

# Financial Results for the Second Quarter (First Half) of FY2022 ending March 2023



November 21, 2022 THE CHIBA BANK, LTD.

#### **NEXT STEP 2023**

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# **Summary of Financial Results**

# **Summary of Financial Results ①**

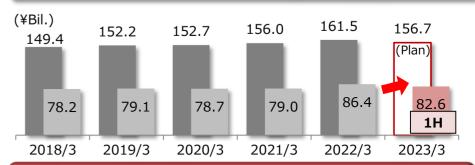
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Non-consolidated (¥Bil.)	2022/3 1H	2023/3 1H	Change	
Gross business profits	86.4	82.6	(3.8)	
Net interest income	69.7	72.3	2.6	P.6
Net fees and commissions income	14.7	14.7	0.0	P.13
Trading income	0.5	0.6	0.0	
Profit from other business transactions	1.4	(5.1)	(6.6)	
Gains (losses) related to bonds (Government bonds, etc.)	0.7	(8.5)	(9.3)	
Expenses (-)	42.9	41.0	(1.9)	P.14
Real net business income	43.5	41.6	(1.9)	
Core net business income	42.7	50.2	7.4	
Excluding gains (losses) on cancellation of investment trusts	39.6	47.3	7.6	
Net transfer to general allowance for loan losses (-)	0.5	-	(0.5)	
Net business income	42.9	41.6	(1.3)	
Non-recurrent income and losses	2.2	8.2	5.9	
Disposal of non-performing loans (-)	1.2	(2.9)	(4.2)	
Reversal of allowance for loan losses	_	2.0	2.0	
Gains (losses) related to stocks, etc.	2.7	4.8	2.1	
Ordinary profit	45.2	49.8	4.5	
Extraordinary income (loss)	0.0	(0.1)	(0.1)	
Profit	33.1	36.1	3.0	
Net credit costs (-)	1.8	(2.9)	(4.8)	P.15
Consolidated (¥Bil.)	2022/3 1H	2023/3 1H	YoY	
Ordinary profit	45.4	50.7	5.2	
Profit attributable to owners of parent	31.8	35.2	3.3	

### Key results for the first half of FY2022 ending March 31 2023

- ◆ Net interest income increased by ¥2.6 billion YoY, while gains (losses) related to bonds decreased ¥9.3 billion YoY due to the replacement of the foreign bond portfolio. As a result, gross business profits decreased by ¥3.8 billion.
- ◆ Core net business income increased by ¥7.4 billion YoY, record high as a first half for the first time in 14 years since 2008.
- ◆ Credit costs decreased significantly by ¥4.8 billion YoY.
- ◆ Non-consolidated and consolidated interim profit reached a record high for the first time, and progress toward the full-year plan was steady at 63.3% and 58.7%.

### **Gross business profit**

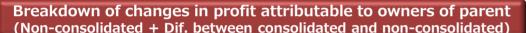


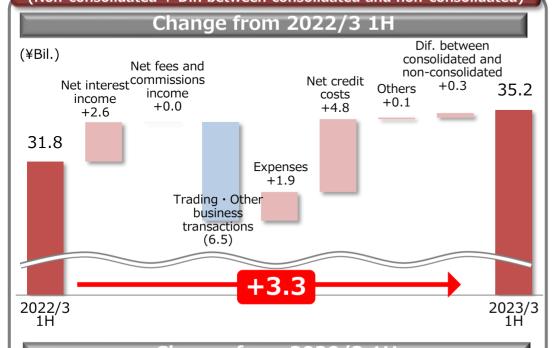
# core net business income excluding gains (losses) on cancellation of investment trusts



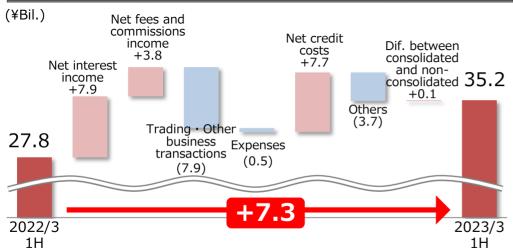
# **Summary of Financial Results 2**

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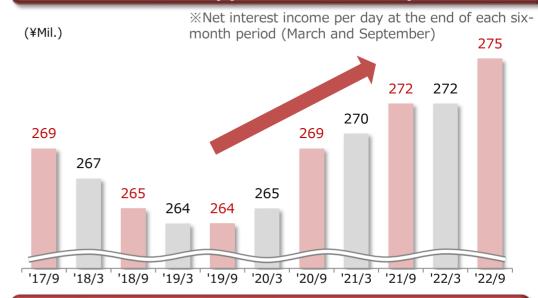




### Change from 2020/3 1H (Comparison with before COVID-19)



### Net interest income per day from loans in yen currency(non-consolidated)



### Interest income projection of the BOJ's "Special Deposit Facility to Enhance the Resilience of the Regional Financial System"

	FY2	020	FY2	021	FY2	022	FY2	023	FY 2024	
	1H	2H	1H	2H	1H	2H	1H	2H	1H	
Requirement Period	<b>←</b>		<b>←</b>	2)	<b>←</b> [	3				
Interest period				•	1	<b>—</b> [	2)	<b>←</b>	3	
①:Satisfied ②: Satisfied ③:Expected to be sa	tisfied	if the	plan is	achie	ved	Int	erest i	ncome	(¥Biil.)	7
123				1 7	1.0	1.0	1.0	1.0	1.0	-

1.7

1.0

1.0 1.0

\* List the amount received for the relevant period.

Achieved

Achieved

1)(2)

4.8

# **Summary of Financial Results 3** ∼ Consolidated Financial Results and Status of Subsidiaries ∼

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Consolidated		2022/3	2023/3	
Consolidated	(¥Bil.)	1H	1H	Change
Gross business profits		89.6	84.7	(4.8)
Net interest income		65.7	68.2	2.5
Net fees and commissions inc	ome	20.1	20.4	0.3
Trading income		2.3	1.1	$\overline{(1.1)}$
Profit from other business tra	nsactions	1.4	(5.1)	(6.5)
General and administrative expe	nses (-)	46.1	44.2	(1.9)
Net credit costs (-)		2.4	(3.6)	(6.1)
Net transfer to general allowamce for I	oan losses (-)	0.7	-	(0.7)
Disposal of non-performing lo	ans (-)	1.7	(3.6)	(5.3)
Gains (losses) related to stocks,	etc.	2.6	5.2	2.6
Equity gains (losses) of affiliated	companies	0.0	0.0	(0.0)
Others		1.6	1.2	(0.4)
Ordinary profit		45.4	50.7	5.2
Extraordinary income (loss)		(0.0)	(0.1)	(0.1)
Pre-Tax Profit		45.4	50.6	5.1
Total income taxes (-)		13.5	15.3	1.7
Profit		31.8	35.2	3.3
Profit attributable to non-controlling	interests	-	-	-
Profit attributable to owners of p	arent	31.8	35.2	3.3
(reference)				
Consolidated net business incom	ie	45.7	43.8	(1.9)

Status of Subsidiaries						
【Consolidated subsidia		wing the income after reclassions in solidated financial statements.			(¥Bil.)	
Company name	Investment ratio (Including	Profit items (After deduction of inter-	2022/3 1H	2023/3 1H		
	indirect)	subsidiary dividends)			YoY	
Chibagin Securities	100%	Ordinary profit	0.7	0.1	(0.6)	
Co.,Ltd.	100 /0	Profit	0.5	0.1	(0.4)	
Chibagin Leasing	100%	Ordinary profit	0.4	0.5	0.0	
Co.,Ltd.	100%	Profit	0.3	0.3	0.0	
Chibagin Guarantee	1000/	Ordinary profit	2.3	3.5	1.2	
Co.,Ltd	100%	Profit	1.5	2.3	0.8	
Chibagin JCB Card	1000/	Ordinary profit	0.4	0.5	0.0	
Co.,Ltd	100%	Profit	0.3	0.3	0.0	
Total of	1000/	Ordinary profit	0.3	0.3	0.0	
5 other companies	100%	Profit	0.2	0.2	0.0	
Total		Ordinary profit	4.4	5.2	0.8	
lotai		Profit	2.9	3.4	0.5	
[Equity method subsid	diaries]					
Total of 6 companies		Profit according to equity method	0.0	0.0	(0.0)	
		Dividends to parent company(-) Difference between	4.2	4.4	0.1	

consolidated and nonconsolidated \*\*

(1.2)

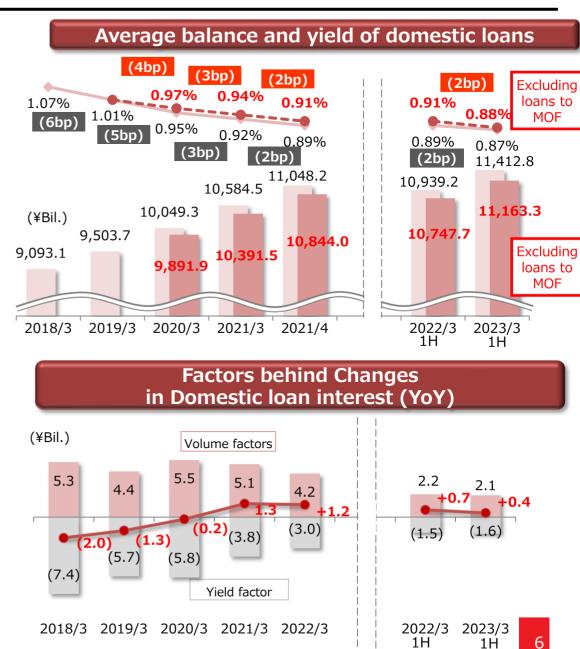
0.3

(8.0)

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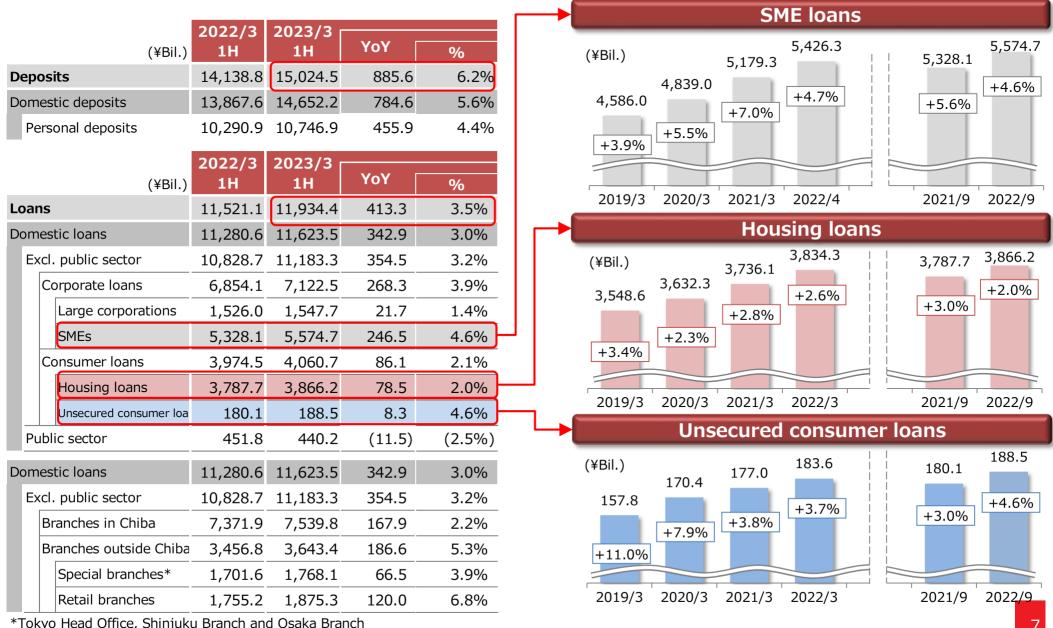
# Interest on loans in domestic business, which reversed in FY2020, increased steadily.

		2022/3	2023/3	
(	(¥Bil.)	1H	1H	Change
Net	interest income	69.7	72.3	2.6
D	omestic	64.4	66.2	1.7
	Interest on Loans	49.0	49.6	0.6
	Loans and bills discounted	49.3	49.7	0.4
	Deposit (incl. NCD)	0.3	0.1	(0.1)
	Interest and dividends on securities	14.8	14.9	0.1
	Bonds	1.2	1.8	0.5
	Stock dividends	7.2	8.3	1.0
	Investment funds	0.5	0.6	0.0
	investment trusts	5.7	4.1	(1.5)
	Gains (losses) on cancellation	2.3	0.9	(1.4)
	Others (Market opertation, etc.)	0.6	1.7	1.0
Ir	nternational	5.2	6.0	0.8
	Loans and bills discounted	2.0	4.8	2.7
	Foreign Securities	7.1	10.1	3.0
	Foreign Securities	4.1	6.6	2.5
	Foreign currency funds	2.2	1.5	(0.6)
	Investment trusts	0.8	2.0	1.1
	Gains (losses) on cancellation	0.7	1.9	1.1
	Others (Funding and market operation, etc.)	(4.0)	(8.9)	(4.9)
(I tr	let interest income (Excluding gains losses) on cancellation of investment rusts)	66.5	69.4	2.9
G	iains (losses) on cancellation of nvestment trusts	3.1	2.8	(0.2)



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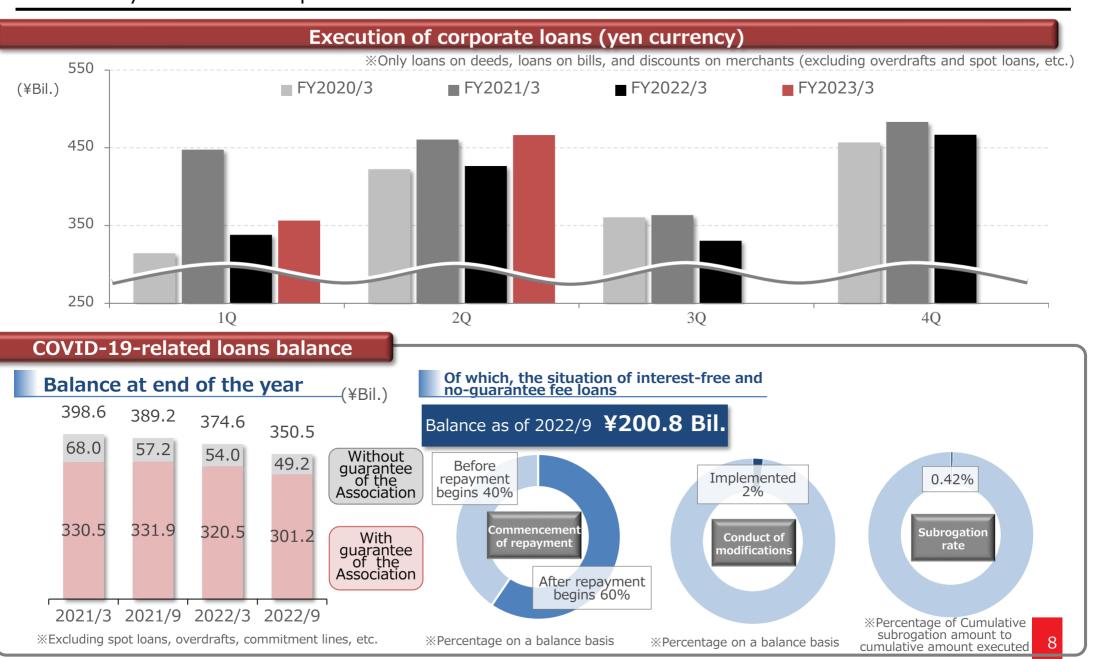
# Steady increase in SME loans, housing loans, and unsecured consumer loans



Loans 1

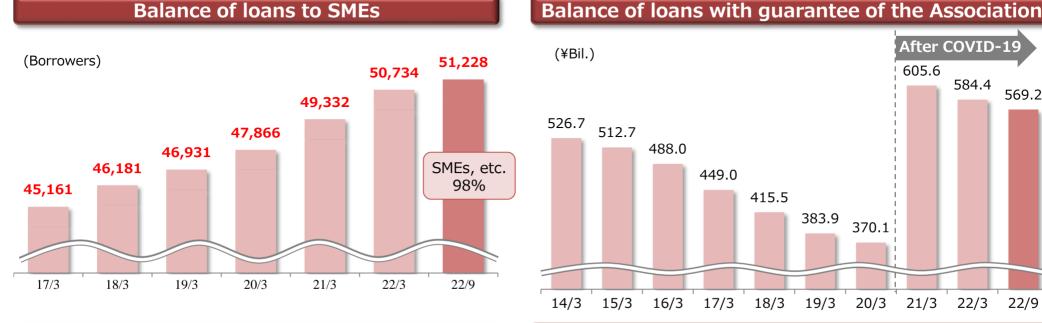
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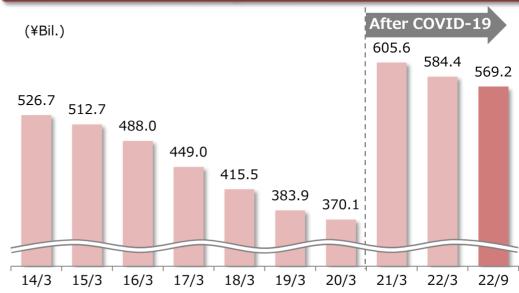
# Steady increase in corporate loans even after decline in demand for COVID-19-related loans



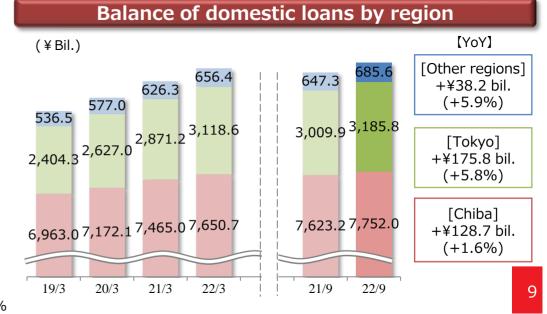
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# Aggressive responding to SMEs borrowing needs by COVID-19 pandemic



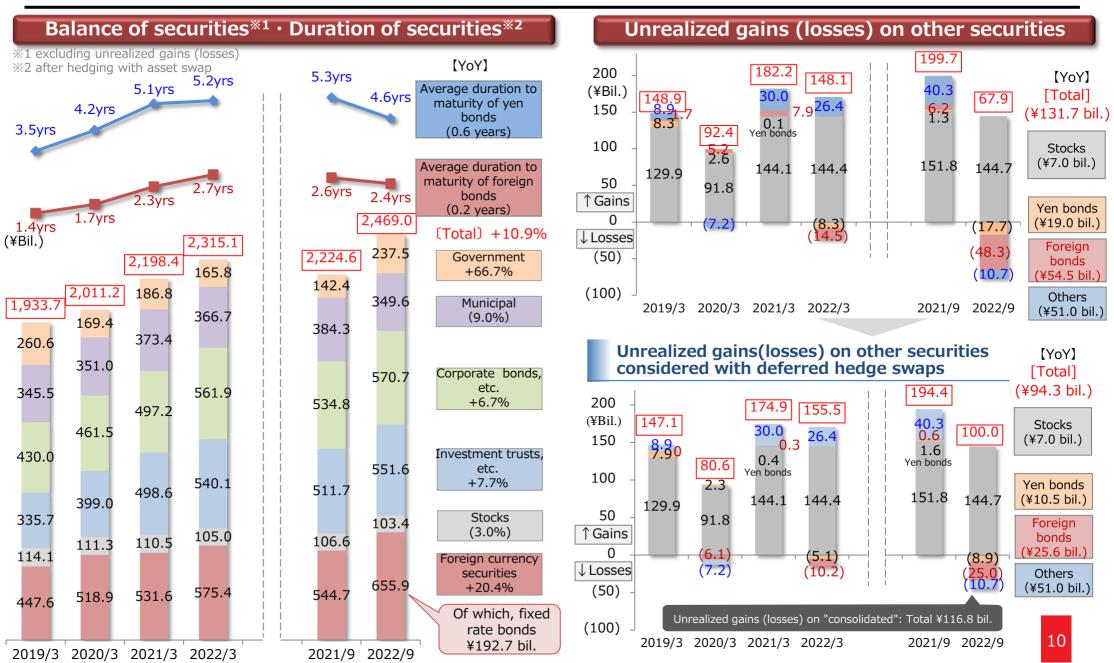


#### Loan breakdown by industry (as of 2022/3) ※Non-consolidated [Source: Nikkin] Wholesale Manufac Financial and Real estate and Others -turing insurance services leases and retail 27.7% Chiba 7.4% 4.0% 54.5% Real estate Bank 6.4% leasing 22.4% Average of 17.4% 8.3% 9.3% 4.3% 60.7% regional banks (62 banks) Average of 19.3% 9.4% 16.5% 11.9% 42.9% 3 megabanks 0% 20% 80% 40% 60% 100%



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# Portfolio management based on risk diversification

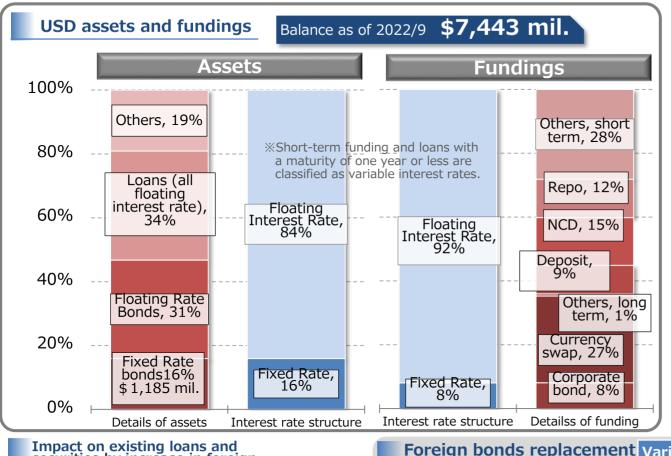


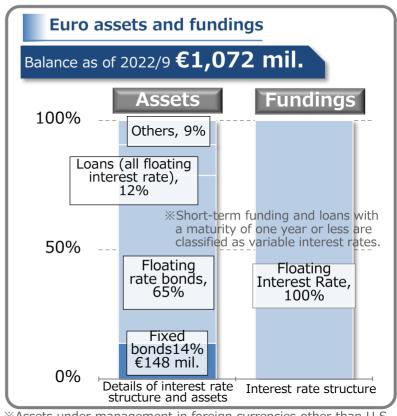
# Impact of Increased Foreign Currency Interest Ratesest Rates Increase ~ Foreign currency ~

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(¥Bil.)

# Impact of rising overseas interest rates on net interest income is limited to a certain level





\*Assets under management in foreign currencies other than U.S. dollars and euros are equivalent to \$221 mil.

Impact on existing loans and
securities by increase in foreign
currency interest rates (Approximate)

[Im	Impact of a parallel 10 basis point increase in interest rates]								
	(¥Bil.)	USD	Euro	**As most of the bonds					
Net	interest income	(0.05)	(0.02)	held by overseas branches are floating					
Αрі	oraisal profit/loss	(1.45)	(0.28)	bonds, the impact on foreign bonds held by					
	Foreign bonds	(0.85)	(0.11)	overseas branches is not included.					
	Stocks and investment trusts	(0.60)	(0.17)	*Impact of increasing interest rates on credit risk is not factored in.					
				not ractored in.					

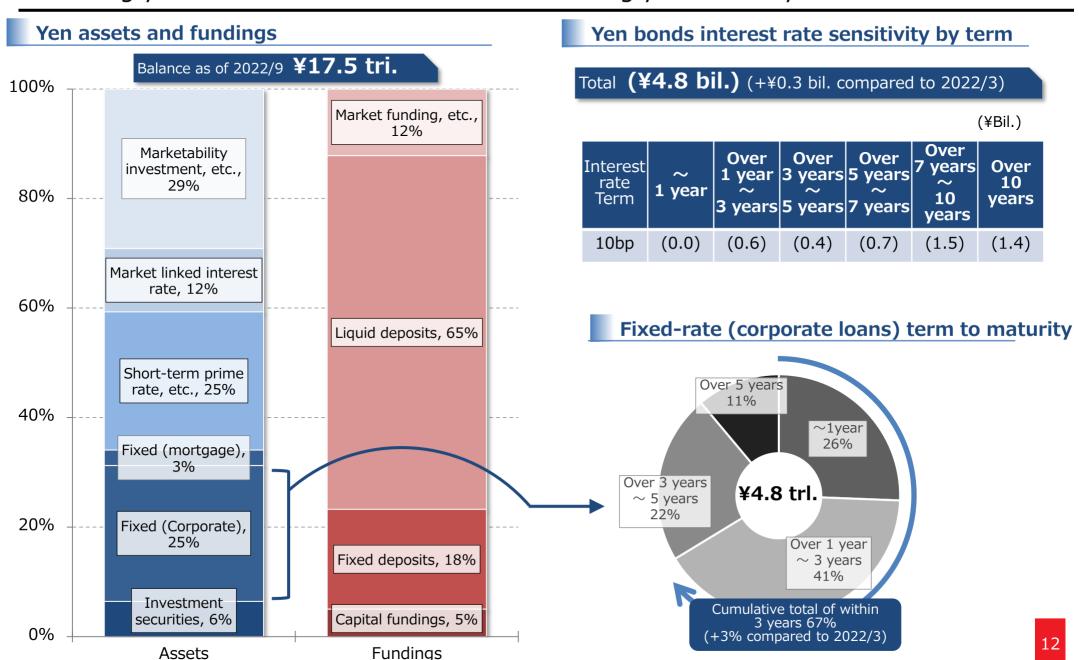
operation in the first half								
1Q	2Q							
Sell 38.6 Buy 21.2	Sell - Buy 264							
Sell 8.2 Buy -	Sell 20.6 Buy -							
Sell 46.9 Buy 21.2	Sell 20.6 Buy 26.4							
Sell 67.5 Buy 47.6								
	Sell 38.6 Buy 21.2 Sell 8.2 Buy - Sell 46.9 Buy 21.2							

Various indicators for		Simulation					
foreign bonds as a whole	result	Without replacement	Sold all fixed bonds at the beginning				
Loss on sale	(7.8)	0.0	(10.9)				
Book value balance	631.9	660.5	439.6				
Valuation gains (losses)	(22.9)	(33.6)	0.0				
10BPV	(1.0)	(1.5)	0.0				
Net interest income for 1H (Difference from results)	-	(0.1)	(0.6)				
Spread (%)	0.33	0.10	0.46				
Capital ratio (%)	11.47	11.44	11.68				

# Impact of Interest Rates Increase ② ∼ Yen currency ∼

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Rising yen interest rates contribute to increasing yen-currency net interest income



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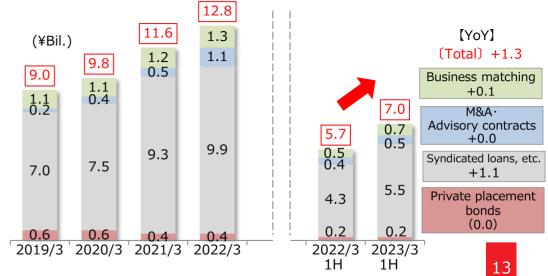
# Fees and commissions set a record high for the third consecutive year in the first half

	2022/3	2023/3	
(¥Bil.)	1H	1H	YoY
Net fees and commissions income	14.7	14.7	0.0
Net fees and commissions revenue	23.0	23.6	0.5
Net fees and commissions payments (-)	8.3	8.9	0.5
<main breakdown=""></main>			
Investment trusts and personal annuities	4.0	3.1	(0.9)
Investment trusts	2.2	1.3	(0.9)
Annuities and whole life insurance	0.6	0.9	0.2
Level paying life insurance	0.7	0.6	(0.1)
Financial instrument intermediary	0.3	0.2	(0.1)
Corporate solutions	5.7	7.0	1.3
Private placement bonds	0.2	0.2	(0.0)
Syndicated loans	4.3	5.5	1.1
M&A and advisory contracts	0.4	0.5	0.0
Business matching	0.5	0.7	0.1
Trust business and inheritance-related services	0.8	0.9	0.0
Cashless payment and card business	0.5	0.7	0.2
Payment and settlement transactions	6.4	6.2	(0.2)
Guarantee charges and group insurance costs (-)	4.7	5.3	0.5
Trust business and inheritance-related services included the control of the co	le trust fees from	m full vear result	S

Net fees and commissions income (¥Bil.) 27.5 [YoY] 26.1 Total +0.04.4 22.6 22.4 4.4 Others 1.3 0.6 2.6 3.2 0.5 (0.7)Cashless business 7.1 8.1 14.7 14.7 +0.2 9.3 7.7 2.8 Financial product 1.7 3.5 0.5 1.3 0.7 sales 1.2 (0.9)0.9 3.1 4.0 Trust business and 0.9 12.8 0.8 inheritance-related 11.6 9.8 9.0 services 7.0 5.7 +0.0Corporate solutions 2022/3 2023/3 1H 1H 2019/3 2020/3 2021/3 2022/3 +1.3

# Fees and commissions income of corporate solutions

\* Corporate Portal revenue is not included in net fees and commissions income from from full year results for FY2022/3 (retroactively changed).



X Trust business and inheritance-related services include trust fees from full year results for FY2022/3 (retroactively changed).

Actual

### $\sim$ Connecting to and Beyond

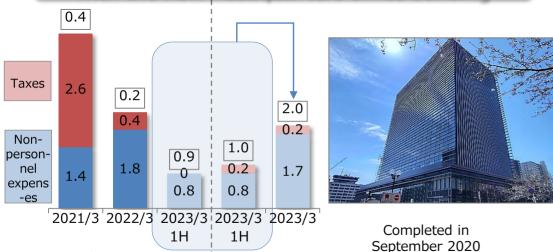
# Maintain efficient operations at the top-level expense ratio (OHR) for Japanese banks

	2022/3	2023/3		2023/3			
(¥Bil.)	1H	1H	YoY	(Projection)	YoY		
Expenses (-)	42.9	41.0	(1.9)	82.5	(2.0)		
Personnel expenses (-)	20.0	19.7	(0.2)	39.3	(0.6)		
Non-personnel expenses (-)	18.8	18.0	(0.7)	37.1	(1.1)		
Taxes (-)	4.0	3.1	(0.8)	6.1	(0.2)		
OHR (Non-consolidated)%1	50.0%	45.7%	(4.2pt)	49.0%	(2.9pt)		
OHR (Consolidated) ※ 2	51.9%	47.3%	(4.5pt)				
*1 Ex							
Net business income – Gains + Net transfer to general allo							
.>.)	General and administrative expenses						
Gross business profits – Gain	Gross business profits – Gains (Losses) related to bonds, etc.						

### Main factors of change in expenses

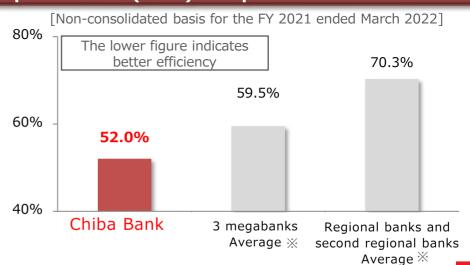
(¥Bil.)		2023/3 1H (Actual)		2023/3 (Projection)
Personnel expenses (-)	(0.2)	Decrease in retirement benefit expenses (0.2)	(0.6)	Cost reduction (0.4) Decrease in personnel (0.4)
Non- personnel expenses (-)	(0.7)	Reduction of deposit insurance premiums (0.9)	(1.1)	Revenue enhancement measures and strategic investment +1.4 Reduction of deposit insurance premiums (1.9) Realization of efficiency and cost reduction (0.6)
Taxes (-)	(0.8)	New HQ building (Recoil reduction of real estate acquisiton tax) (0.9)	(0.2)	New HQ building (Recoil reduction of real estate acquisiton tax) (0.2)

# Expenses result and expectation associated with the new headquarters office building



Forecast

### Expense ratio (OHR) compared with other banks



%Source: Calculated by simple average from Nikkin Report
[Expenses ÷ (Gross business profits - Gains (Losses) related to bonds)]

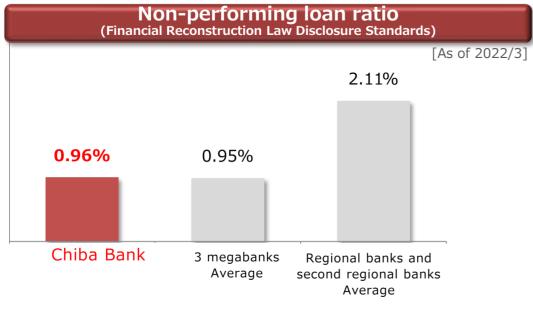
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Net credit costs have been kept low, and the Non-performing loanratio has fallen to below 1%

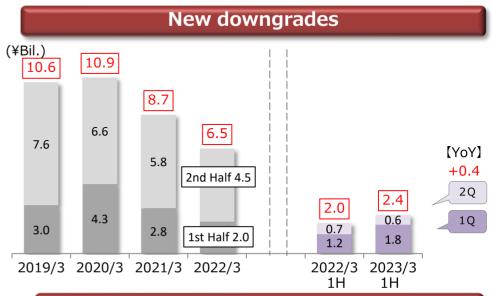
(¥Bil.)	2022/3	2023/3	YoY	2023/3 (Projection)	YoY
Net credit costs (-)	1.8	△ 2.9	(4.8)	2.5	(4.5)
Net transfer to general allowance for loan losses (-)	0.5	△ 3.2	(3.7)	(2.6)	(4.1)
Disposal of non-performing loans (-)	1.2	0.2	(1.0)	5.1	(0.4)
Write-offs / Net transfer to specific allowance, etc. (-)	2.2	2.4	0.2	8.3	0.9
New downgrades (-)	2.0	2.4	0.4	8.0	1.4
Existing non-performing loans (-)	0.4	0.4	0.0	0.8	(0.3)
Collections etc.	0.2	0.4	0.2	0.4	0.1
Recoveries of written-off claims	0.9	2.2	1.3	3.2	1.4

XIn this table, in comparison with the previous year, reversal of allowance for loan losses is presented separately as net transfer to general allowance for loan losses and net provision for specific loan losses.

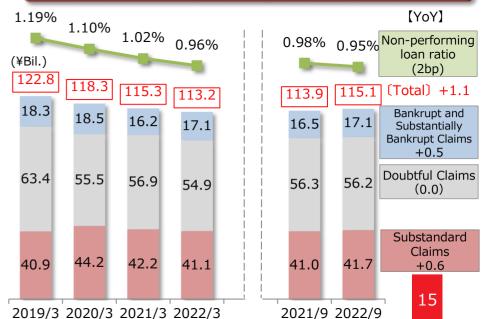
Net credit costs ratio (-) 3bp (4bp) (ad8) 2bp (4bp)



\*Source: Nikkin Report (simple average, non-consolidated basis)







# Stress Testing Based on Changes in the External Environment

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### Credit costs under stress in light of changes in the external environment can be controlled

**Assumptions** for stress testing common to micro and macro

- The impact of COVID-19 is normalized, and while there are expectations for recovery in demand from inbound tourists due to the relaxation of self-restraint moods and self-help efforts, there are also expectations for recovery in demand from inbound tourists, there are also expectations for those who do not achieve recovery and those who need more time to recover due to conditions at individual companies.
- The impact of yen depreciation and price hikes is expected to prolong, and there are concerns that the impact will materialize depending on the situation of individual companies, such as the business model and the state of passing on cost increases.

### Calculated from a macro perspective

Target borrowers: All borrowers (excluding borrowers subject to credit cost calculation in "Micro Perspective" below and consumer loans)

- ①Based on the BOJ Tankan data and other data, the impact of each industry is assumed.
- ②Identify borrowers that are concerned about deterioration in business conditions based on financial, credit, and qualitative information.
- ③Estimation of credit costs under stress

Impact of COVID-19 by industry		Impact			
		FY2022	FY2023		
Large	Hotels, Food and beverage, Passenger transportation, chemicals, construction, steel, petroleum	High	High		
Med -ium	Metal, electrical machinery, transportation equipment	Certain effects	Certain effects on low-rated borrowers		
Small	Others	None	Small		

Reviewed the extent of impact by extraction method and industry based on changes in the environment (deficit is a point of change)

### Calculated from a micro perspective 1

#### Target borrowers:

■ Borrowers whose loans restructured, etc., with a credit amount of ¥100 million or more

(excluding sectors of residential real estate leasing, finance, public, etc.)

Credit costs are estimated based on the actual conditions of individual companies, taking into account the situation in Ukraine Situation and external factors such as the rise in raw materials and the depreciation of the yen, based on surveys on the impact of COVID-19, etc.

### Calculated from a micro perspective 2

#### Target borrowers:

To whom credit examination section individually ascertains the actual situation

Estimated credit costs based on actual conditions for each company

### Simulation of net credit costs (new downgrades)

¥Bil.)

	FY2	EV2022		
	1H results	2H	Total	FY2023
Macro	2.4	1.2	-	5.7
Micro	2.4	4.6	-	7.4
Total	2.4	5.8	8.3	13.1

### **Individual support for client**

- Examined the need for support from those whose business conditions deteriorated due to various impacts, and selected approximately 1800 borrowers
- Considering support measures one by one, and proposing solutions to clients, excluding 900 borrowers that do not require support, on an individual company basis
- Inspection of 400 borrowers in the construction industry was also conducted, and support measures

  Approximately 1,800 borrowers
  for 100 of these clients are under consideration

  to be considered for support

Support completed 100

Under support 800

900

to be considered for support

# **Earning Projections**

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Non-consolidated		2023/3				Change	
(¥Bil.)	2022/3	1H results	2H projections	Full year projections	YoY	from initial projections	
Gross business profits	161.5	82.6	74.0	156.7	(4.8)	(5.3)	
Net interest income	131.8	72.3	63.5	135.9	4.0	1.5	
Net fees and commissions income	27.5	14.7	13.2	27.9	0.3	(0.3)	
Trading income	1.1	0.6	1.2	1.9	0.8	(0.4)	
Profit from other business transactions	1.0	(5.1)	(3.9)	(9.1)	(10.1)	(6.0)	
Gains (losses) related to bonds (Government bonds, etc.)	(1.4)	(8.5)	(4.6)	, ,	(11.7)	(8.9)	
Expenses (-)	84.5	41.0	41.5	82.5	(2.0)	_	
Real net business income	76.9	41.6	32.5	74.1	(2.7)	(5.3)	
Core net business income	78.3	50.2	37.1	87.3	8.9	3.5	
Excluding gains (losses) on cancellation of investment trusts	75.1	47.3	34.6	81.9	6.7	3.4	
Net transfer to general allowance for loan losses (-)	1.5	0.0	(2.6)	(2.6)	(4.1)	(2.7)	
Net business income	75.4	41.6	35.1	76.7	1.3	(2.6)	
Non-recurrent income and losses	(1.7)	8.2	(4.9)	3.2	5.0	2.6	
Disposal of non-performing loans (-)	5.6	(2.9)	8.1	5.1	(0.4)	(3.7)	
Reversal of allowance for loan losses	_	2.0	(2.0)	_		_	
Gains (losses) related to stocks, etc.	2.7	4.8	2.6	7.5	4.8	(0.4)	
Ordinary profit	73.6	49.8	30.1	80.0	6.3	_	
Extraordinary income (loss)	(0.3)	(0.1)	0.0	(0.2)	0.1	(0.1)	
Profit	52.3	36.1	20.8	57.0	4.6	_	
Net credit costs (-)	7.1	(2.9)	5.5	2.5	(4.5)	(6.4)	
Consolidated		2023/3			Change		
(¥Bil.)	2022/3	1H results	2H projections	Full year projections	YoY	from initial projections	
Ordinary profit	78.8	50.7	35.7	86.5	7.6	_	
Profit attributable to owners of parent	54.4	35.2	24.7	60.0	5.5	_	

#### Breakdown of changes in profit attributable to owners of parent (Non-consolidated + Dif. between consolidated and non-consolidated) (¥Bil.) Net fees and Dif. between 60.0Net commissions consolidated and nonincome interest consolidated +0.3 income Net credit Others +0.8 +4.0 costs Trading. +2.8 54.4 Other Expenses business +2.0 +4.5 transactions

(9.3)

2022/3				2023/3 (Plan)
(¥Bil.)	2022/3	2023/3 (Projections)	YoY	Change from initial projections
Net interest income	131.8	135.9	4.0	1.5
Domestic	123.6	127.9	4.2	1.7
Interest on loans	98.5	99.6	1.0	0.1
Interest and dividends on securities	22.0	24.0	1.9	0.4
Gains (losses) on cancellation of investment trusts	2.7	3.4	0.6	(0.6)
International	8.1	7.9	(0.1)	(0.2)
Gains (losses) on cancellation of investment trusts	0.4	1.9	1.5	0.7
Net fees and commissions income	27.5	27.9	0.3	(0.3)
Investment trusts and personal annuities	7.1	6.7	(0.3)	(1.4)
Corporate solutions	12.8	14.0	1.1	1.0
Trust business and inheritance-relted services	1.7	2.0	0.2	(0.1)
Cashless payment and card business	1.3	1.8	0.5	(0.0)
Payment and settlement transactions	12.6	12.4	(0.2)	0.3
Guarantee charges and group insurance costs (-) **	12.1	13.1	1.0	(0.0)

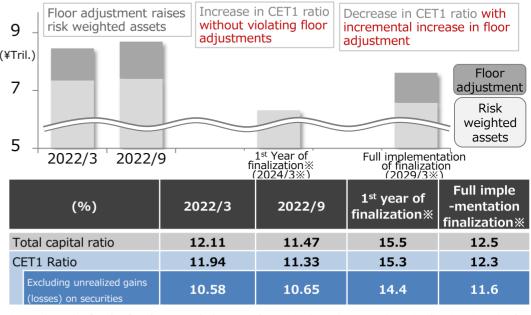
 $\sim$  connect and go beyond, for the future  $\sim$ 



(Plan)

(Plán)

# Consolidated capital Ratio · Risk weighted assets

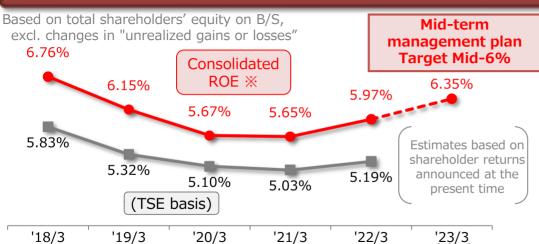


※Estimated results for the fiscal year ended September 2022 based on Basel III Finalization Standards.

In principle, the start of application was brought forward by one year.

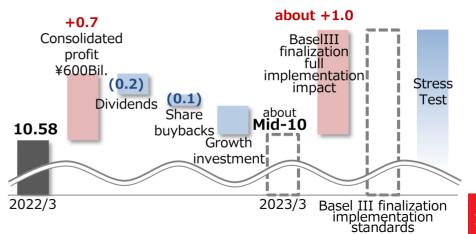
### Consolidated ROE

Share buybacks ¥10.0 bil. ⇒ Total return ratio around 48%



### **Capital allocation**

\*CET1 ratio excluding unrealized gains (losses) on securities



# **Medium Term Management Plan**

# The 14th Medium Term Management Plan NEXT STEP 2023 ~ connect and go beyond, for the future ~ (Plan period: April 1, 2020 to March 31, 2023)

### <Major achievements in major issues>

"We will continue to evolve closely with our customers"

Proposals in accordance with individual life plans

Non-face-to-face contract of housing loan

Strengthen corporate solutions

Basic

Policy

Basic

Policy

Basic

Policy

Basic

Policy

Establishment of Area sales office

"We will continue to create new value for our customers' future"

Expansion of app and portal functions

Expansion of cashless business

Establishment of Chibagin Market

Establishment of On ad

### "We will advance alliance strategies"

TSUBASA Alliance Expansion of shared systems for apps, etc. Chiba-Musashino Alliance Expand tie-ups with cashless franchise stores, etc.

Chiba-Yokohama partnership Strengthen cooperation such as support for clients

Partnership with Sony Bank

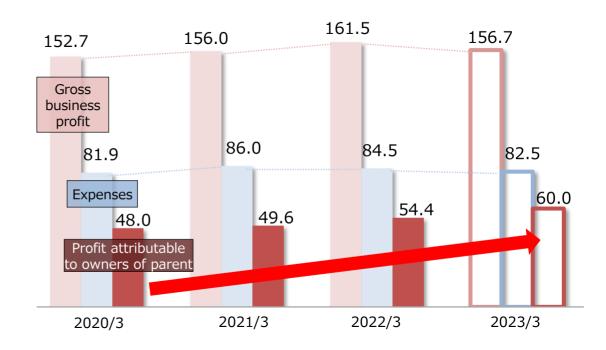
### "We will realize sustainable management"

Promoting Sustainable Finance

Strengthen efforts to achieve carbon neutrality

Expansion of disclosure on climate change

Developing DX human resources



Target Indicators	Progress	
Profit attributable to owners of parent	¥60.0 bil.	¥60.0 bil. (disclosed on September 2022)
Consolidated ROE	Mid-6%	6.35% (disclosed on September 2022)
Non-Consolidated OHR	Lower 50% range	49.0% (disclosed on September 2022)

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# Basic Concept 1: Aiming to transform into a "company that provides social value"

Until the current plan

### Next medium term plan

Focus financial services

Take our prospective to the next level

Strengthen response to regional community issues

COVID -19

digital

SDGs

Corpor -ate growth Secure emplovment Regional Revitali -zation

Low birthrate and longevity

Winning empathy to increase fans and expand customer base

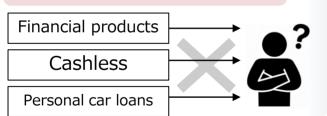
To support the realization of rich lifestyles for customers

Aiming for sustainable growth together with local communities and customers while achieving economic profits, with "providing social value" as our core business

# Basic concept 2: "Evolve into a customer-centric business model"

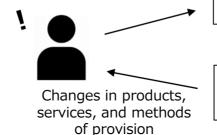
Until the current plan

Product as a starting point



### Next medium term plan

Provide necessary proposals from the customer's perspective



Data utilization and needs forecast

Personalized proposals tailored to each individual Support together for each company

# **DX Strategy**

connect and go beyond, for the future

# Building a customer-centered business model



# **Transformation** of Customer Experience

To build a customer-centric business model



**Personalization strategy** 



Regional ecosystem strategy

# Creation of non-financial businesses



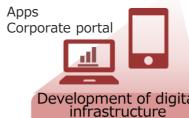
# **Evolution of financial business**







Use of new technologies







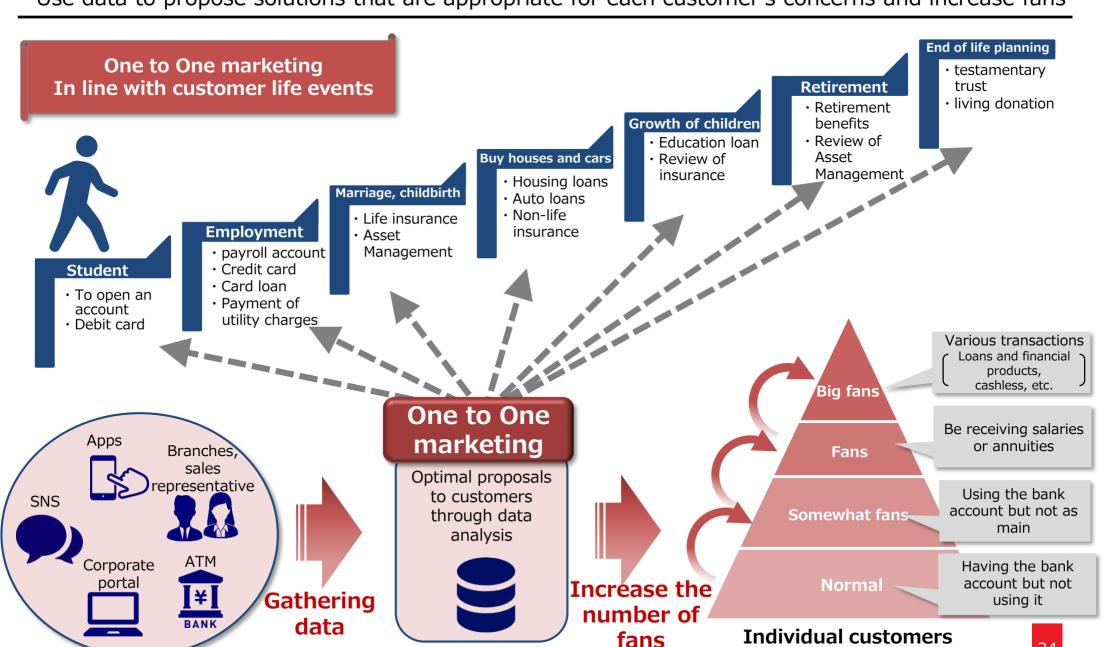
Development of operational infrastructure to streamline banking operations

Data Analysis to improve strategic effectiveness

Human resource development to accelerate strategy

connect and go beyond, for the future

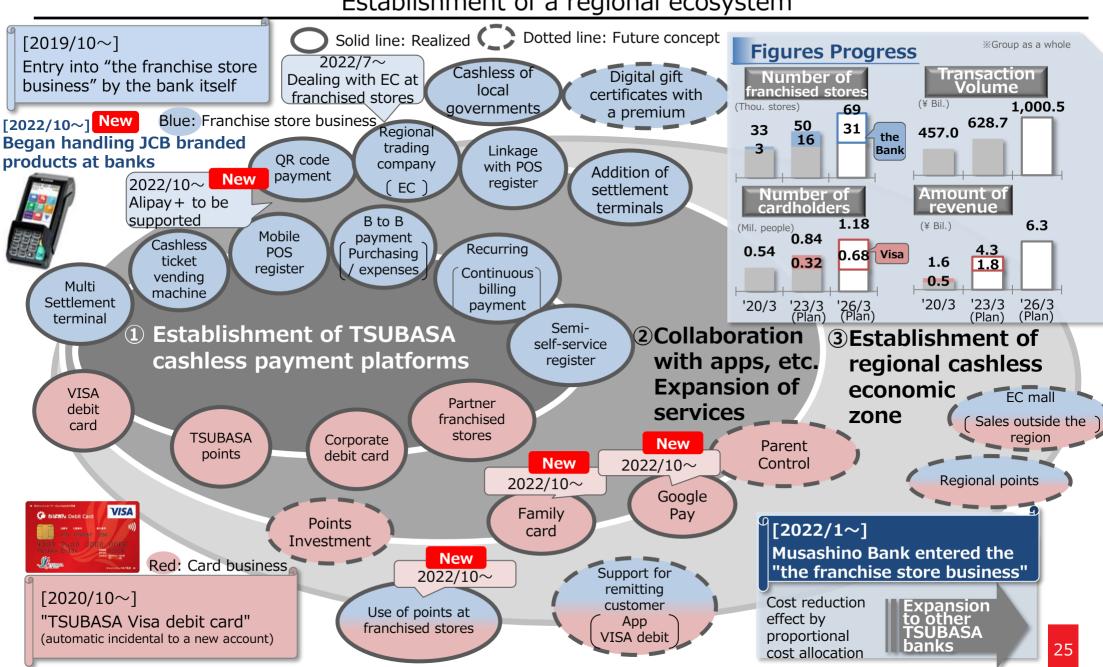
Use data to propose solutions that are appropriate for each customer's concerns and increase fans



# Regional Ecosystem (1) ∼ Cashless Business ① ∼

connect and go beyond, for the futur

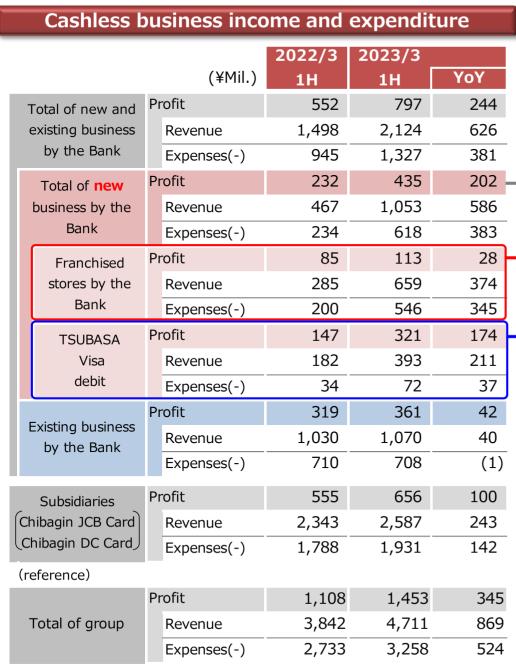
# Establishment of a regional ecosystem

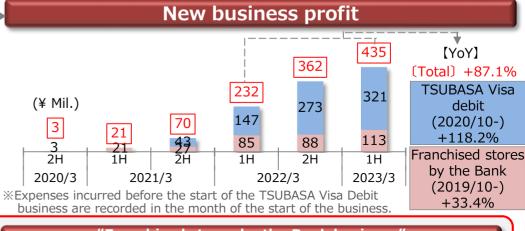


#### **NEXT STEP 2023**

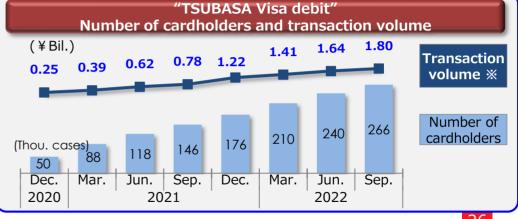
# Regional Ecosystem ② ~ Cashless Business ② ~

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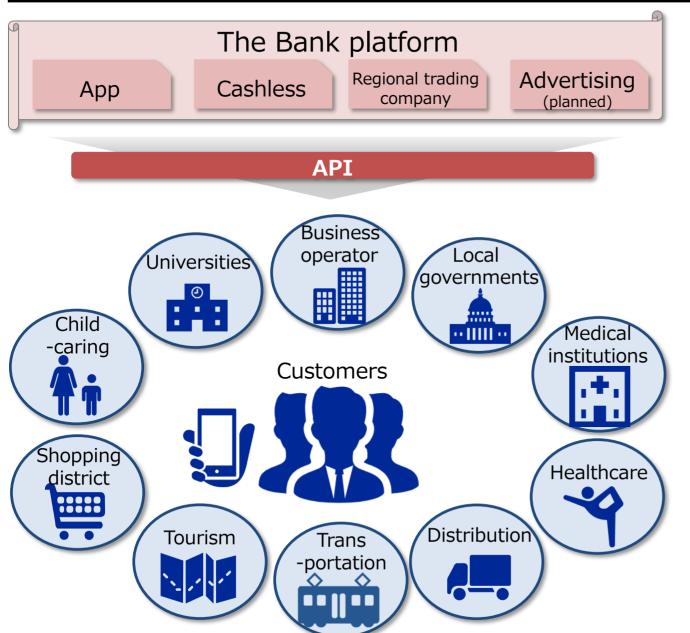


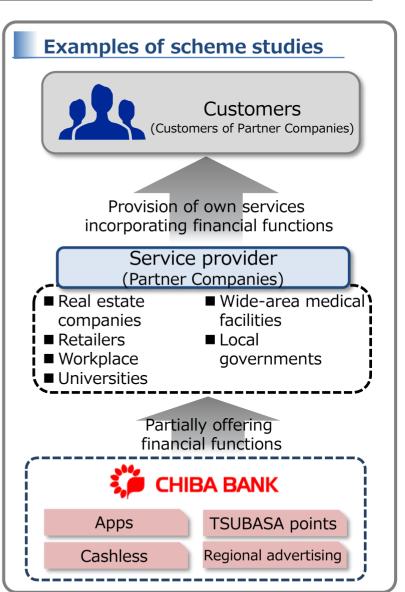




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# Providing the Bank platform as "BaaS" and building regional ecosystem

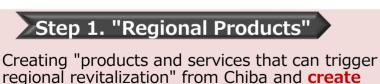




# Non-financial Services (2) ~ Regional Trading Company ~

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# Building a regional ecosystem with "non-financial services" as a hub



products and services that represent Chiba

**EC** site

Continue to

sale

# **Cloud Funding**

Discovery and creation of new products and services

#### **Individual** brand

New

Customer referrals (Housing loans)

Brand individual products



### Crowdfunding site [C-VALUE] (2021/10~)

- Total number of open projects 120 (About 70% of closings achieved target amount)
- Number of members: More than 7,000

#### **EC** website

- Website renewal [scheduled for November 2022]
- Collaboration with TSUBASA Points [scheduled within FY2022]





**Achieved** profitability in the third vear

Income

Spending

1st 2nd 4th 5th year year year vear year

Operating results

# Step 2, "Life Events"

Scheduled start of 1) Housing service within the vear

Up to now: only 3

From now: (1)

**Provide one-stop financial** and non-financial services. involving from the upstream of commercial distribution related to life events



**Discovering latent** Customers needs using

data utilization, Customer personalization referrals



Real estate companies







Concierge service for home purchases

Money

Region One-stop provision of information

New

# **2** Automobiles **CHIBA BANK** ちばぎんリース株式会社 Chibagin Leasing ちばきん商店 Chibagin Market

# Step 3: "Lifestyle"

Supporting consumer activities on a new daily to realize "Links to Lifestyles"

**[Maior** areas1







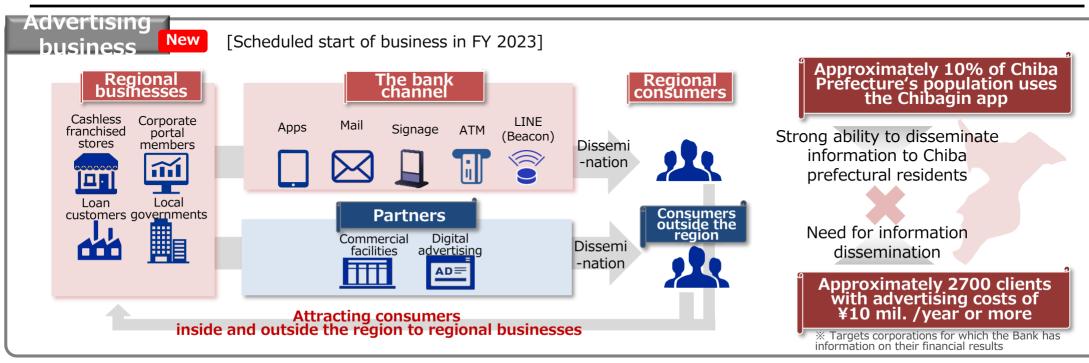


# **Non-financial Services 3**

# $\sim$ Advertising Business, Metaverse, Remote Consulting $\sim$

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# Aggressively developing new businesses





New

Start demonstration experiment from April 2022

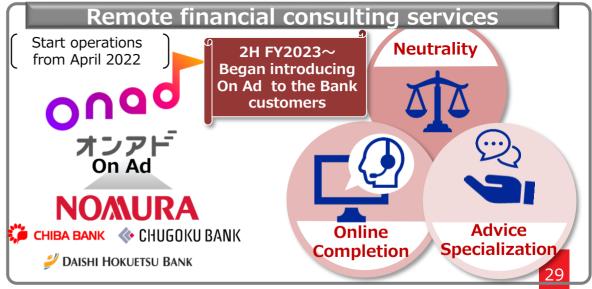
■ Implementation of events

[August 2022] For prospective employee

[October and November 2022] For local governments



Plans to hold events for customers in the future

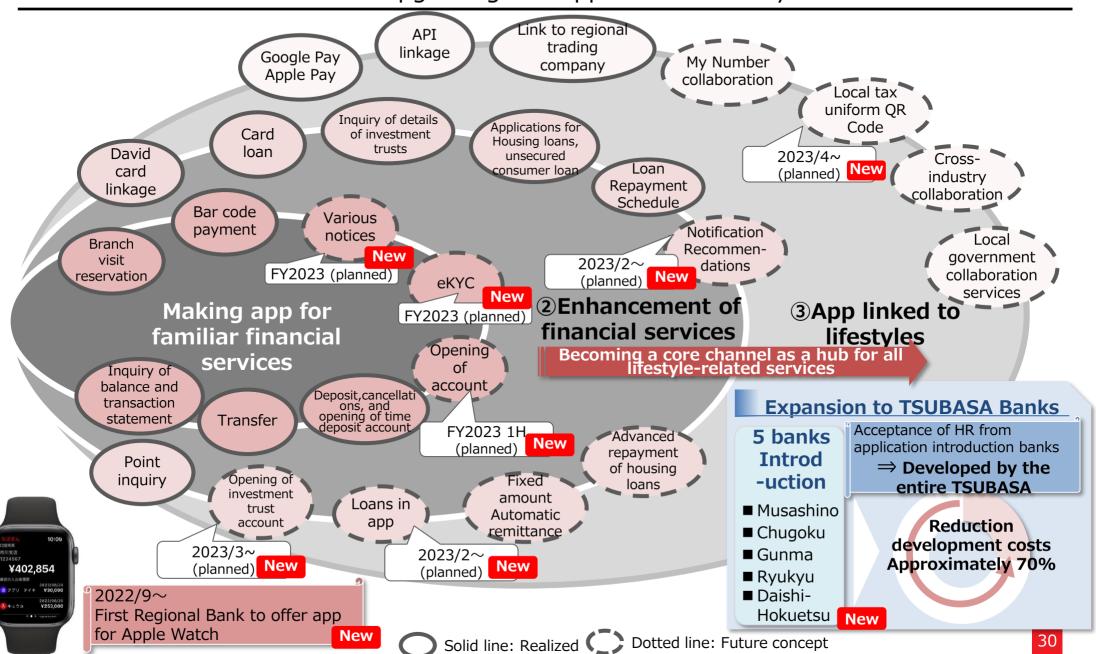


# **Digital Infrastructure ①**

**~** Apps **1 ~** 

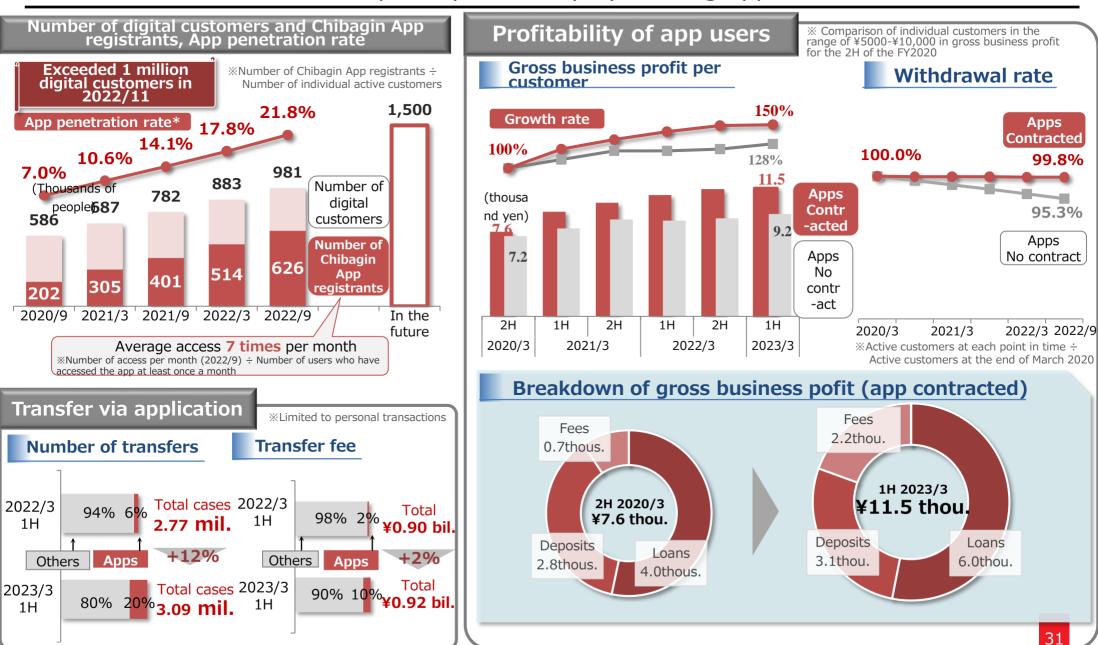
connect and go beyond, for the future ~

# Continue upgrading for "app linked to lifestyles"



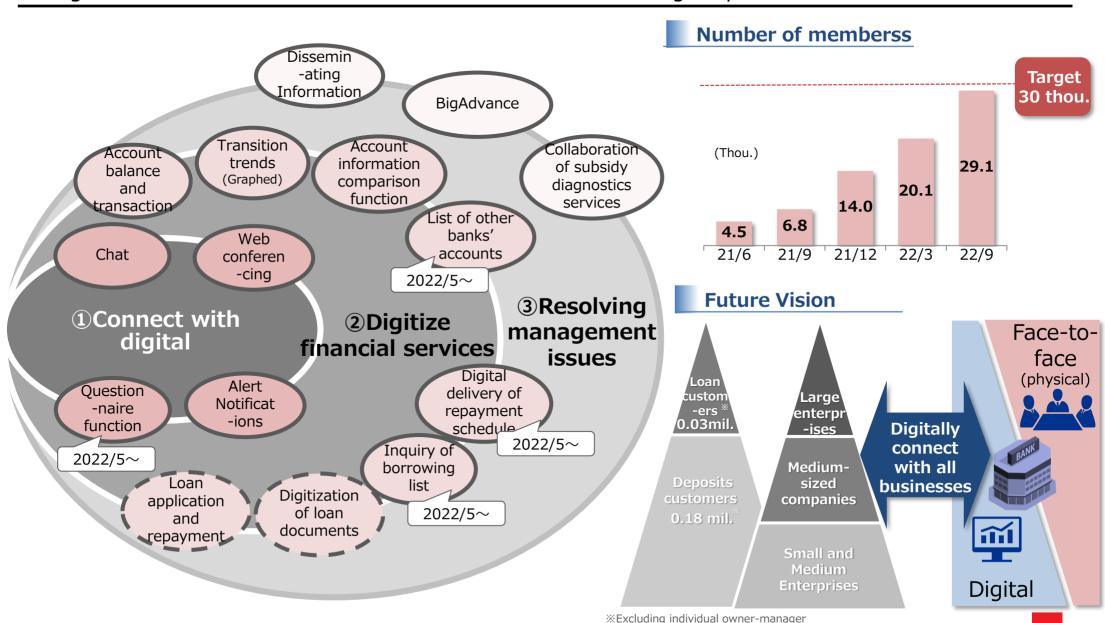
 $\sim$  connect and go beyond, for the future  $\sim$ 

# Improve profitability by utilizing app



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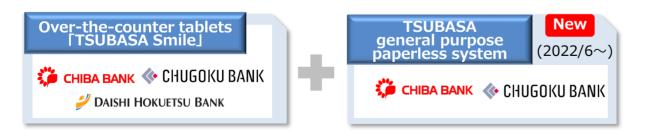
Digital channel that will serve as a hub for all services linking corporate customers and the Bank



### **Business Infrastructure**

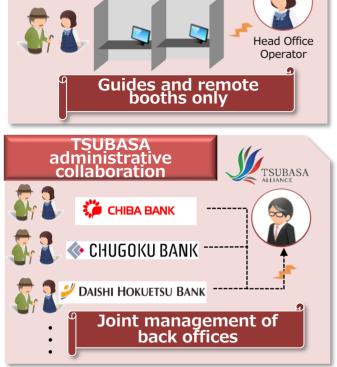
connect and go beyond, for the future ^

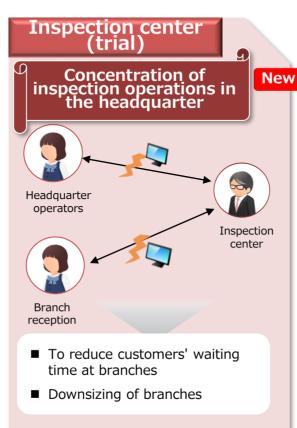
Establishment of business infrastructure enables centralization of immediate processing and branch management with a small number of employees

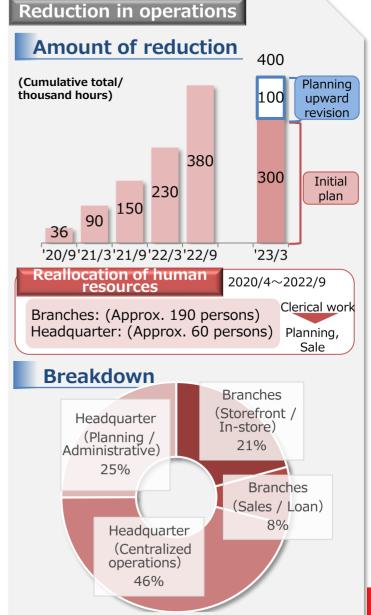


### **Future Vision**

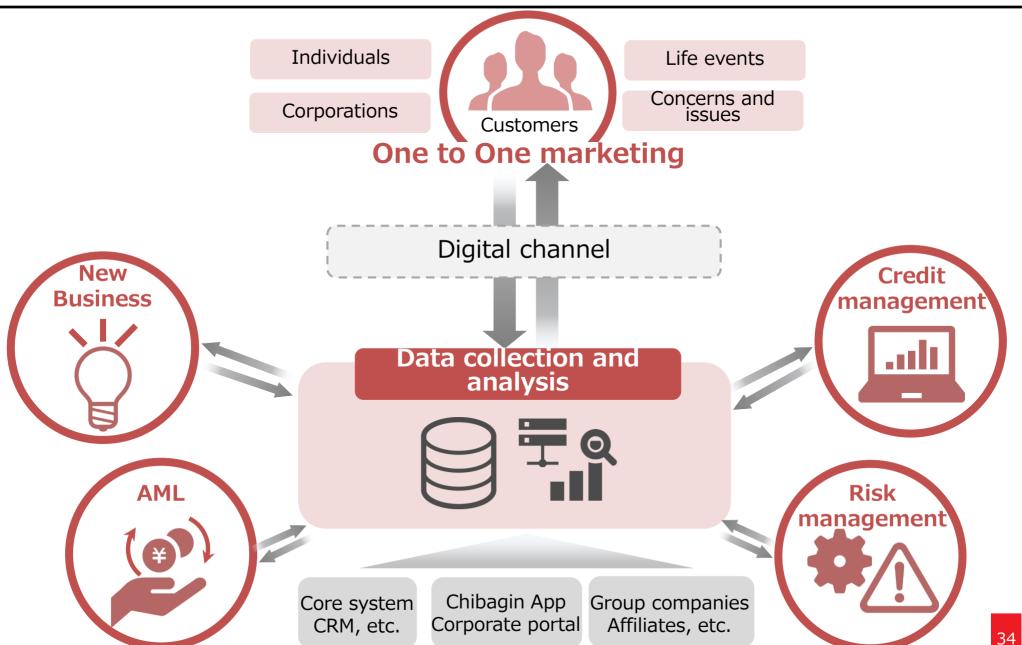
**Super-light branches** 





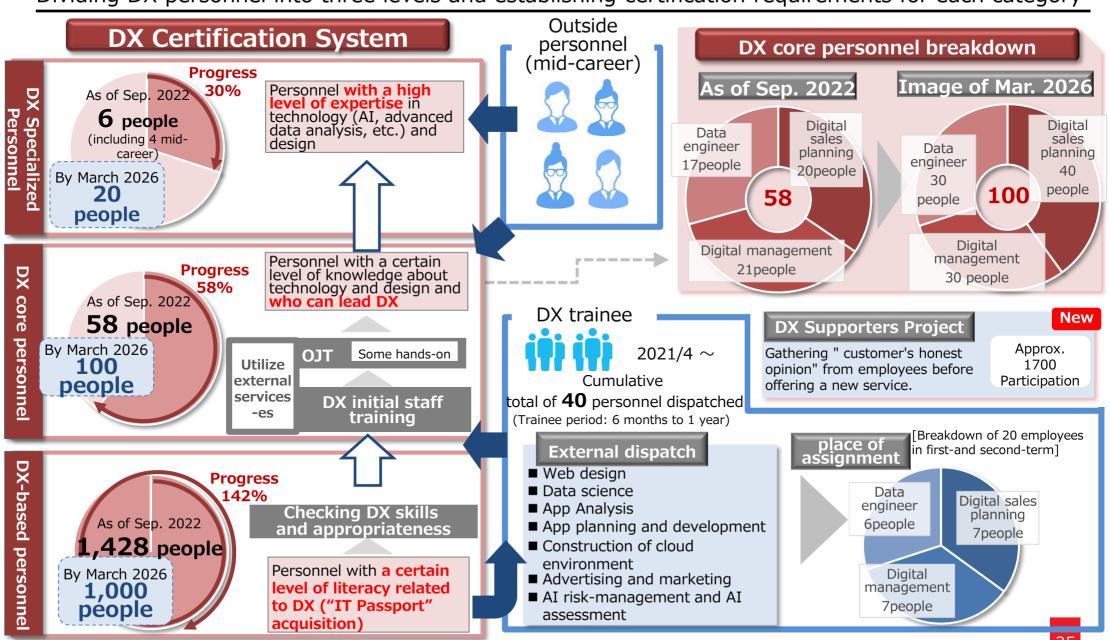


### Utilize data from both inside and outside the Bank for all measures



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# Dividing DX personnel into three levels and establishing certification requirements for each category

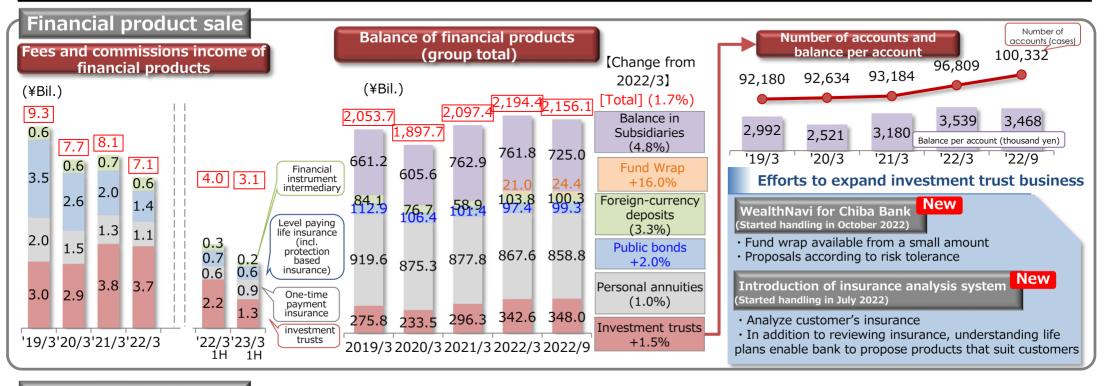


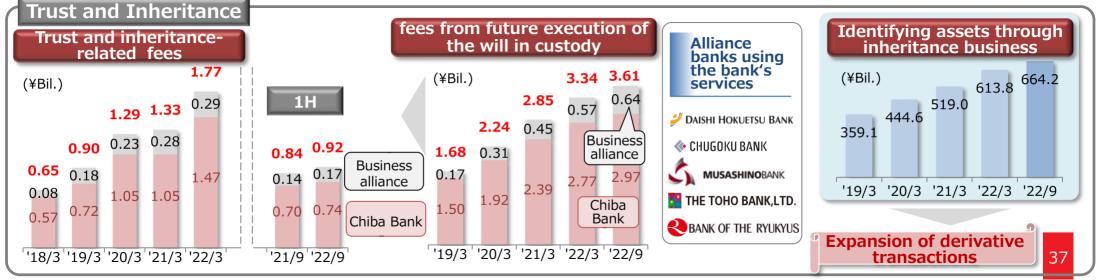
### **Various Measures**

#### $\sim$ Sales of financial products, trust and inheritance-related business $\sim$

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#### Introduce new systems to expand investment trust business





#### ∼ Financial Products Sales System ∼

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#### Introduce new tools to improve the sales channel, proposal, and convenience

## **Current system**

#### **Touch point**

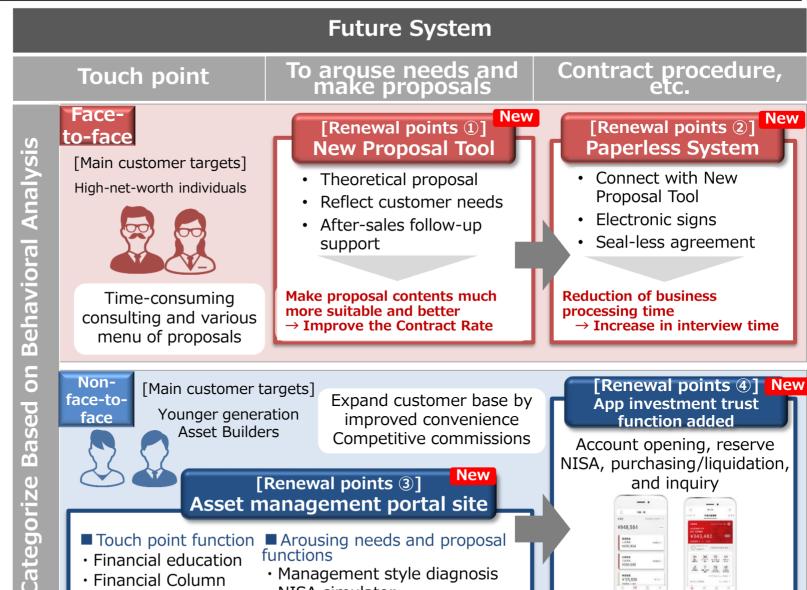
- List based on financial assets
- DM, telephone sales
- Sales calls and invitation of contact points
- Lack of financial education opportunities

#### To arouse needs and make proposals

- Depends on the knowledge and skills of the person in charge
- Product-out-type proposals

#### Contract procedure, etc.

- Sign and seal the application form on the paper
- Preparation of application form for each fund



■ Touch point function ■ Arousing needs and proposal functions

NISA simulator

Ideco simulation

Management style diagnosis

Financial education

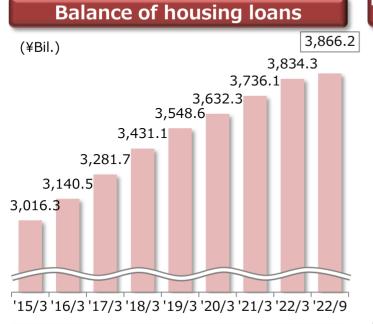
· Life Plan simulations

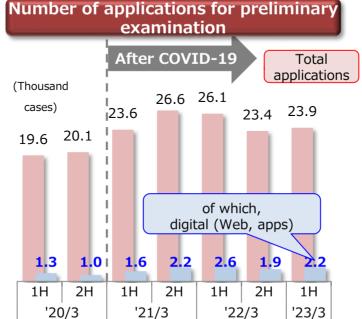
Financial Column

# Individuals ③ ∼ Housing loans ∼

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Steady progress in both applications and execution in response to growing demand for relocation





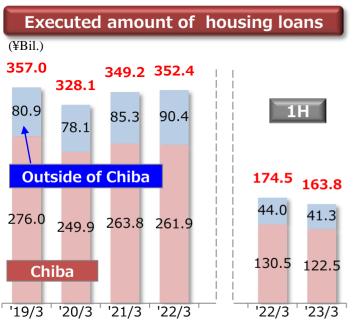
#### **Efforts to expand housing loans**

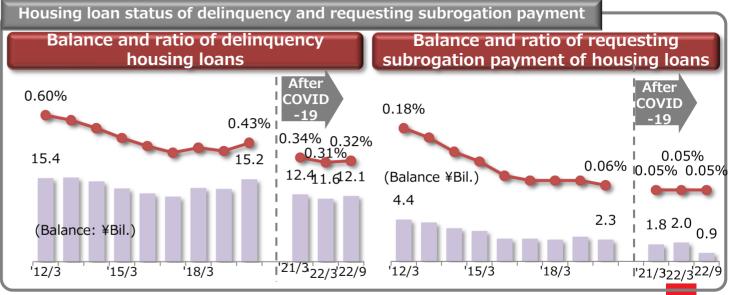
Proposals upstream of the purchasing process [Use of Chibagin Market] (Scheduled to start service within 2022)

Strengthen information gathering on housing development

Approach to customer segments which we have not reached so far [Review of scoring model]

Increase in official application rate [After-sales follow-up and promotion]

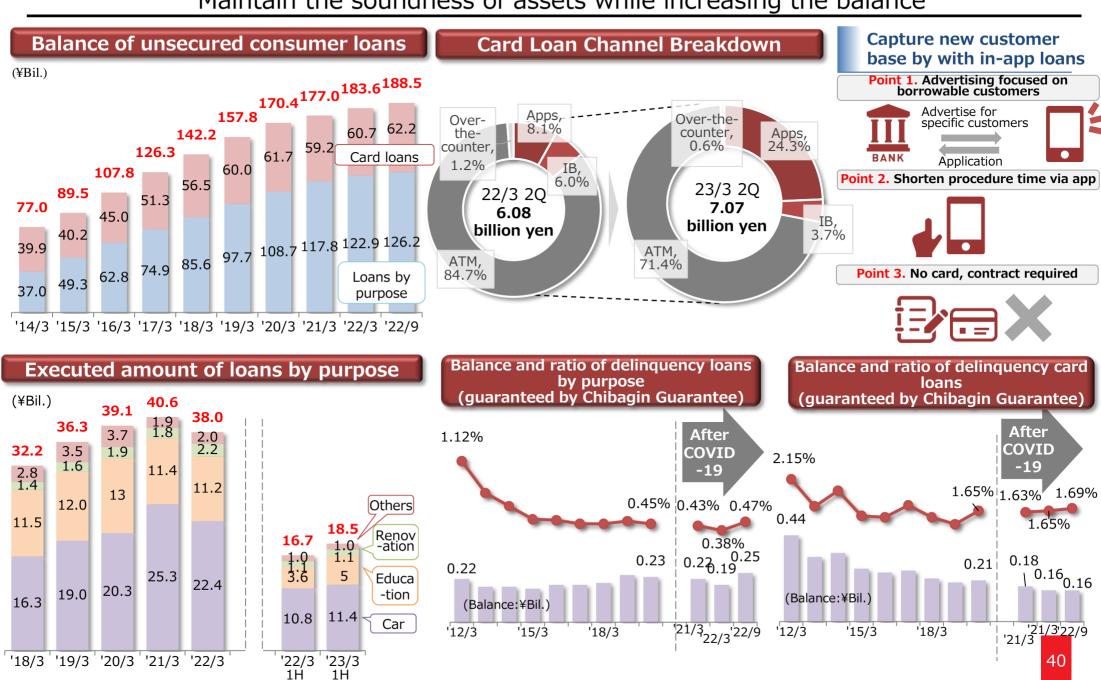




#### ~ Unsecured customer loans ~

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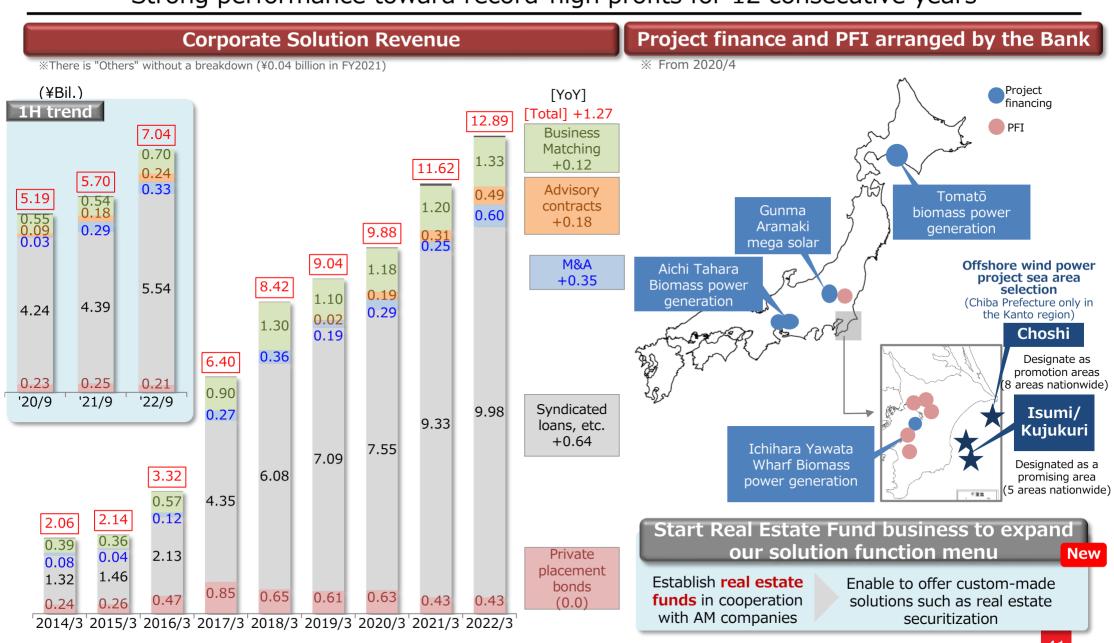
#### Maintain the soundness of assets while increasing the balance



# Corporations ① ~ Corporate Solutions ① ~

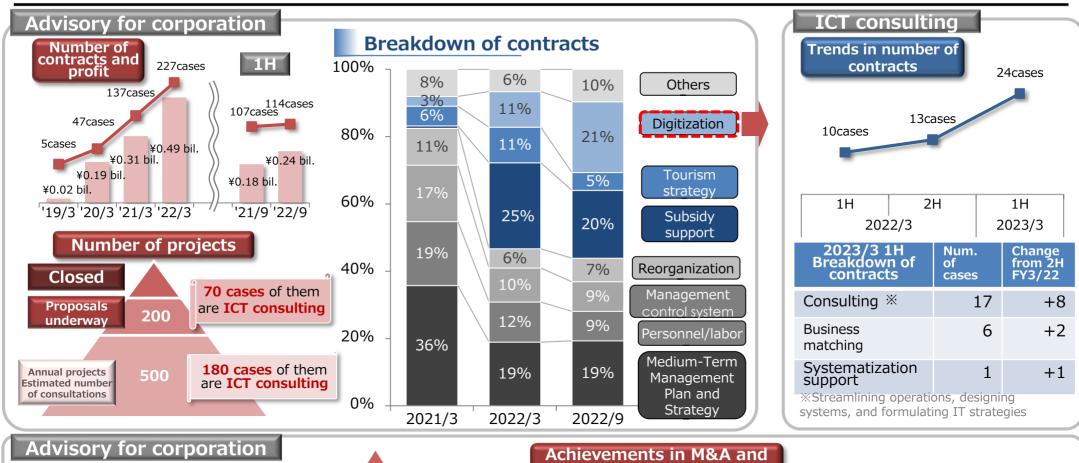
connect and go beyond, for the future

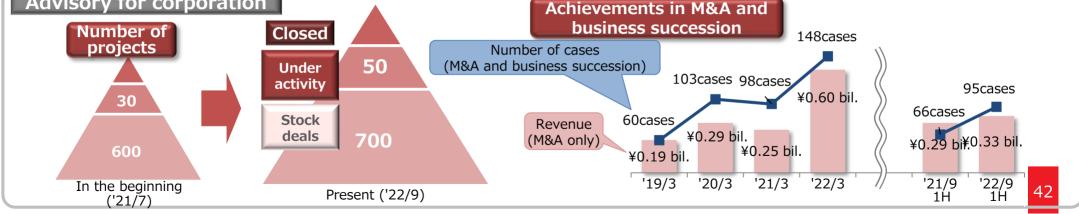
#### Strong performance toward record-high profits for 12 consecutive years



~ connect and go beyond, for the future ~

#### Identify many needs through ongoing dialogue as a partner

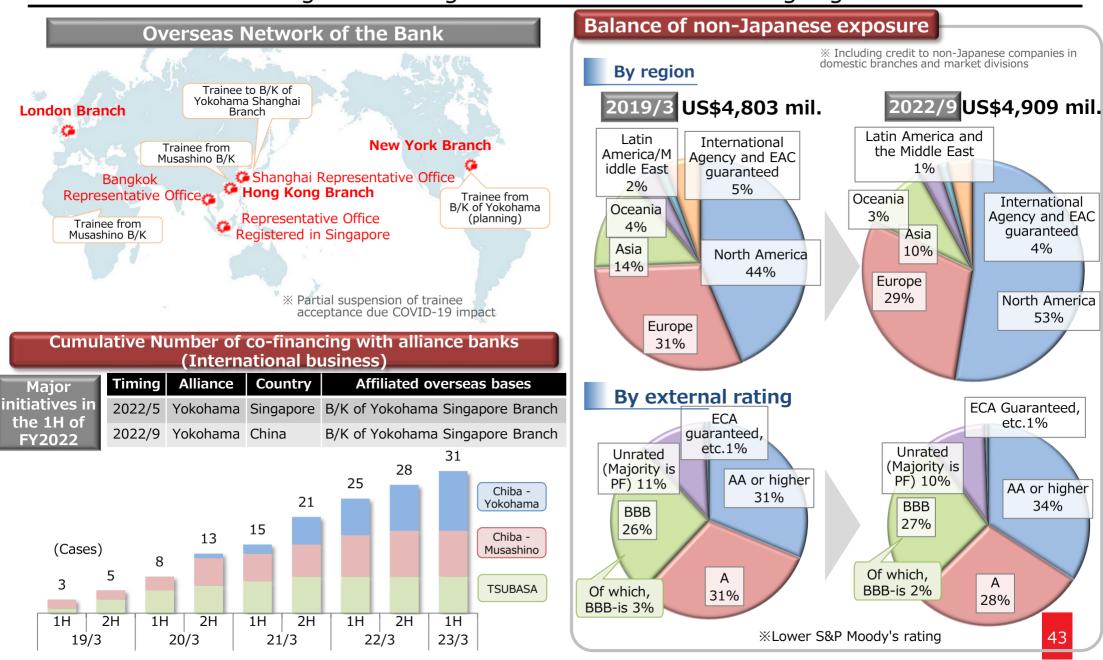




#### ~ Market and International Business ~

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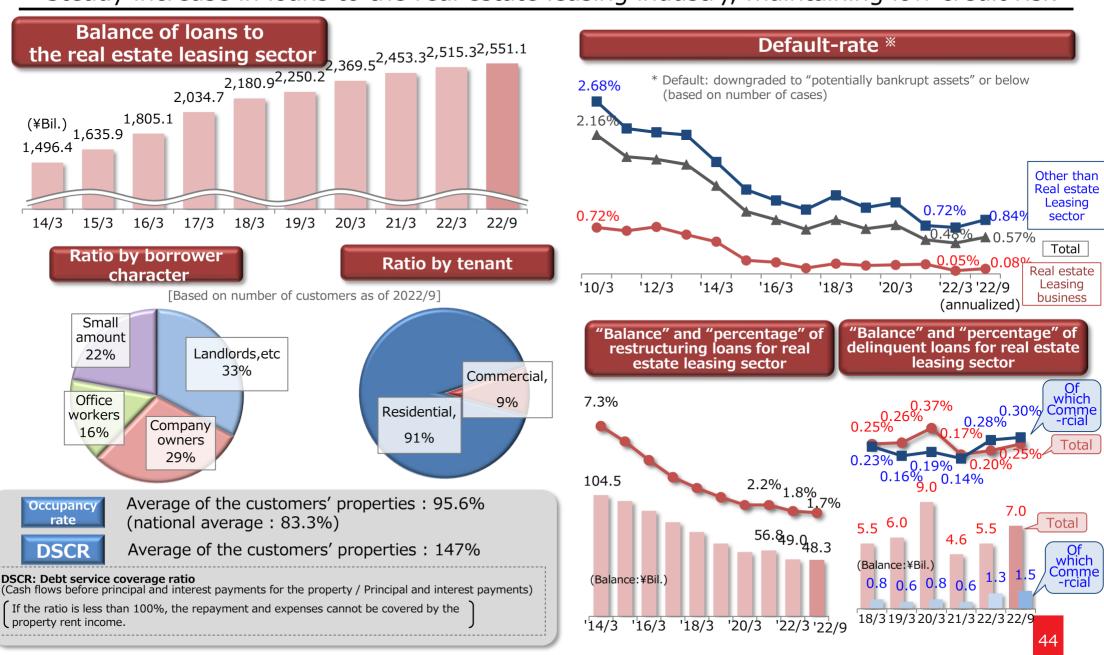
#### Take advantage of the largest overseas network among regional banks



#### ∼ Loans to the Real Estate Leasing ∼

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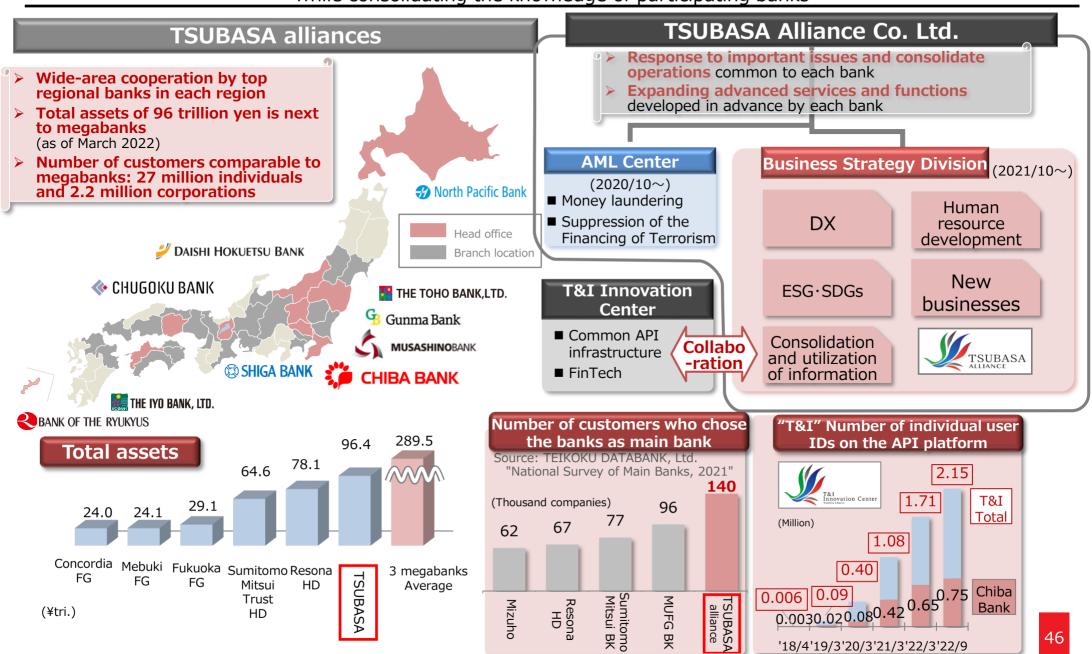
#### Steady increase in loans to the real estate leasing industry, maintaining low credit risk



## **Alliance Strategies**

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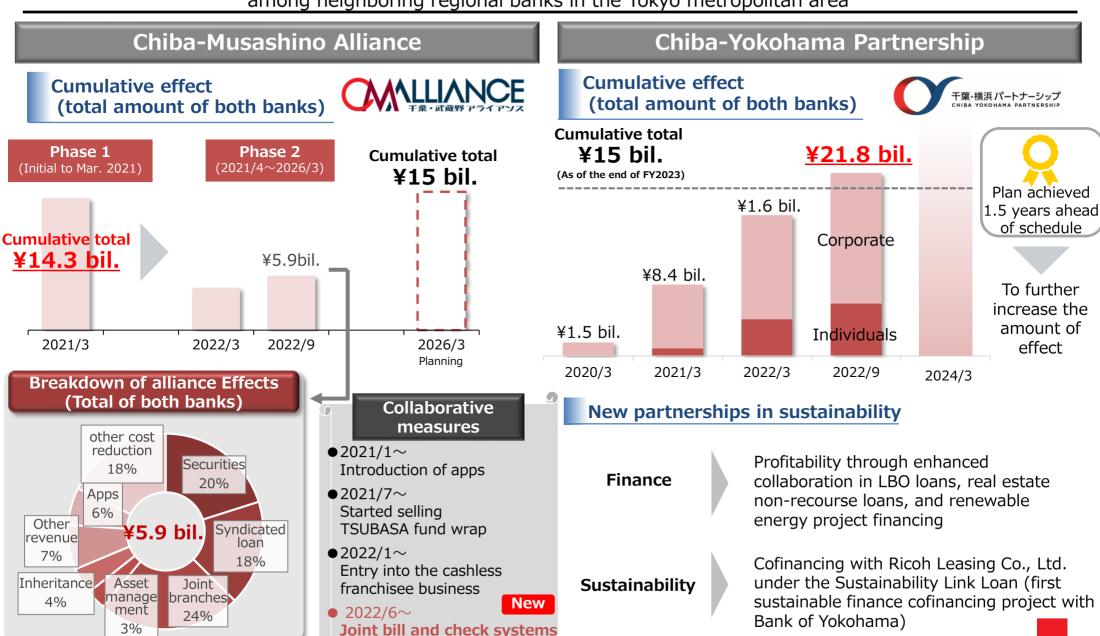
Established the Business Strategy Divisionto further upgrade collaboration initiatives while consolidating the knowledge of participating banks



#### ~Chiba-Musashino Alliance/Chiba-Yokohama Partnership~

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Providing high-value-added services by sharing issues and know-how among neighboring regional banks in the Tokyo metropolitan area



~ connect and go beyond, for the future ~

#### Collaborating with new partners in the digital field



Aiming for DX sophistication with full banking functions

Aiming to leverage the knowledge as an online bank

- Combine the know-how of both banks operating in different business fields
- Generate significant synergies by complementing each other's strategies

2



Creation of new products and services





# Joint research on the utilization of technology

- Joint research on the utilization of blockchain
- Joint research on the mortgage DX
- Joint research for the development of a sustainable society

# Mutual providing of digital technologies, products and services

- Utilization of the latest digital technologies
- Mutual providing of products and services that are the strengths of both banks





## Sustainability

#### Toward the Realization of Sustainable Management

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Achieve both social value and economic value through our long-term aims

Sustainable management = "long-term aim" + "social value (solving social issues) + economic value"

#### Efforts to address ESG issues

Environ -ment

Social

Govern -ance

Chiba Bank group declaration on SDGs

#### Regional economy and community

Contribute to the revitalization of the regional economy and local communities









#### **Population** aging

Support safe and secure lives for the elderly









#### **Financial Service**

Provide financial services for better life







#### **Diversity**

Promote diversity and work style reforms









#### **Environmental** conservation

Contribute to the conservation of a sustainable environment









15 LIFE ON LAND







14 LIFE BELOW WATER

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#### Steady initiatives for sustainability

2017 Declaration on SDGs SDGs Promotion Office **FSG Promotion** established Structure established Committee established Sustainability Policy etc. established Integrated report publicated Re-setting of CO2 emissions Announcement of **Environmental Policy** Establishment of targets (2030 Carbon neutral) **Enviro** sustainable financial endorsement of TCFD established GX League Basic Concept endorsed recommendations Disclosure of climate targets -nment Self-contracted power switch to Loan policy revision change information Renewable Fnergy CO2 emissions targets Human Rights Policy Introduction of TFT TSUBASA Diversity & Inclusion 2015:Talent bank for FSG index investment trust established Introduction of Corporate Declaration established regional banks structuring and selling Social • 2016:Donation-type Collaborative agreement Code of Conduct Establishment of TSUBASA (Revision of Corporate with food banks etc. cross-mentor system private placement bonds Philosophy) Introduction of restricted Policy on Corporate 2015:Management Advisory Committee is established Governance established stock remuneration plans Gover 2018: Introduction of -nance CxO system, Raised outside director ratio to 1/3 or more

#### **External Evaluation**

# CDP score for climate change Received "A-" rating, the



♦ Global average :[B-]

ı		Regional Banks	Major banks, etc.	
	Α-	Chiba	Mizuho FG	
		Fukuoka FG	MUFG	
	В	Hachijuni	SMFG	
			Resona HD	
	B-	1 company	1 company	
	С	1 company	2 companies	
	F	F Numerous (Unanswered compani		

#### **MSCI ESG Rating**

Received "A" rating, the same level as the three mega banks

**2022** CONSTITUENT MSCI JAPAN EMPOWERING WOMEN INDEX (WIN)

**2022** CONSTITUENT MSCI JAPAN ESG SELECT LEADERS INDEX

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Promoting efforts for the Bank and regional customers to achieve carbon neutral for Chiba Prefecture as a whole

**Initiative for** decarbonization

Understanding and appropriate disclosure of climate change risks

**Initiatives by the Bank** 

#### Carbon neutral for the whole of Chiba Prefecture

**Initiatives for regional** customers

**Business opportunities** 

Sustainable finance

Consulting for decarbonization Risk containment

Identification and reduction of CO2 emissions

**Including ESG** factors in business feasibility analysis

Focused on Advisory identified borrowers



Chiha SDGs Promotion Network

#### Finance solutions

■ Providing products tailored to the scale and needs of customers



Mediumsized

- > Sustainability linked loan
- **>** Green loan
- > Positive impact finance
  - Financing in accordance with international principles
  - Evaluated by external organizations (R&I, etc.)
- > SDGs leaders loan
  - Sustainability linked loan type Green loan type
     Finance consistent with international principles

  - Chibagin Research Institute evaluates (R&I evaluates the framework)

#### companies > SDGs friends loan

Linking customers' business activities with the objectives of SDGs

Supporting customers' efforts to achieve SDGs



#### **Consulting solutions**

Small and Medium

**Enterprises** 

■ Establish a system to support customers in measuring and reducing their CO<sub>2</sub> emissions







connect and go beyond, for the future

#### Proactively Promoting Sustainable Finance

#### Sustainable Finance

#### **Sustainable Finance Targets**

Sustainable Finance X Execution amount target **¥2** tri. (from 2019/4 to 2031/3)

Of which. environmental finance environmental finance **¥1** tri. (from 2019/4 to 2031/3)



2031/3

¥0.31Tri.

2022/9 2031/3

**Target** 

¥1Tri.

#### Finance for renewable energy

■ Financial support for customers working on the Utilize of renewable energy

wharf biomass

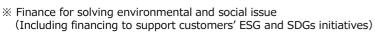
As of the end of 2022/9	Loans balance
Solar power generation	¥133.3 billion
Biomass generation	¥21.0 billion
Wind power generation	¥14.1 billion
Water power generation	¥1.1 billion
Total	¥169.6 billion

Amount of renewable energy generated from loans provided by the Bank (cumulative) \*

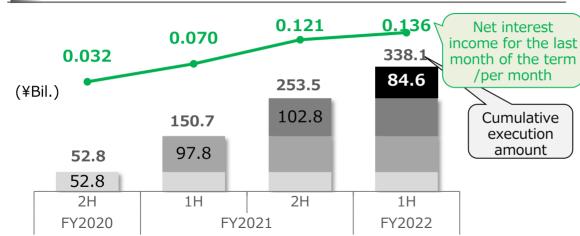
- Annual power generation : Approx. 7.14 millionMWh
- ·Converted to households: Approx. 2.0 million households
- •CO2 savings:

Approx. 3.2 million tonnes

※Include projects under construction

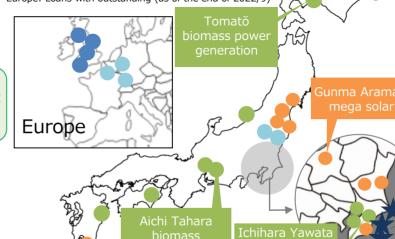


#### **SDGs** friends loan Cumulative execution amount /Net interest income



Of which, project-finance\*

\*\*Japan: Executed in the past year (from 2020/4 to 2022/9) Europe: Loans with outstanding (as of the end of 2022/9)



ower generatior

**Biomass** Wind power Offshore

Solar power

transmission facilities

Selection of sea areas for offshore wind power projects (Chiba Prefecture only

in the Kanto region)

#### Choshi Designated as a

promotion area 8 areas nationwide) Isumi/

#### Kuiukuri

Designated as a potential region (5 areas nationwide)

53

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contracted power was

2022/10~

To zero

Excluding low-voltage

switched\*

Electric power

(Direct contracts)

64%

18,577

tons-CO2

2022/3

emissions

Electric

power

20%

(Indirect contracts, etc.) Actual

gas emissions.

Attribution Factor is calculated

hased on the Bank's share of

total loans of the analyzed

The amount of loans for this

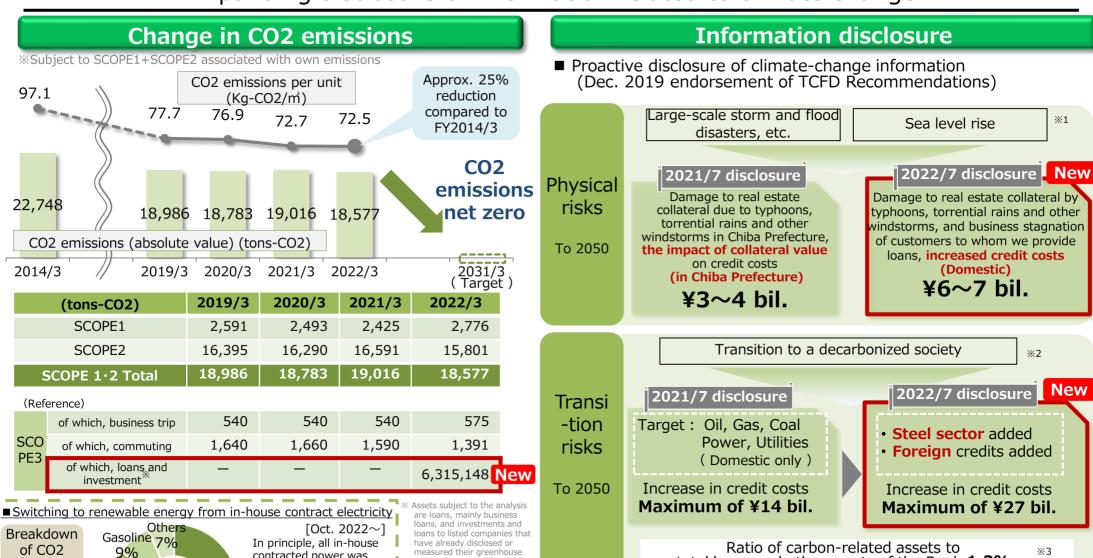
30.8% of the total amount of

loans to general corporations

(excluding corporations in the real estate leasing industry).

analysis is equivalent to

#### Expanding disclosure of information related to climate change



\*\*1 Calculated based on data on building damage in Chiba Prefecture caused by the "Typhoon Faxai" and "Typhoon Hagibis" and subsequent heavy rains in autumn 2019, and IPCC's RCP2.6 scenario (2°C scenario) and RCP8.5 scenario (4°C scenario).

total loans and other assets of the Bank 1.2%

- \*\*3 Total loans, Acceptances and guarantees, foreign exchange, and private placed bond to the energy and utility sectors as of March 31, 2022. However, water supply and renewable energy generation projects are excluded.

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#### Utilization of diverse human resources and initiatives for regional revitalization

#### **Promotion of diversity**

#### Numerical targets

	FY2020	FY2021	Oct. 2022	Target in 2026 July
Percentage of leadership positions held by women (No. of persons)%	24.4% (453) As of April 1, 2021	25.4% (465) As of April 1, 2022	27.3% (517) As of October 1, 2022	30%
Percentage of employees taking paid leave	70%	72%	-	80%
Percentage of men taking child-care leave	112.7%	102.9%	-	100% Continued

#### **External Evaluation**



"Nadeshiko Brand" selected by METI and Tokyo Stock Exchange







New

#### TSUBASA cross-mentor system (from 2022/8)



Female bank employees at the department/branch manager and deputy general manager level





Mentor

Director class (regardless of gender)

#### **Regional revitalization**

Special feature on the Chiba Monorail Area (scheduled to start in late January 2023)



- Crowd Funding
- > Various types of support
- Product and service development
- Promotions
- Support for formulation of strategies, etc.

Aim to revitalize areas along railway lines



#### Creating revitalization in road spaces

New

Comprehensive Partnership Agreement for the Creation of Vitality on National Highway 357







**■**2022/11/3~6 Jointly sponsored social experimental event

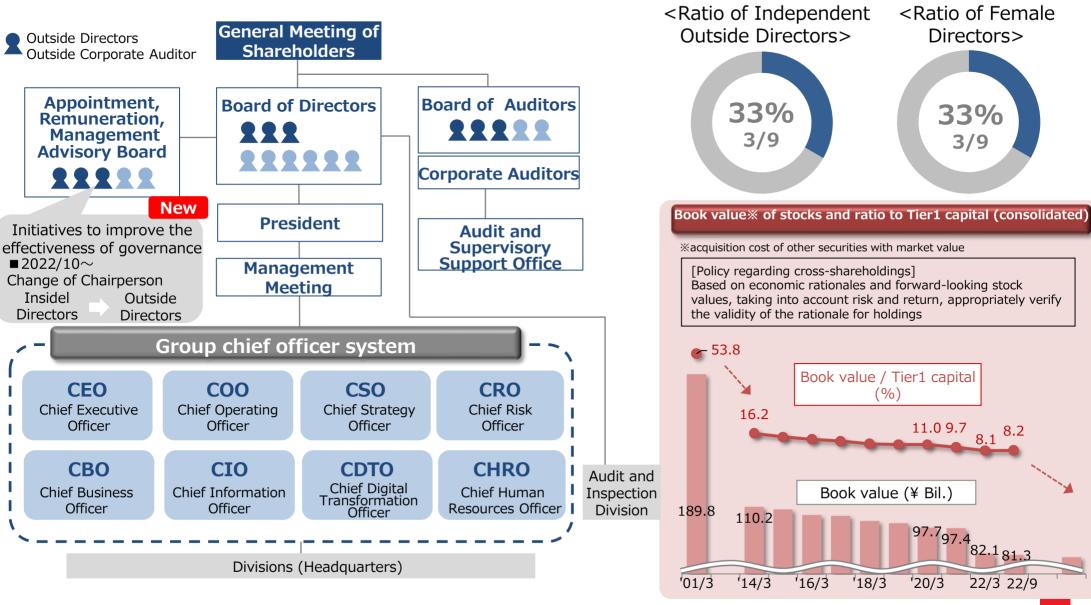
"STAY STREET"

Utilization of road space



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#### Sophistication of Group Governance



### **Materials**

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#### Even in the COVID-19, real estate prices in Chiba Prefecture rose

#### Major economic data for Chiba Prefecture

## **Population** 6.28 mil people No. 6 nationwide





Primary No. 6 ¥0.1 tri. industry nationwide Secondary No.9 ¥5.0 tri.

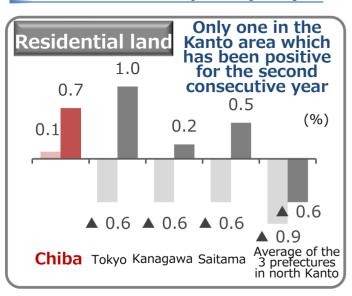
industry nationwide

Tertiary No. 6 industry nationwide

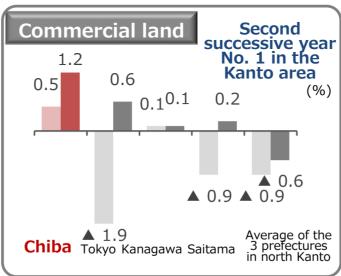
¥15.9 tri.

Sources: Ministry of Internal Affairs and Communications Statistics Bureau, "Population Census" (FY2020): Cabinet Office, Economic and Social Research Institute, "Prefectural Accounts" (FY2019)

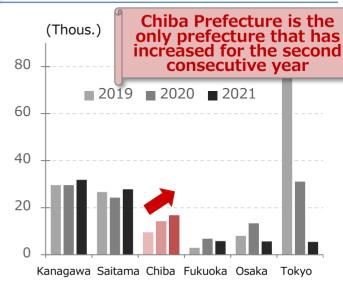
#### Published land price (YoY)



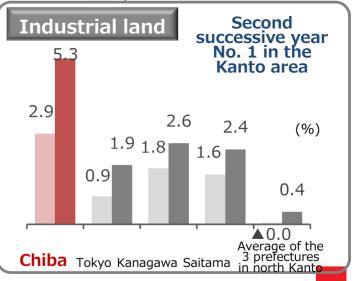




#### **Excess In-migrants by Prefecture**



Source: Ministry of Internal Affairs and Communications



#### **Share in Chiba Prefecture / Comparison with World Bank**

2006/3

2011/3

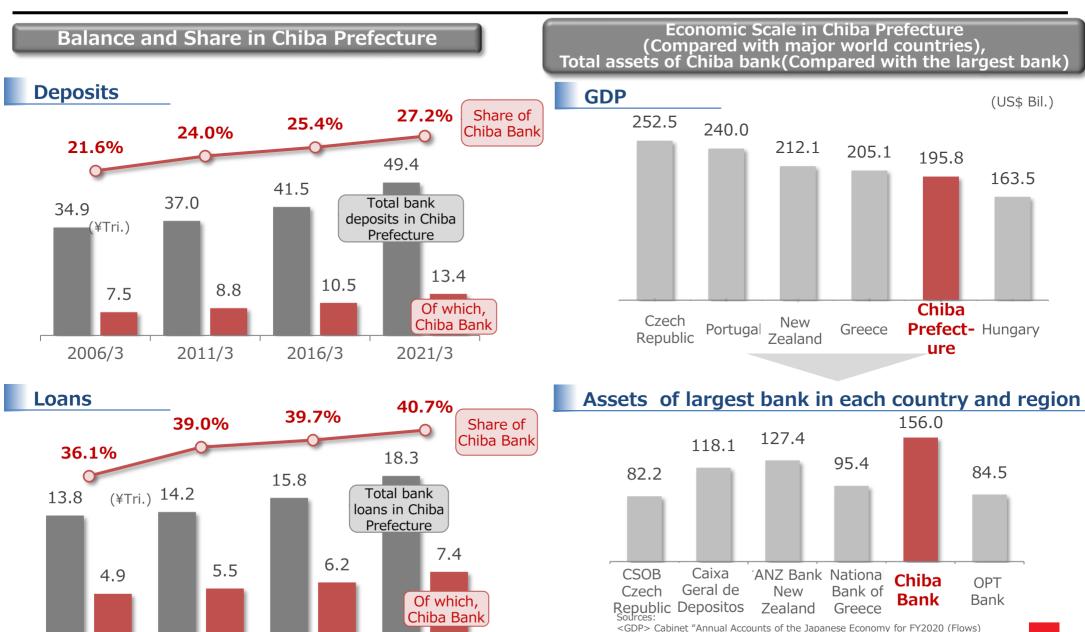
2016/3

2021/3

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Established an overwhelming business base in Chiba Prefecture/a reasonable scale compared to the largest banks in the world



Point (released on March 12, 2021)" and

OECD "Annual National Accounts Database (as of March 2022)".

< Total assets of the largest domestic banks >The Bankers (2022 edition)

#### NEXT STEP 2023

#### **Business Results and Stock Prices of Chiba Bank**

(Appendix)

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