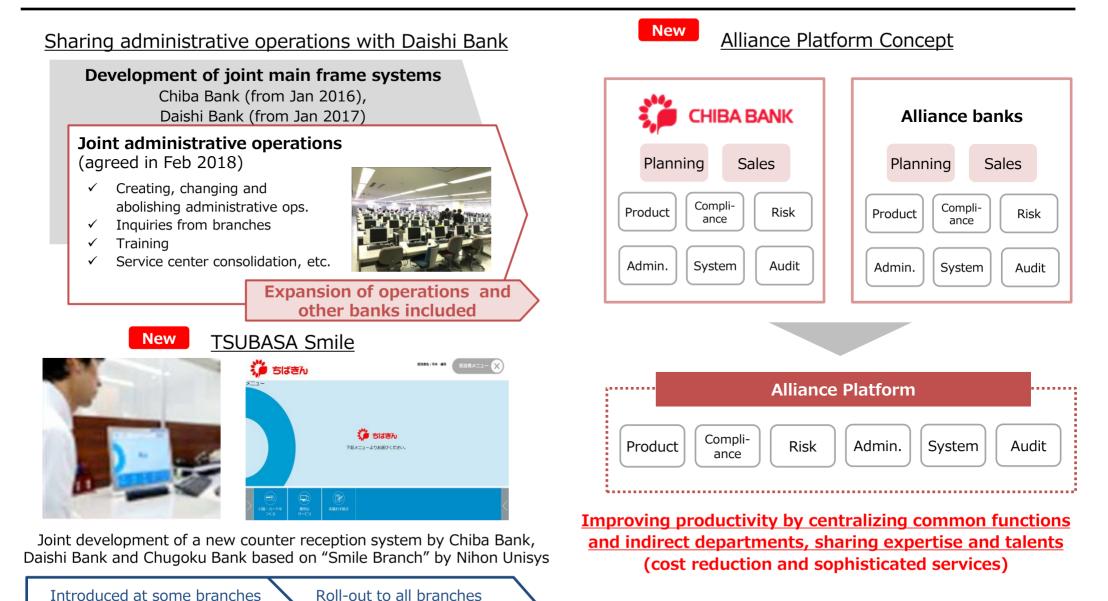


33

Platform Concept

from Apr 2019

Further efficiency improvement by the Alliance Platform Concept



(scheduled for FY2020)

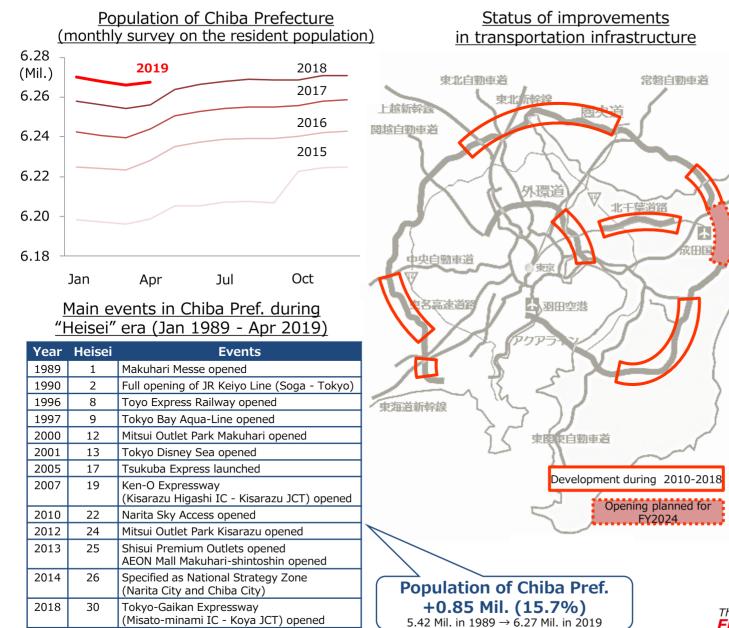
The 13th Medium Term Management Plan Best Bank 2020

Final Stage - 3 years of value co-creation

ESG and Capital Policy

ESG (1) Trends in the Regional Economy

Chiba Prefecture's economy remains healthy, progressing in various kinds of projects



Ken-O Expressway extension

Taiei JCT – Matsuo-Yokoshiba IC (opening planned for FY2024) Improvements of key access roads to each area of Chiba Pref.

Narita area development

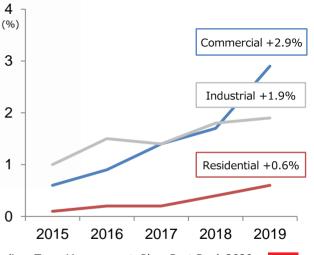
Third runway of Narita Airport (C runway) University Hospital (opening planned for 2020) of the International University of Health and Welfare (Medical School opened in 2017)

Olympics, **Paralympics**

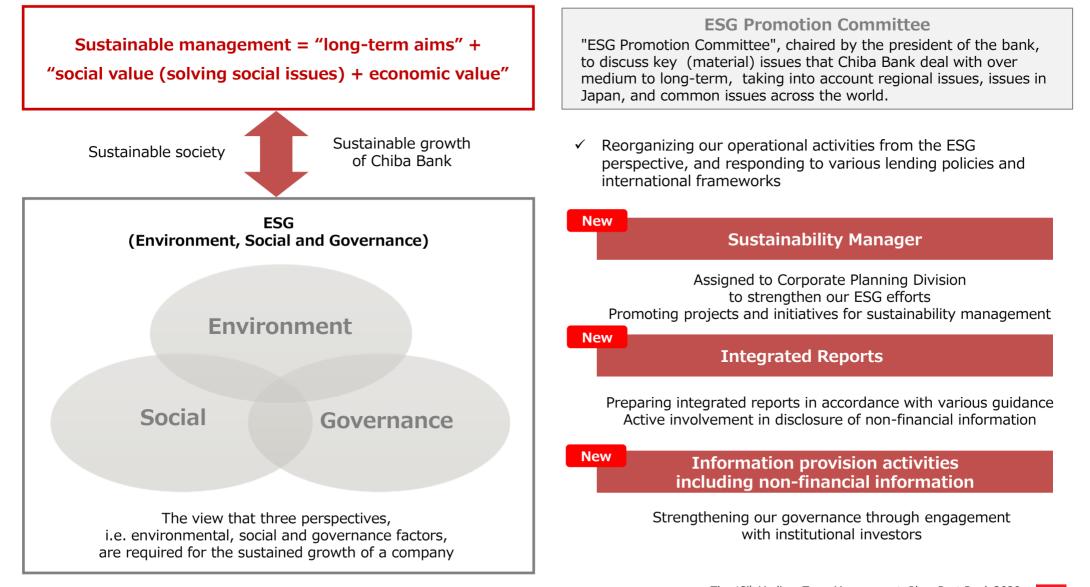
東南朝

Chiba City, Makuhari Messe (fencing, taekwondo, wrestling/ goalball, sitting volleyball, taekwondo, wheelchair fencing) Tsurigasaki beach, Chosei-gun, Ichinomiya-town (Surfing)

<u>Rate of change in Chiba Pref.</u> published land prices (by land use)



Aim to achieve both social and economic value, taking a more long-term view



Cooperate for realizing sustainable society

New

TSUBASA Declaration on SDGs

In line with the Sustainable Development Goals (SDGs) adopted by the United Nations, the TSUBASA Alliance hereby declares that it will utilize the knowledge it has gathered on the common local issues listed below, as mutually recognized by each member bank, to tackle social and environmental issues in its respective localities in order to achieve sustainable growth in the region

- which is one of the Alliance's main objectives.

1 Local economy and community

Contribute to the vitalization of local economy and communities

2 Aging population

Support peace of mind and safe living for the elderly

3 Financial services

Provide financial services for a better life

4 Diversity

Promote diversity and work reforms

5 Environmental protection

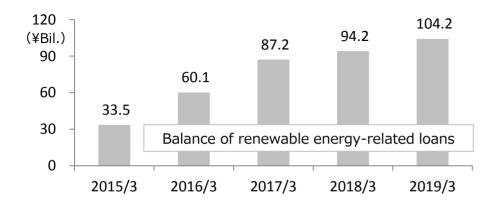
Contribute to the preservation of a sustainable environment



Response to environmental issues, regional revitalization, a wide variety of human resources

Promoting environmental finance

Providing financial support to customers who are working on utilizing renewable energy



Contributing to regional revitalization

"Unique examples" of financial institutions etc. providing funding for regional revitalization

(Certified by the Headquarters for Overcoming Population Decline and Vitalizing Local Economy in Japan, Cabinet Secretariat Office)

Rebranding disused public facilities as "Sports Towns" - Choshi Sports Town -

- ✓ Supporting the local government to revitalize the town by reusing a disused school as a sports camp facility
- ✓ Investments and loans from the Chiba Bank Group and branding has resulted in increased population engagement, the creation of employment and a reduction in the burden on public finances etc., which have been highly rated.



Promoting diversity

Status of promotion of women in the workplace As of Apr 2019		Selected as a "Nadeshiko Brand" under the Ministry of Economy, Trade and Industry and TSE initiative
Directors	2	For 2 years running
Executive Officers (General Managers)	1	
General Managers	5	SHI 🖁 👌
Branch General Managers, Deputy General Managers	24	INTERPOSITE

Appointment of female managers

	End of Mar 2006	As of Jul 2018	FY2020 Target
Percentage of female managers (No. of persons)	2.0% (17)	12.7% (129)	20%
Percentage of females in leadership roles (No. of persons)*	9.4% (98)	30.4% (273)	30%

* Staff members who are in a position with subordinates such as deputy branch managers etc. and those in an equivalent position with organizational management responsibilities as the person in charge of assigned work.

ESG (5) Governance

Final Stage - 3 years of value co-creation

Develop top-grade corporate governance

Incl. 3 external directors



Incl. 3 external Audit & Supervisory Board Members





President Representative Director Group CEO Hidetoshi Sakuma

Director



Deputy President

Representative

Osamu Kimura

Director

Group COO

Non-Standing Non-Standing Director Yuko Tashima Tomoyuki Yokota



Standing Audit & Standing Audit & Supervisory Board Supervisory **Board Member** Member Toshikazu Okubo



Director and Managing Executive Officer Group CIO Norio Takatsu



Non-Standing Director Yasuko Takayama



Standing Audit & Supervisory Board Member Tomohiko Sakamoto Kazuhiko Ishihara



Officer



Director and Director and Managing Executive Managing Executive Officer Group CRO Group CBO Yukihito Inamura Tsutomu Yonemoto

Group Chief Officer system Group CEO (Chief Executive Officer) Group COO (Chief Operating Officer) Group CSO (Chief Strategy Officer) Group CRO (Chief Risk Officer)

Group CBO (Chief Business Officer)

Group CIO (Chief Information Officer)

Director and Managing Executive Officer Group CSO Tadayoshi Shinozaki

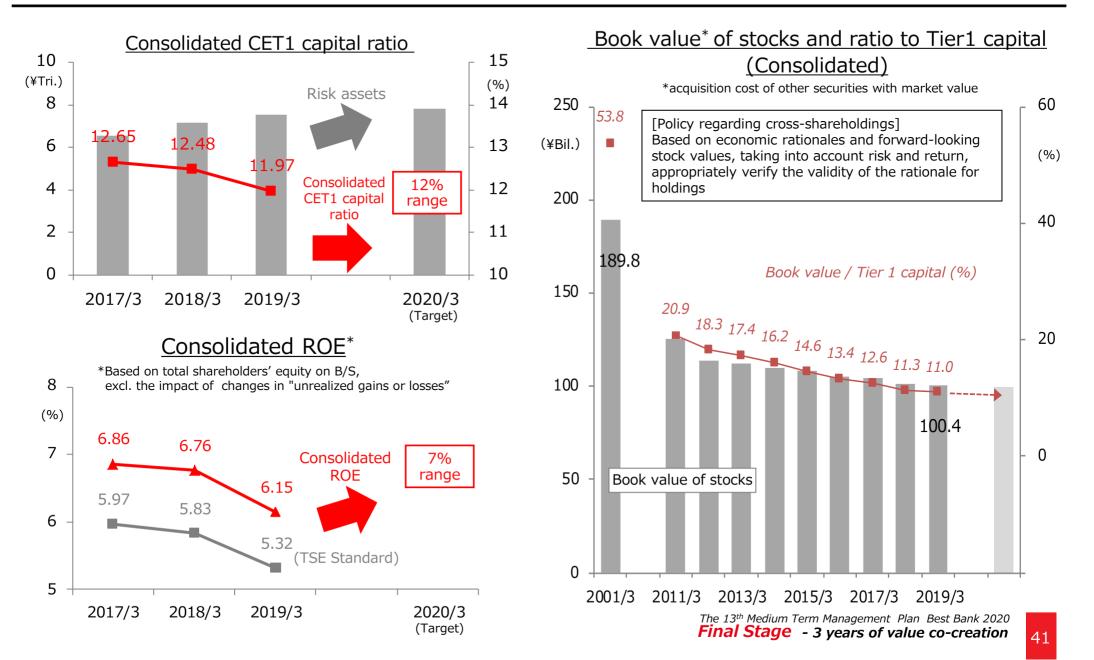


Non-Standing Audit & Supervisory Board Member Kazuyoshi Fukushima Akio Shirato



Non-Standing Audit & Supervisory Board Member

Maintain financial soundness and improve capital efficiency



Capital Policy (2)

Flexible acquisition

of treasury stocks

Shareholder

return ratio

60

(%)

50

40

30

20

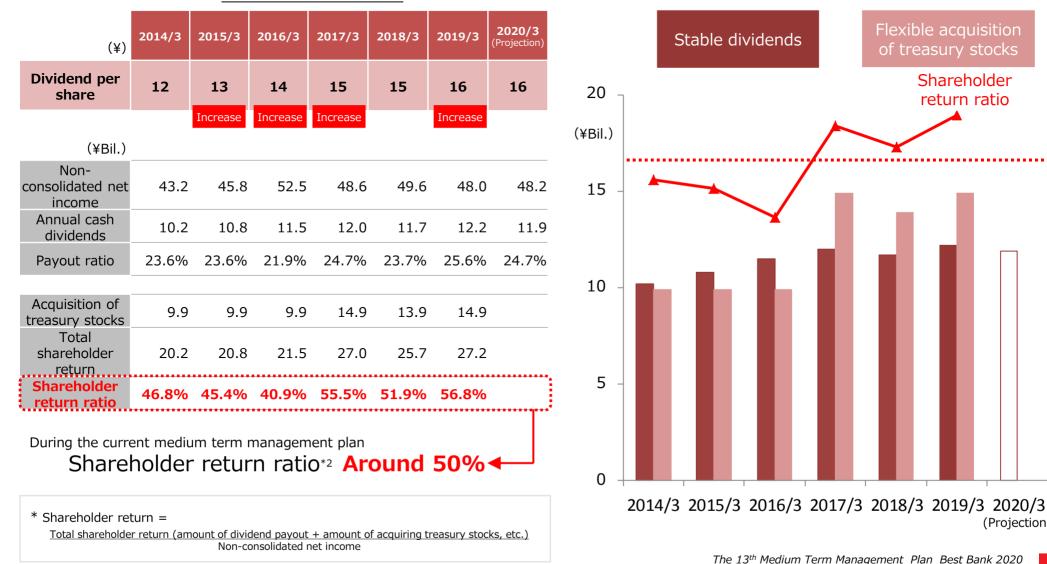
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(Projection)

Active approach toward shareholder returns, targeting around 50% of profit



Shareholder returns

Inquiries related to this presentation should be addressed to

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This material contains forward-looking statements. These statements are not represented as providing a guarantee of the Bank's future performance, and actual results may be subject to risks and uncertainties. Please note that future performance may be different from the views presented here owing to changes in the operating environment and other factors.